



Consumer Financial
Protection Bureau

1700 G Street, N.W., Washington, DC 20552

CFPB v. Student Financial Aid Services – Case No. 2:15-cv-01581-GEB-KJN

Background:

The Consumer Financial Protection Bureau (CFPB) settled claims against Student Financial Aid Services for deceiving customers about the total cost of its FAFSA preparation services by subjecting consumers to recurring annual charges without their knowledge or consent.

More information about this case can be found in our [press release](#). To see the court order in the Student Financial Aid Services case, click [here](#).

Victim Compensation:

We have contracted with Epiq Systems, Inc. to administer payments for this case and to answer questions from consumers on our behalf.

Consumers who purchased the Gold or Combo services from Student Financial Aid Services from July 21, 2011 through September 11, 2015, may be able to receive compensation when funds are distributed.

For questions related to this case please:

Call: 1-888 – 293 - 9869

Email: sfas_info@cfpbconsumerprotection.org

Write: CFPB v. Student Financial Aid Services
Civil Penalty Fund Third Party Administrator
PO BOX 4109
PORTLAND OR 97208-4230