



Consumer Financial
Protection Bureau

1700 G Street NW, Washington, DC 20552

In the Matter of Genuine Title– Case 1:15-cv-01235-RDB, Case 1:15-cv-01235-JFM

Background:

The Consumer Financial Protection Bureau, or CFPB, and the Maryland Attorney General took action against the participants in a mortgage-kickback scheme. In the complaint, the CFPB and Maryland allege that Genuine Title’s executives and the named loan officers traded cash and marketing services in exchange for referrals of business from those loan officers. This is a kickback that broke federal law.

More information about this case, including the final court orders, can be found in our [press release](#).

Victim Compensation:

In May of 2017, the CFPB began mailing checks to eligible consumers who obtained loans from the named individual loan officers, or in some cases other loan officers they worked with, and paid fees for services where these legal violations occurred.

The CFPB has contracted with Rust Consulting, Inc. to administer payments for this case and to answer questions from consumers. For questions related to this case, please:

Call: 1-800-906-6754 (Toll-Free)

Email: genuinetitle_info@rustcfpbconsumerprotection.org

Write: CFPB v. Genuine Title LLC
Third Party Administrator
P.O. Box 2561
Faribault, MN 55021-9561