



Consumer Financial
Protection Bureau

1700 G Street, N.W., Washington, DC 20552

CFPB v. Student Financial Aid Services – Case No. 2:15-at-00821

Matter Closed

Background:

The Consumer Financial Protection Bureau (CFPB) settled claims against Student Financial Aid Services for deceiving customers about the total cost of its FAFSA preparation services by subjecting consumers to recurring annual charges without their knowledge or consent.

More information about this case can be found in our [press release](#). To see the court order in the Student Financial Aid Services case, click [here](#).

Victim Compensation Dates:

December 20, 2016 – April 2, 2018

Vendor:

The CFPB contracted with Epiq Systems, Inc. to administer payments for this case and to answer questions from consumers. This matter is now closed. Payments and check reissue requests are no longer being honored.

For more information on this closed case, contact us at Consumer Financial Protection Bureau, Attn: OCFO, Student Financial Aid Services, 1700 G Street NW, Washington DC 20552