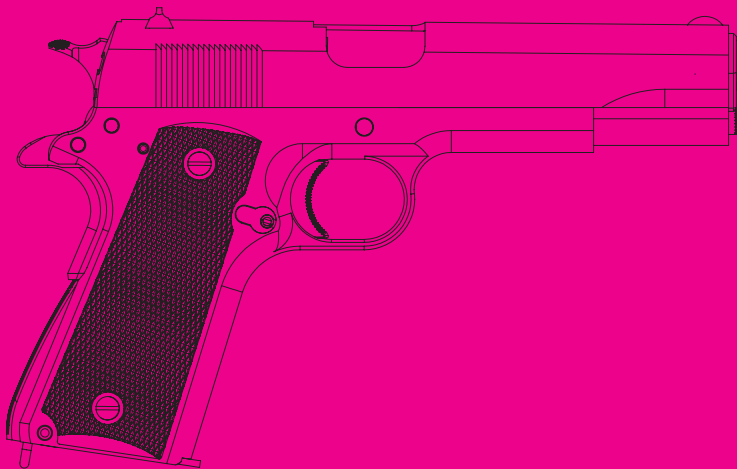


USER MANUAL

Tisas Pistols



Tisas®
1993

- **1911 MATCH** (.45 ACP and 9x19 Single Action)
- **1911 BANTAM** (.45 ACP and 9x19 Single Action)
- **ZiG M1911** (.45 ACP Single Action)
- **ZiG M1** (9x19 Single Action)
- **ZiG M45** (.45 ACP Single Action)
- **ZiG M9** (.45 ACP Single Action)
- **ZiG PC1911** (.45 ACP Single Action)
- **ZiG PC9** (9x19 Single Action)
- **ZiG PCS1911** (.45 ACP Single Action)
- **ZiG PCS9** (9x19 Single Action)
- **ZiG 1911 D10** (10 MM Single Action)
- **ZiG 1911 L10** (10 MM Single Action)



Quality That's Affordable



WARNING

Please read this user manual carefully before using the firearm.

WARNING

Do not use this firearm until you fully understand all of the safety instructions and handling procedures.

NOTE

Should you require further information, please call a Tisas representative at (865) 604-6894

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1. GENERAL WARNINGS

- Read this user manual carefully before using the product.
- Do not use any firearm before reading the safety rules and maintenance instructions.
- Obey the laws in your country referring to firearms purchasing, carrying and use.

All firearms are dangerous. Tisas is not responsible for any damage that results from the improper use of your firearm.

2. ESSENTIAL FIREARM SAFETY GUIDELINES

These firearm safety guidelines have been prepared by Tisas, based upon currently available information. They are provided to you as a courtesy and in the interest of furthering safety. These guidelines are not comprehensive, nor do they modify or replace rules, recommendations, standards, or regulations made by legal authorities or manufacturers.

As a responsible firearms manufacturer, Tisas believes that no issue is more important than firearm safety. We urge you to learn and practice the following guidelines and to make them your habit when handling firearms. This will help ensure safe handling of your firearm(s) and help prevent accidents. We also encourage you to complete an approved firearms safety-training course.

THE 3 CARDINAL FIREARMS SAFETY RULES

1. Always handle a firearm as if it is loaded

Even if you determine that a firearm is unloaded, always, always, always handle it like it is loaded. When you handle a firearm, the first thing you should do (with the firearm pointed in a safe direction), is open the action to identify whether the firearm is loaded. If you do not know how to open the action, do not handle the firearm. And remember, removing a magazine alone does not make a firearm unloaded, as there may be a round in the chamber.

2. Always keep your finger out of the trigger guard and off the trigger until you are ready to shoot your target

Do not place your finger inside the trigger guard until you have placed a firearm's sights on your target and have decided to fire. The best place to rest your finger in the meantime is above the trigger guard along the frame. By waiting until you are aimed at your target, if the trigger were to be pressed, you will guarantee that a shot will travel safely in the direction of your intended target.

3. Always keep a firearm pointed in a safe direction, before and beyond your target

It is important to identify your actual target, but it is just as important to know what lies past and before your target. A safe direction is any direction where an unintentional discharge or miss will not cause injury or damage. In determining a safe direction, remember that

a round can ricochet off an object like a floor, water or wall, or go through walls, floors, ceilings, and windows. Whether in a house or outdoors, the safest direction is the muzzle angled down toward the floor. And never point at or cross the muzzle of a firearm (loaded or unloaded) at any part of any person's body—the laser rule!

ADDITIONAL FIREARMS AND AMMUNITION RULES

ALWAYS KEEP CHILDREN AND OTHERS SAFE BY STORING FIREARMS SECURE AND AWAY FROM UNAUTHORIZED PERSONS

You should always store firearms and ammunition out of the sight and reach of children and anyone else who is not an intended user or not physically or mentally capable of handling and using them properly and safely. Store firearms in a safe storage place - ideally, one you can lock.

CAREFULLY READ THE ENTIRE INSTRUCTION MANUAL THAT COMES WITH YOUR FIREARM

You should only use a firearm if you fully understand how to safely operate it. All firearms come with an instruction manual created by the manufacturer. If the firearm does not come with an instruction manual, contact the manufacturer directly and request one.

ALWAYS DETERMINE THAT THE FIREARM IS SAFE TO OPERATE

Before shooting, make sure the firearm is in good working order, that the barrel is clear, and that the firearm is safe to operate. This is especially important when handling a firearm that has been stored or unused for a long period of time.

ALWAYS USE CORRECT AMMUNITION

Never use improper or incorrect ammunition. Only use ammunition that is recommended by the firearm manufacturer the caliber of your firearm. Most firearms have the caliber engraved or stamped on the barrel. Your ammunition should have the exact same caliber. If you use the incorrect ammunition, it can destroy a firearm and cause serious injury. Additionally, it voids your warranty.

WHEN CLEANING A FIREARM, MAKE SURE IT IS NOT LOADED

One of the most common statements following an accidental discharge is: "I was cleaning the firearm and it went off!" When you clean a firearm, make sure it is not loaded. You should keep the ammunition in another room until you have finished cleaning the firearm and are ready to reload.

NEVER USE FIREARMS WHILE USING DRUGS OR ALCOHOL

When you handle firearms, your judgment must NOT be impaired. You should NEVER handle firearms while under the influence of alcohol, illegal drugs or while using legal prescription medication that can make you tired or affect your senses, reflexes, or judgment.

USE EYE AND EAR PROTECTION

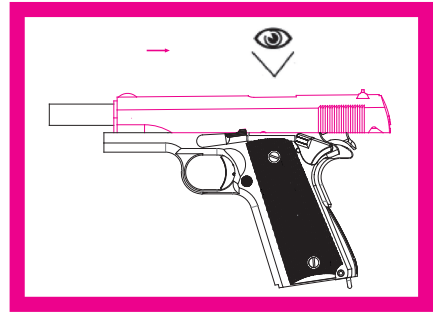
Always wear proper eye and ear protection while shooting firearms; ear protection will help prevent hearing loss from the extreme decibel level of gunfire, and eye protection will help prevent ejection gases, ricocheted objects, casings, or any foreign objects from damaging your eyes. Be smart, be safe.

3. BEFORE USING YOUR PISTOL

Your Tisas pistol is semi-automatic, meaning that it is automatically reloaded and ready to fire again after each shot.

Your Tisas pistol can fire even without a magazine inserted. For that reason, ejecting the magazine or inserting an empty magazine does not make your pistol safe. Rather, to ensure your pistol is safe, you must eject the magazine, empty the chamber, and then visually inspect the chamber to ensure no cartridge or other obstruction is present.

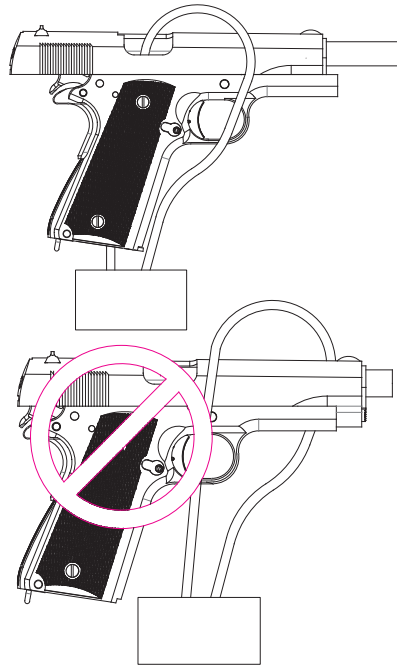
Possess, carry and use your pistol in accordance with all relevant local, state, and federal laws. If you purchased this firearm secondhand, have it checked by a qualified armorer or gunsmith to ensure it is safe to operate.



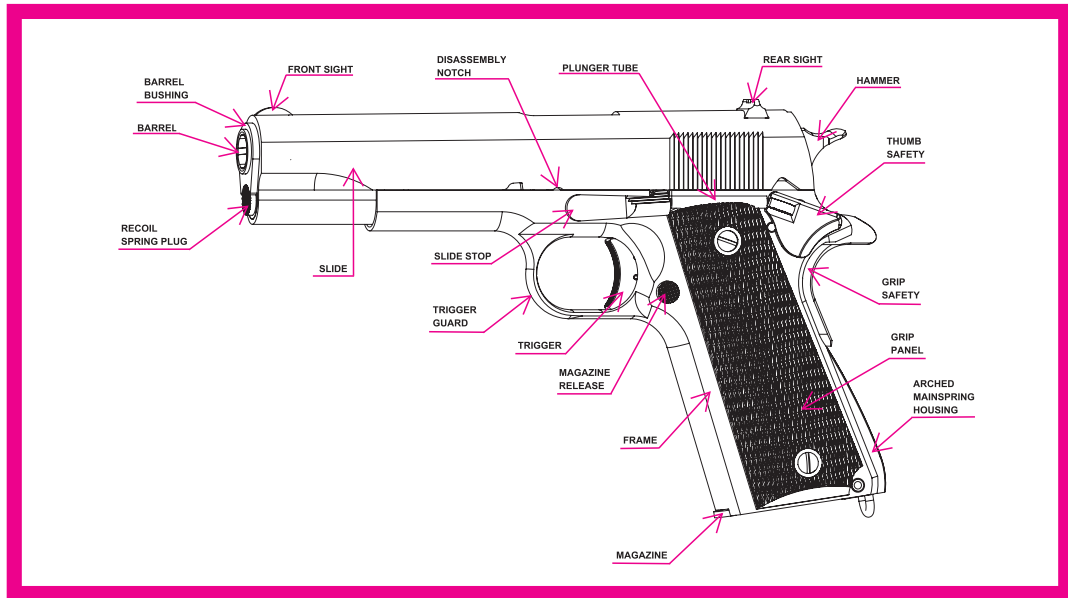
ATTENTION: Keep your firearm in a safe place where children cannot access it. Always store your firearm unloaded and store the key to the lock separately from the ammunition.



IMPORTANT: When not in use, your firearm should be secured with a lock to prevent unauthorized use. A cable lock, such as shown here must be used to prevent the firearm from locking into battery to prevent use.

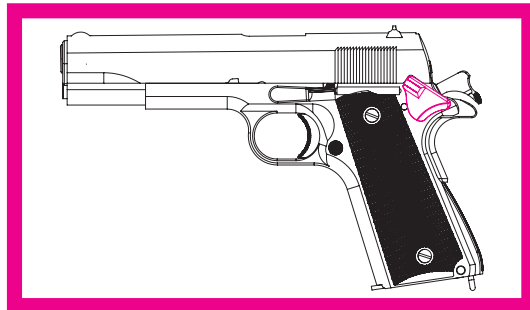
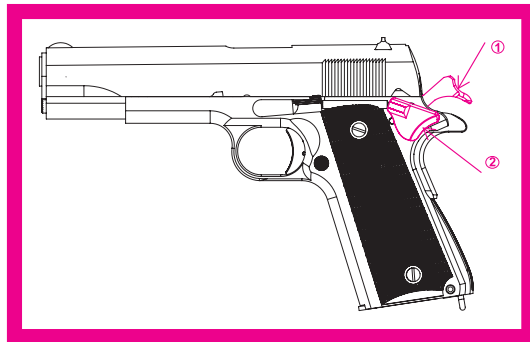


4. PARTS OF THE TISAS 1911 MODEL PISTOL



5. OVERVIEW OF SAFETY MECHANISMS

Your Tisas pistol is equipped with a grip safety. When engaged, this safety feature provides a block in front of the trigger mechanism that prevents firing. When the shooter grips the pistol firmly, this safety feature disengages and ceases to present a barrier to firing. However, disengagement of this feature has no bearing on the other safety features. In order for the pistol to fire, the thumb safety must also be disengaged. The thumb safety (2) can be engaged and disengaged when the hammer (1) is in the cocked position. However, when the hammer is in the forward position, the thumb safety cannot be engaged or disengaged.



The **hammer safety** is engaged when the hammer is cocked and the thumb selector lever is switched into the up position. When the hammer is not cocked, this safety cannot be engaged, however, it can be engaged if the hammer is half-cocked.

If the hammer is fully-cocked and you want to engage the hammer safety, do the following:

- Safely unload the pistol and perform an inspection to ensure you have done so.
- Grip the pistol firmly and point it in a safe direction.
- While grasping the hammer firmly between two fingers, squeeze the trigger, and slowly guide the hammer to its half-cocked position.
- Lock the hammer by use of the thumb safety selector.

When the hammer safety is engaged, the hammer will not touch the firing pin.



ATTENTION: Do not attempt to engage the hammer safety when the chamber is loaded. The pistol will fire if the hammer slips from between your fingers, possibly resulting in injury or death to yourself or others.

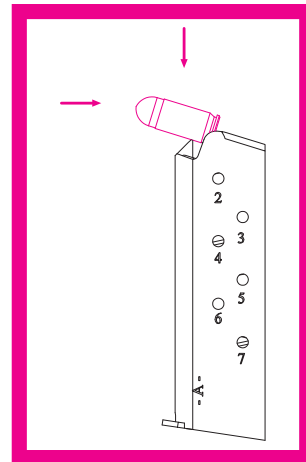
6. LOADING

After making sure that your pistol is clean, and that the ammunition is clean, dry and of the correct caliber and type, hold the magazine with one hand and insert ammunition cartridges into the magazine with the other hand until the magazine is fully loaded.

Insert the magazine into the pistol, then retract the slide and release it. At this point, the chamber is loaded and your pistol is ready to fire.

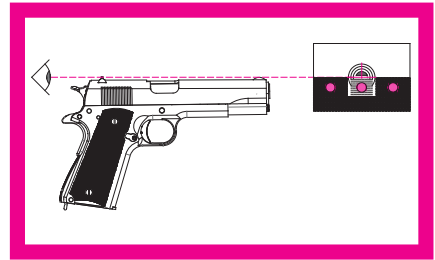


IMPORTANT: Always keep your finger off the trigger while loading your pistol, and always point the barrel in a safe direction.



7. FIRING

- Grip your pistol firmly in such a way as to disengage the grip safety.
- Point the pistol at your intended target and assume a proper shooting stance.
- Aim the pistol precisely at your intended point of impact within the larger target.
- When you are ready to fire, place your finger on the trigger and lightly squeeze the trigger. The pistol will fire one cartridge, and then ready itself to fire a subsequent cartridge.
- Squeeze the trigger again to fire this subsequent cartridge, and repeat this procedure until you wish to stop firing or until you run out of ammunition, at which point the slide will lock in its retracted position.



IMPORTANT: If you are untrained or inexperienced, and have a misfire, a malfunction, or in the event the pistol stops firing before the magazine is empty, unload the pistol and utilize the assistance of a qualified firearms instructor before attempting to operate your Tisas pistol.

8. UNLOADING

When the last cartridge in the magazine is fired, the slide locks in its retracted position. To unload from this point:

- Point the barrel in a safe direction.
- Eject the magazine by pressing the magazine release lever.
- Pull the slide to the rear and visually inspect the chamber to confirm that it is empty.
- Slowly release the slide to its forward position.

If you wish to unload before the magazine has been emptied, when the slide is in a forward position, or when the hammer is in the fully-cocked position:

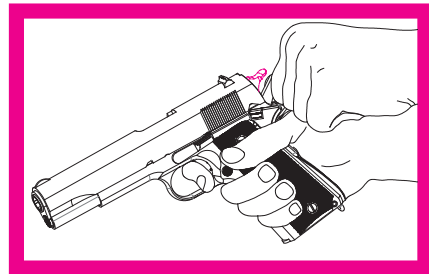
- Point the barrel in a safe direction and keep your finger off the trigger.
- Eject the magazine by pressing the magazine release lever.
- Pull the slide to the rear and visually inspect the chamber to confirm that it is empty.
- Release the hammer by following the procedure for that specific action.



ATTENTION: In order to ensure that your pistol is unloaded, eject the magazine and then visually inspect the chamber by pulling the slide rearward.

9. DECOCKING THE HAMMER

- Point the barrel in a safe direction and make sure your pistol is unloaded.
- Grip the pistol properly with your dominant hand as if preparing to fire.
- Grasp the hammer between the thumb and index finger of your other hand.
- Squeeze the trigger and slowly push the hammer until the hammer safety is engaged. Do not release the hammer until the hammer fits into its half-cocked position.



ATTENTION: Always store and carry your pistol with its chamber empty and its hammer safety engaged. When your pistol is loaded, do not try to release the hammer, as doing so may fire your pistol and cause injury or death to yourself or others. Also, release the hammer slowly by grasping it firmly between two fingers. Fast release of the hammer can result in damage to the firing pin.

10. TROUBLESHOOTING



CAUTION: When troubleshooting, always safely unload your firearm while pointing in a safe direction.

Slide will not lock forward into battery:

- Do not attempt to manually force the slide into battery.
- Point your barrel in a safe direction.
- Eject the magazine.
- Retract the slide to facilitate extraction and ejection of the chambered cartridge.
- If the cartridge does not extract and eject, lock the slide in its retracted position.
- Inspect the cartridge and carefully attempt manual extraction/ejection. If the cartridge cannot be extracted/ejected, seek the assistance of a qualified armorer or gunsmith.



ATTENTION: This problem may be the result of a dirty firearm, incorrect ammunition, or an incorrect magazine. Do not attempt manual extraction/ejection of a severely impounded cartridge, as doing so may result in a serious accident and/or injury.

Squib load, inadequate charge in cartridge:

- This can be recognized by a weak report when fired, possibly a light recoil of the operation and a failed ejection.
- Stop firing immediately.
- Unload your firearm in a safe manner.
- Retract and lock the slide to the rear and inspect both the chamber and the barrel to determine whether or not they are obstructed.
- If an obstruction is present, keep your pistol pointed in a safe direction and obtain assistance from a qualified armorer or gunsmith.



IMPORTANT: If the chamber/barrel becomes obstructed and you continue to fire, the pistol may explode, resulting in serious injury or death to yourself or others.

Troubleshooting other malfunctions:

- Replace any damaged magazines or ammunition cartridges.
- Inspect and clean the chamber.
- Clean the magazine.
- Clean the thumb safety selector and the cartridge ramp.
- If after taking these steps your pistol continues to malfunction, obtain assistance from a qualified armorer or gunsmith.



ATTENTION: Carry out all troubleshooting operations in a safe location with the firearm pointed in a safe direction.



ATTENTION: Cleaning solvent is a flammable material and should be kept away from a flame.

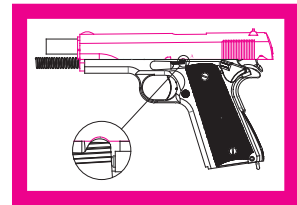
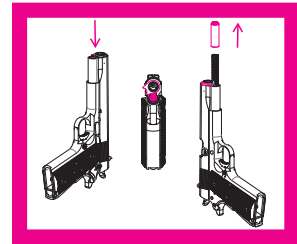
11. **DISASSEMBLY and ASSEMBLY**

Disassembly for Model 1911 A1

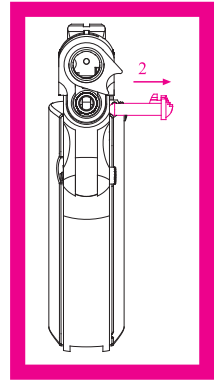
- Point the barrel in a safe direction and remove the magazine.
- Open the slide to ensure the chamber is empty and visually inspect the chamber.
- Push the recoil spring plug in and rotate the barrel bushing 90° clockwise.
- Remove the recoil spring plug. If the recoil spring is easily removed, do so at this time. If not, leave installed.



NOTE: Keep your hand on the recoil spring as it is under pressure. If you lose your grip, the spring may eject and could lead to injury.

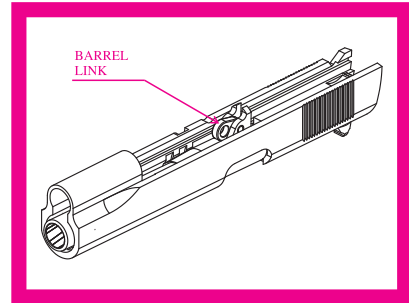


- Rotate the barrel bushing back counter clockwise 90° and then 45° further until it can be removed.
- Remove the slide stop by slowly pushing the slide rearward until the half moon detent notch lines up with the rear of the stop and then press the stop from the right side and pull out from the left.
- Remove the slide by slowly pushing/pulling it forward off of the frame.
- Remove the recoil spring guide rod, and recoil spring if it is still installed.
- Lift to unlock and then remove the barrel from the slide.



Assembly for Model 1911 A1

- Follow the steps for disassembly in reverse order.



ATTENTION: Take care to maintain firm control of the recoil spring plug during assembly. Failure to do so may result in injury as the recoil spring plug is propelled by force of the recoil spring. Also, ensure correct positioning of the barrel link during reassembly.



NOTE: Ensure correct positioning of the barrel link during reassembly.

Disassembly for Other 1911 Models (4.25")

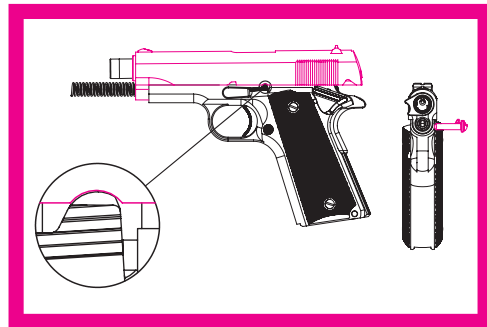
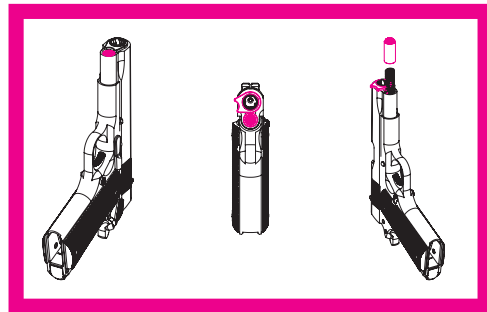
Follow the steps disassembly for 1911 model. (Page 20-21)



NOTE: Keep your hand on the recoil spring as it under pressure. If you lose your grip, the spring may eject and could lead to injury.

Assembly for Other 1911 Models (4.25")

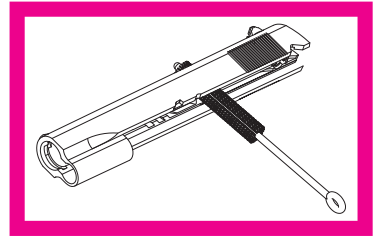
- Follow the steps for disassembly in reverse order.



12. CLEANING

Materials needed for cleaning:

- Solvent
- Gun oil
- Cleaning cloth
- Brush
- Ramrod



WARNING: Wear protective goggles when using solvent.

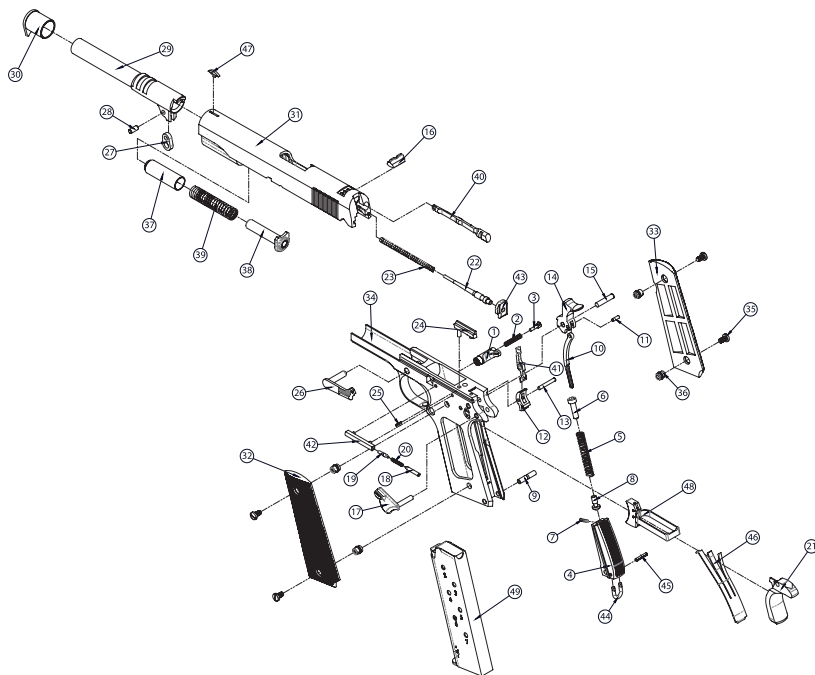
- Remove the magazine.
- Extract/eject any chambered round and confirm that the chamber is clear.
- Disassemble the firearm.
- Remove the grip panels if you will use solvent to clean the frame or other parts close to the frame (do not clean the grip panels with solvent and do not lubricate them).
- Wipe dirty surfaces, parts, slide channels and inside the barrel with solvent using brush.
- Do not use brush from both ends of the barrel, clean from the chamber end only. It is a best practice to not allow the brush to abrade the crown of the muzzle on any gun.

- Wipe down all surfaces to remove dirt and solvent.
- Lightly lubricate all external (except for the grip panels) and internal parts with gun oil.
- Dry outer surfaces of the firearm with a clean cloth.
- Remove any excess lubricant from the internal operating parts of the firearm.
- Reassemble the firearm.
- Retract and release the slide and operate the safety mechanism to ensure proper functioning.

ZiG M1911 - ZiG M1 PARTS DESCRIPTION (A1 MODEL)

NO.	PARTS DESCRIPTION	CODE	NO.	PARTS DESCRIPTION	CODE
1	MAGAZINE CATCH	C11-1	26	SLIDE STOP	C11-12
2	MAGAZINE CATCH SPRING	C11-1.01	27	BARREL LINK	C11-13
3	MAGAZINE CATCH LOCK	C11-1.02	28	BARREL LINK PIN	C11-13.01
4	ARCHED MAINSPRING HOUSING	C11-2	29	BARREL	C11-14
5	MAINSRING	C11-2.01	30	BARREL BUSHING	C11-15
6	MAINSRING CAP	C11-2.02	31	SLIDE	C11-16
7	MAINSRING CAP PIN	C11-2.03	32	GRIP PANEL, RIGHT	C11-18
8	MAINSRING HOUSING PIN RETAINER	C11-2.04	33	GRIP PANEL, LEFT	C11-19
9	MAINSRING HOUSING PIN	C11-2.05	34	FRAME	C11-21
10	HAMMER STRUT	C11-3	35	GRIP SCREW	C11-23
11	HAMMER STRUT PIN	C11-3.01	36	GRIP SCREW BUSHING	C11-23a
12	SEAR	C11-4	37	RECOIL SPRING GUIDE	C11-24
13	SEAR PIN	C11-4.01	38	RECOIL SPRING PLUG	C11-24.01
14	HAMMER	C11-5	39	RECOIL SPRING	C11-24.02
15	HAMMER PIN	C11-5.01	40	EXTRACTOR	C11-25
16	REAR SIGHT	C11-6	41	DISCONNECTOR	C11-26
17	THUMB SAFETY	C11-7	42	PLUNGER TUBE	C11-27
18	THUMB SAFETY PLUNGER	C11-7.01	43	FIRING PIN STOP	C11-28
19	SLIDE STOP PLUNGER	C11-7.02	44	LANYARD LOOP	C11-30
20	PLUNGER SPRING	C11-7.03	45	LANYARD LOOP PIN	C11-30.01
21	GRIP SAFETY	C11-8	46	SEAR SPRING	C11-32
22	FIRING PIN	C11-9	47	FRONT SIGHT	C11-33
23	FIRING PIN SPRING	C11-9.01	48	TRIGGER ASSEMBLY	C11-603
24	EJECTOR	C11-10	49	MAGAZINE ASSEMBLY	C11-800
25	EJECTOR PIN	C11-10.01			

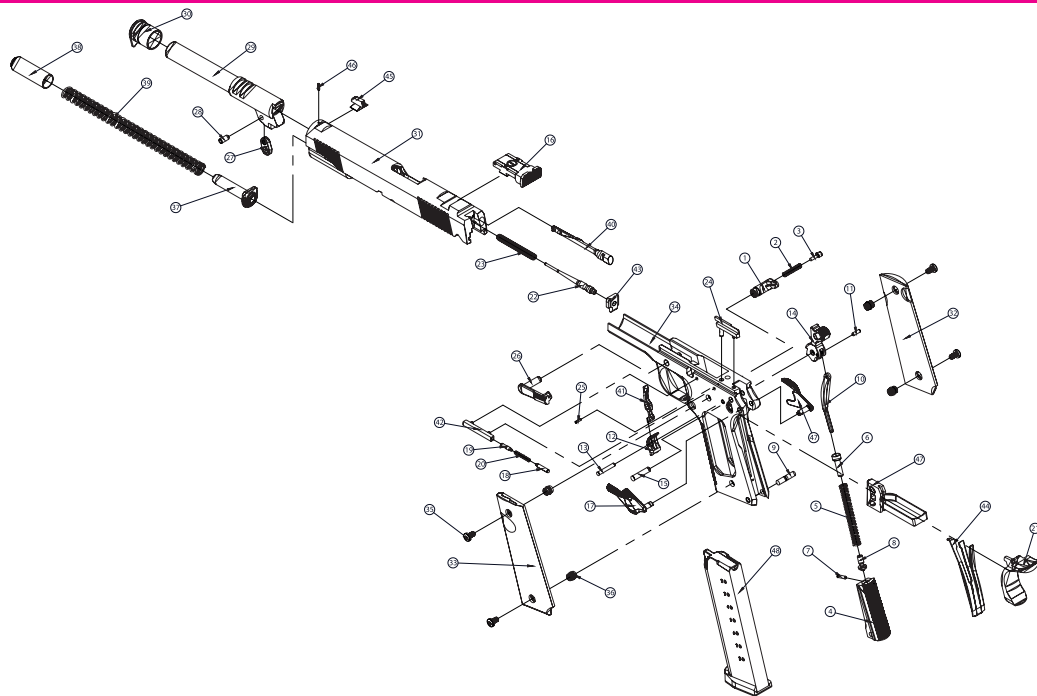
ZiG M1911 - ZiG M1 EXPLODED VIEW



ZiG 1911D10 - L10 PARTS DESCRIPTION

NO.	PARTS DESCRIPTION	CODE	NO.	PARTS DESCRIPTION	CODE
1	MAGAZINE CATCH	C11-1	25	EJECTOR PIN	C11-10.01
2	MAGAZINE CATCH SPRING	C11-1.01	26	SLIDE STOP	D10-12
3	MAGAZINE CATCH LOCK	C11-1.02	27	BARREL LINK	D10-13
4	ARCHED MAINSPRING HOUSING	C11-2	28	BARREL LINK PIN	C11-13.01
5	MAINSRING	C11-2.01	29	BARREL	D10-14
6	MAINSRING CAP	C11-2.02	30	BARREL BUSHING	C11-15
7	MAINSRING CAP PIN	C11-2.03	31	SLIDE	D10-16
8	MAINSRING RETAINER	C11-2.04	32	GRIP PANEL, RIGHT	D10-18
9	MAINSRING HOUSING PIN	C11-2.05	33	GRIP PANEL, LEFT	D10-19
10	HAMMER STRUT	C11-3	34	FRAME	D10-21
11	HAMMER STRUT PIN	C11-3.01	35	GRIP SCREW	C11-23
12	SEAR	C11-4	36	GRIP SCREW BUSHING	C11-23a
13	SEAR PIN	C11-4.01	37	RECOIL SPRING GUIDE	C11-24
14	HAMMER	C11-5	38	RECOIL SPRING PLUG	C11-24.01
15	HAMMER PIN	C11-5.01	39	RECOIL SPRING	D11-24.02
16	ADJUSTABLE REAR SIGHT	C11-705	40	EXTRACTOR	C19-25
17	THUMB SAFETY, LEFT	C11-7	41	DISCONNECTOR	C11-26
18	THUMB SAFETY PLUNGER	C11-7.01	42	PLUNGER TUBE	C11-27
19	SLIDE STOP PLUNGER	C11-7.02	43	FIRING PIN STOP	C11-28
20	PLUNGER SPRING	D10-7.03	44	SEAR SPRING	C11-32
21	GRIP SAFETY	C11-8	45	FRONT SIGHT	C11-33
22	FIRING PIN	C11-9	46	FRONT SIGHT PIN	ZT-3.03
23	FIRING PIN SPRING	C11-9.01	47	TRIGGER ASSEMBLY	C11-703a
24	EJECTOR	D10-10	48	MAGAZINE ASSEMBLY	C11-800

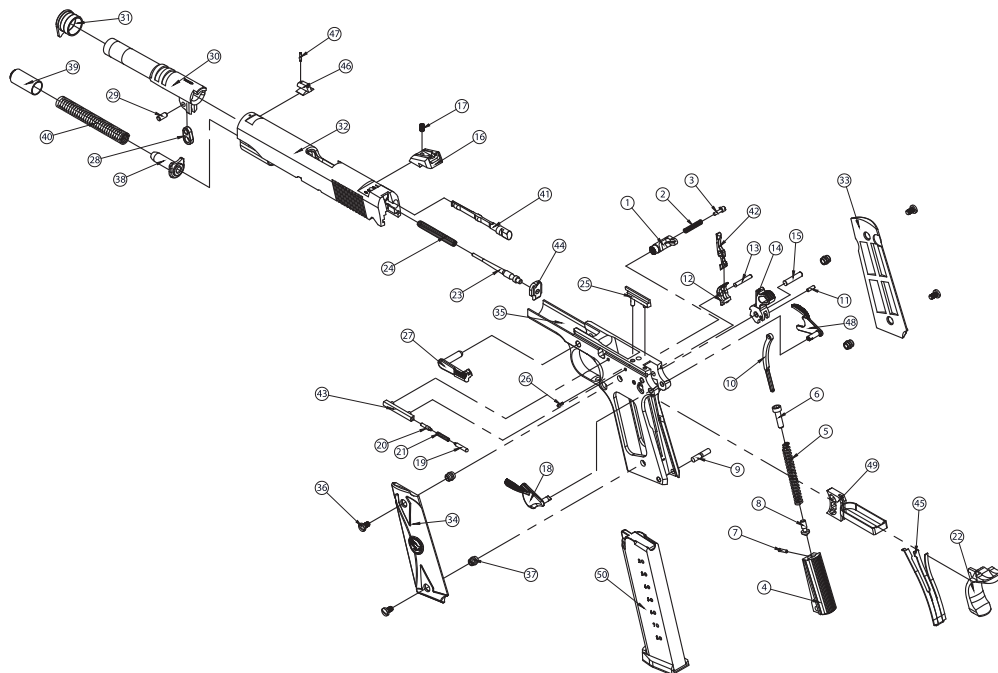
ZiG 1911D10 - L10 EXPLODED VIEW



ZiG M45 PARTS DESCRIPTION

NO.	PARTS DESCRIPTION	CODE	NO.	PARTS DESCRIPTION	CODE
1	MAGAZINE CATCH	C11-1	26	EJECTOR PIN	C11-10.01
2	MAGAZINE CATCH SPRING	C11-1.01	27	SLIDE STOP	C11-12
3	MAGAZINE CATCH LOCK	C11-1.02	28	BARREL LINK	C11-13
4	ARCHED MAINSPRING HOUSING	C11-2	29	BARREL LINK PIN	C11-13.01
5	MAINSRING	C11-2.01	30	BARREL	LP-14
6	MAINSRING CAP	C11-2.02	31	BARREL BUSHING	LP-15
7	MAINSRING CAP PIN	C11-2.03	32	SLIDE	LP-16
8	MAINSRING HOUSING PIN RETAINER	C11-2.04	33	GRIP PANEL, RIGHT	C11-18
9	MAINSRING HOUSING PIN	C11-2.05	34	GRIP PANEL, LEFT	C11-19
10	HAMMER STRUT	C11-3	35	FRAME	LP-21
11	HAMMER STRUT PIN	C11-3.01	36	GRIP SCREW	C11-23
12	SEAR	C11-4	37	GRIP SCREW BUSHING	C11-23a
13	SEAR PIN	C11-4.01	38	RECOIL SPRING GUIDE	LP-24
14	HAMMER	C11-5	39	RECOIL SPRING PLUG	LP-24.01
15	HAMMER PIN	C11-5.01	40	RECOIL SPRING	LP-24.02
16	REAR SIGHT	C11-6	41	EXTRACTOR	C11-25
17	REAR SIGHT SCREW	C11-6.01	42	DISCONNECTOR	C11-26
18	THUMB SAFETY, LEFT	C11-7	43	PLUNGER TUBE	C11-27
19	THUMB SAFETY PLUNGER	C11-7.01	44	FIRING PIN STOP	C11-28
20	SLIDE STOP PLUNGER	C11-7.02	45	SEAR SPRING	C11-32
21	PLUNGER SPRING	C11-7.03	46	FRONT SIGHT	C11-33
22	GRIP SAFETY	C11-8	47	FRONT SIGHT PIN	ZT-3.03
23	FIRING PIN	C11-9	48	THUMB SAFETY, RIGHT	C11-34
24	FIRING PIN SPRING	C11-9.01	49	MAGAZINE ASSEMBLY	C11-603
25	EJECTOR	C11-10	50	TRIGGER ASSEMBLY	C11-800

ZiG M45 - ZiG M9 EXPLODED VIEW





Warranty

At Tisas, we believe in the quality of our firearms, and we want you to as well.

Age and wear cannot be covered under warranty, as the mechanical parts and materials that make up firearms eventually wear out. However, defective parts, materials, and workmanship are not acceptable, and we will stand behind our products. We warrant our firearms to be free from defects in performance and workmanship for five years from the date of purchase. If you have a problem that is directly attributable to the quality of our product, it's on us to make it right, shipping and handling included.

However, if you abuse, improperly maintain, or alter the internal workings of your Tisas firearm in any way, we will not warranty damage that occurs. Likewise, if you use improper or incompatible ammunition or parts, we will not warranty damage that occurs. That includes altering a serial number.

If you have a problem with your firearm, please contact Tisas directly at (865) 604-6894 or info@tisasusa.com

RETURN WITHOUT REPAIR

If we receive your firearm and determine that its damage is unwarrantable, we will contact you with an explanation and an estimation of your cost to have us repair or refurbish it. If you would rather we simply return your firearm to you, we will cover the cost of shipping to do so.

FREE REPAIR AND RETURN

If your firearm is defective and we determine the defect is warrantied, Tisas will try to repair it. If we repair your firearm, after doing so we will ship it directly back to you, provided you originally shipped it to us from your address. If your firearm cannot be repaired, we will consider replacing it.

LIMITATIONS ON WARRANTY

OUR ONLY RESPONSIBILITY IN THE CASE OF BREACH OF WARRANTY IS REPAIR. TISAS SHALL NOT BE LIABLE FOR ANY OTHER DAMAGES, INCLUDING DIRECT, INDIRECT, OR CONSEQUENTIAL DAMAGES.

PLEASE NOTE: This warranty gives you specific legal rights, and you may also have other rights, which vary from state to state, as some jurisdictions do not allow limitations on certain damages and warranties.

Tisas USA stands behind the quality of our firearms. While age and wear cannot be covered under warranty, we believe defective parts, materials, and workmanship to be an unacceptable situation. We warrant our firearms to be free from defects in performance and workmanship for one year from the original retail purchase date. If you have a problem that is directly attributable to the quality of our product, we will make it right to include shipping and handling. The Tisas warranty does not cover any issues related to abuse, improper maintenance, the use of incompatible aftermarket parts or any alteration of the internal components. Likewise, damage caused by the use of improper or incompatible ammunition such as reloaded or other non-SAAMI spec ammunition will also void your warranty. Additionally, sales outside of the United States, unauthorized repair, and modifications to the firearm to include altering a serial number, shall not be covered under warranty.

Tisas Lifetime Service Plan

Tisas USA is committed to supporting our customers with services that are above and beyond what is expected. Beyond our 1-year warranty, our Lifetime Service Plan will repair any defect in material or workmanship for the lifetime of the firearm. The Tisas Lifetime Service Plan will begin after the 1-year warranty has expired. The Lifetime Service Plan covers material defects; and does not include wear items such as cosmetics, grips, magazines, recoil springs or sights. This Lifetime Service Plan is offered in addition to the 1-year warranty and is not an extension of the warranty.

IMPORTANT WARRANTY INFORMATION

Tisas USA Pistols are warranted to function with factory produced, SAAMI spec ammunition and the original factory magazine. The use of handloads will void your warranty and the Lifetime Service Plan.

If you do experience a warranty issue, before sending your firearm please contact us at info@sdsimports.com or via phone 856-604-6894 for a Return Merchandise Authorization number. No firearms will be accepted without pre-approval and completion of this Return Merchandise Authorization.

To review the full warranty and Limited Lifetime Service Plan, please visit www.Tisasusa.com.

NOTES:

This image shows a blank sheet of white paper with horizontal ruling lines. The lines are evenly spaced and run across the width of the page. There are no margins, text, or other markings on the paper.

NOTES:

[illegible]



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