



1700 G Street NW, Washington, DC 20552

In the Matter of Residential Credit Solutions, Inc. – File No. 2015-CFPB-0019

(Matter Closed)

Background:

The Consumer Financial Protection Bureau, or CFPB, filed a lawsuit against Residential Credit Solutions, Inc. We alleged that the mortgage servicer failed to honor modifications for loans transferred from other servicers, treated consumers as if they were in default when they weren't, sent consumers escrow statements falsely claiming they were due a refund, and forced consumers to waive their rights in order to get a repayment plan.

More information about this case can be found in our [press release](#). To see the administrative consent order in the case, click [here](#).

Victim Compensation Dates:

September 13, 2016 – March 21, 2018

Vendor:

The CFPB contracted with Rust Consulting, Inc. to administer victim payments and answer questions from consumers about these payments and this case. This matter is now closed. Payments and check reissue requests are no longer being honored.

For more information on this closed case, contact us at Consumer Financial Protection Bureau, Attn: OCFO, Residential Credit Solutions, 1700 G Street NW, Washington DC 20552.