



Consumer Financial  
Protection Bureau

1700 G Street, N.W., Washington, DC 20552

## **CFPB v. Genuine Title (JPMorgan Chase Bank N.A.) – Case No. 2013-0607-02**

**(Matter Closed)**

### **Background:**

On February 5, 2015, the U.S. District Court for the District of Maryland entered a consent order between the Consumer Financial Protection Bureau and the State of Maryland, and JPMorgan Chase Bank, N.A. (Chase). The Bureau and the Maryland Attorney General took action against Chase for an illegal marketing-services-kickback scheme they participated in with Genuine Title. The Bureau alleged that Chase violated sections of the Real Estate Settlement Procedures Act, Consumer Financial Protection Act of 2010 (“CFPA”), and the Maryland Consumer Protection Act. The consent order required Chase to pay the Bureau \$300,753 in redress.

More information about this case can be found in our [press release](#). To see the court order in the JPMorgan Chase Bank, N.A. case, click [here](#).

### **Victim Compensation Dates:**

March 4, 2016 – November 14, 2016

### **Vendor:**

The CFPB contracted with RUST Consulting to administer victim payments and answer questions from consumers about these payments and this case. This matter is now closed. Payments and check reissue requests are no longer being honored.

For more information on this closed case, contact us at Consumer Financial Protection Bureau, Attn: OCFO, JPMC, 1700 G Street NW, Washington DC 20552