



Consumer Financial
Protection Bureau

1700 G Street, N.W., Washington, DC 20552

CFPB v. Green Tree Servicing, LLC – Case No. 0:15-cv-02064-SRN-JSM

Background:

The Consumer Financial Protection Bureau (CFPB) and the Federal Trade Commission (FTC) entered into a consent agreement with Green Tree Servicing, LLC. The CFPB and FTC alleged that the defendant mistreated mortgage borrowers who were trying to save their homes from foreclosure. Green Tree Servicing, LLC failed to honor modifications for loans transferred from other servicers, demanded payments before providing loss mitigation options, delayed decisions on short sales, and harassed and threatened overdue borrowers.

More information about this case can be found in our [press release](#). To see the court order in the Green Tree Servicing case, click [here](#).

Victim Compensation:

We have contracted with Epiq Systems, Inc. to administer payments for this case and to answer questions from consumers on our behalf.

Consumers who had their mortgage loan serviced by Green Tree Servicing, LLC between January 01, 2010, and June 29, 2014, may be able to receive compensation when funds are distributed.

For questions related to this case please:

Call: 1-877-853-2535

Email: greentreeservicing_info@cfpbconsumerprotection.org

Write: CFPB v. Green Tree Servicing, LLC
Civil Penalty Fund Third Party Administrator
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