



1700 G Street NW, Washington, DC 20552

## **In the Matter of CFPB v. Global Client Solutions, et al. Case No. 2:14-cv-06643-DDP-JPR**

### **Background:**

The Consumer Financial Protection Bureau, or CFPB, reached a legal settlement with Global Client Solutions (GCS) in August of 2014. The CFPB alleged that GCS broke the law by helping debt-relief companies to collect illegal fees that people paid in advance for debt-relief programs. The final order banned Global Client Solutions from enabling other companies to collect illegal fees from consumers. The defendants will be subject to monitoring by the CFPB and will be required to make reports to the CFPB to ensure their compliance.

More information about this case can be found in our [press release](#). To see the final court order in the Global Client Solutions case, click [here](#).

### **Victim Compensation:**

In April of 2017, the CFPB began mailing checks to eligible consumers in the redress class and in June of 2017, the CFPB began mailing checks to eligible consumers in the civil penalty fund class. Eligible consumers enrolled in debt relief services after October 27, 2010 and paid certain illegal fees that were processed by Global Client Solutions.

The CFPB has contracted with Epiq Systems to administer payments for this case and to answer questions from consumers. For questions related to this case, please:

**Call:**           **1-844-624-8360 (Toll Free)**

**Email:**       [gcs\\_info@cfpbconsumerprotection.org](mailto:gcs_info@cfpbconsumerprotection.org)

**Write:**       CFPB v. Global Client Solutions, LLC  
Civil Penalty Fund Third-Party Administrator  
PO Box 2876  
Portland, OR 97208-2876