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Version: 4

E80 Remote Access Client Installation and Configuration Instructions

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Important Notice:

An RSA Software or Hardware Token may be used with the Check Point VPN software which may be used on any Windows 10 or 7 (32 and 64 BIT) Operating System (OS). The SMS/800 Toll-Free Number (TFN) Registry accessed via the Web Based Access (WBA) (app.somos.com) is currently optimized for Windows OS 7, the Internet Explorer (IE) 11 browser and the Java Runtime Environment 1.8 (JRE 1.8, also known as Java 8).

Please Note: The new SMS/800 TFN Registry User Interface (UI), is OS and browser agnostic. Also, it does not require this software to access it. Please visit tfnregistry.somos.com and login with your valid credentials to begin managing your Responsible Organization's (Resp Org's) Toll-Free Numbers.

If you have any questions or issues, please call or text the Help Desk at 844.HEY.SOMOS (844.439.7666), Option 1 for further assistance.

Step 1

- Access the Somos Website (somos.com).
- From the main page, select the “Help Center” menu, and then scroll down to the “Frequently Asked Questions” portion of the page.
- Select the “Voice” menu item, and then scroll down to the “What software is needed...” question.

Step 2

- Select the “E80 Remote Access Client for Windows OS (32 bit and 64 bit)” link to access the software. This link will direct you to the E80.72 Remote Access Client for Windows page to download the software.
- Once this page is displayed, select the “Download” button to download the “E80.72_CheckPointVPN.msi” file.

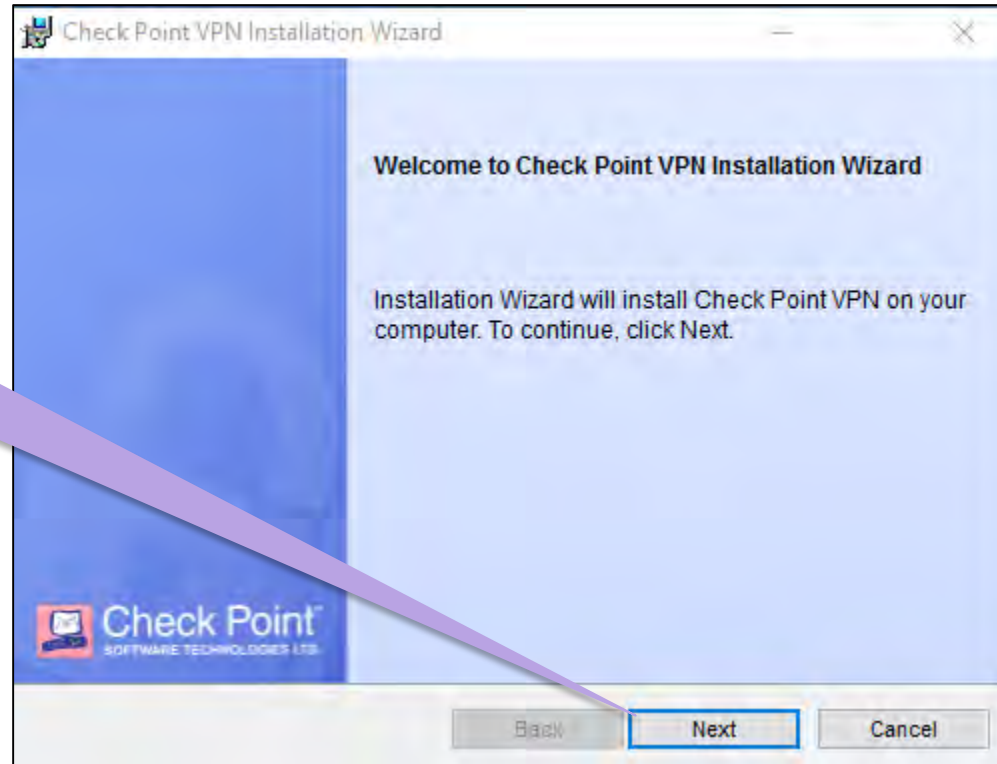
Step 3

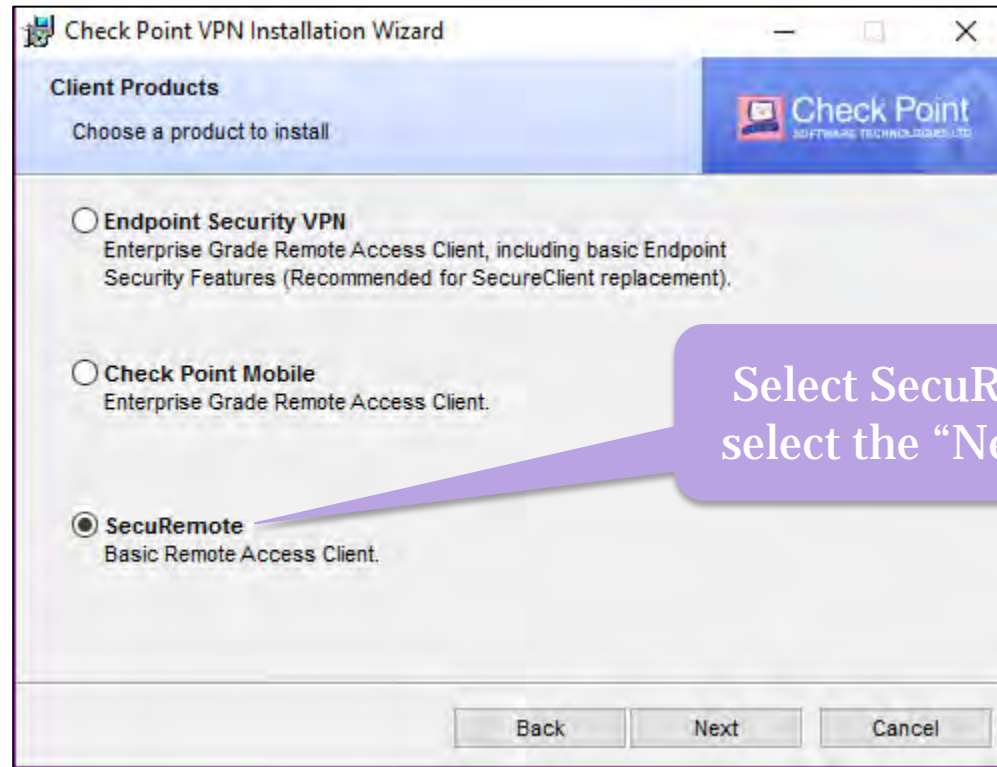
- On the Save As window, choose Desktop or your preferred location.
- Next, double click on the zipped file from your selected location.
- To begin installation, select the saved file and proceed with slide 4.

Step 4

- **Important Note:** If you currently have the Check Point VPN software installed and are upgrading it, you do not need to uninstall the older version of the software. It will keep your settings during the upgrade including any sites.
- Please proceed with slides 4, 6, 8, 9, 21, 22 and 23.

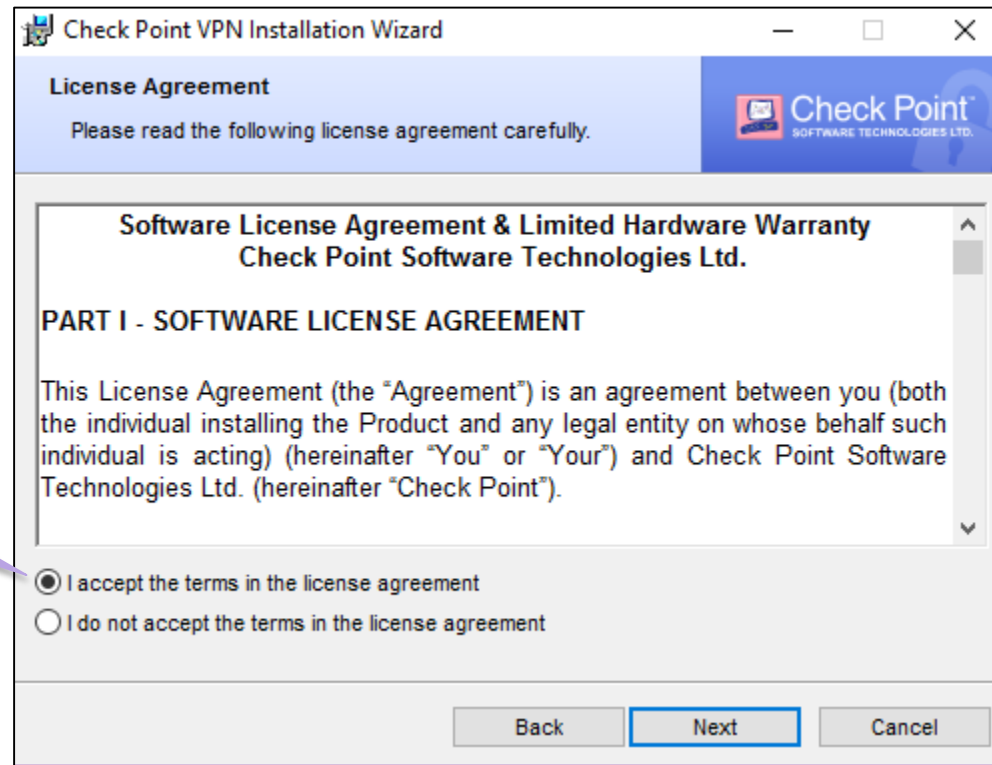
When the Welcome screen is displayed, select the “Next” button.





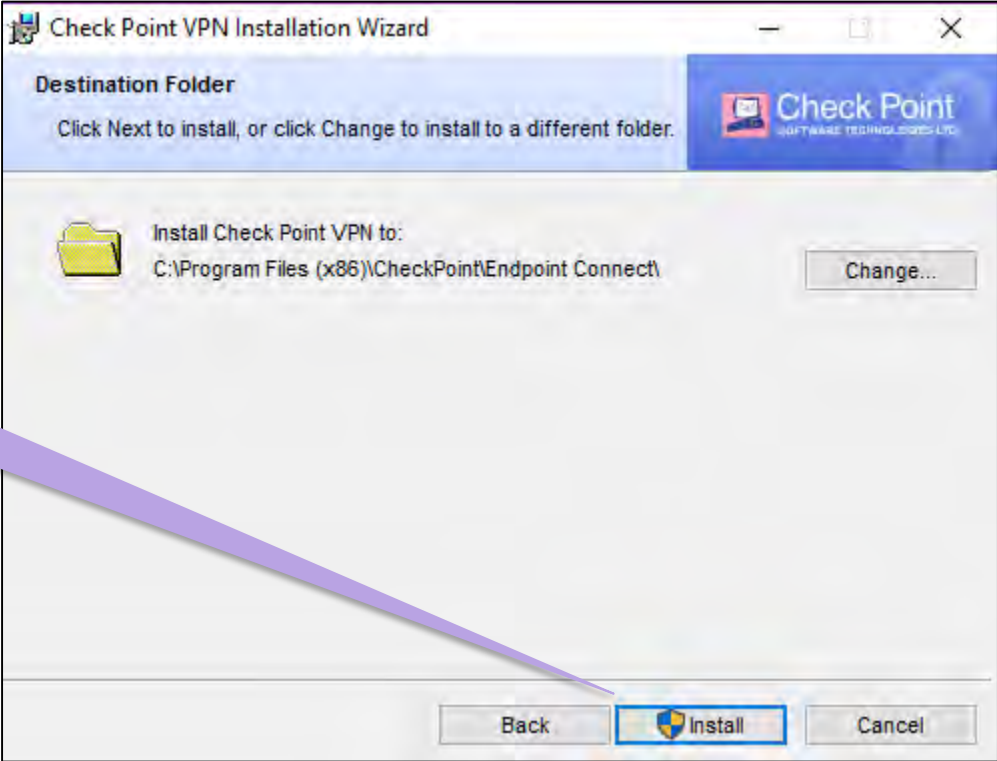
Select SecuRemote and
select the “Next” button.

Select the “I accept the terms...” option and select the “Next” button.

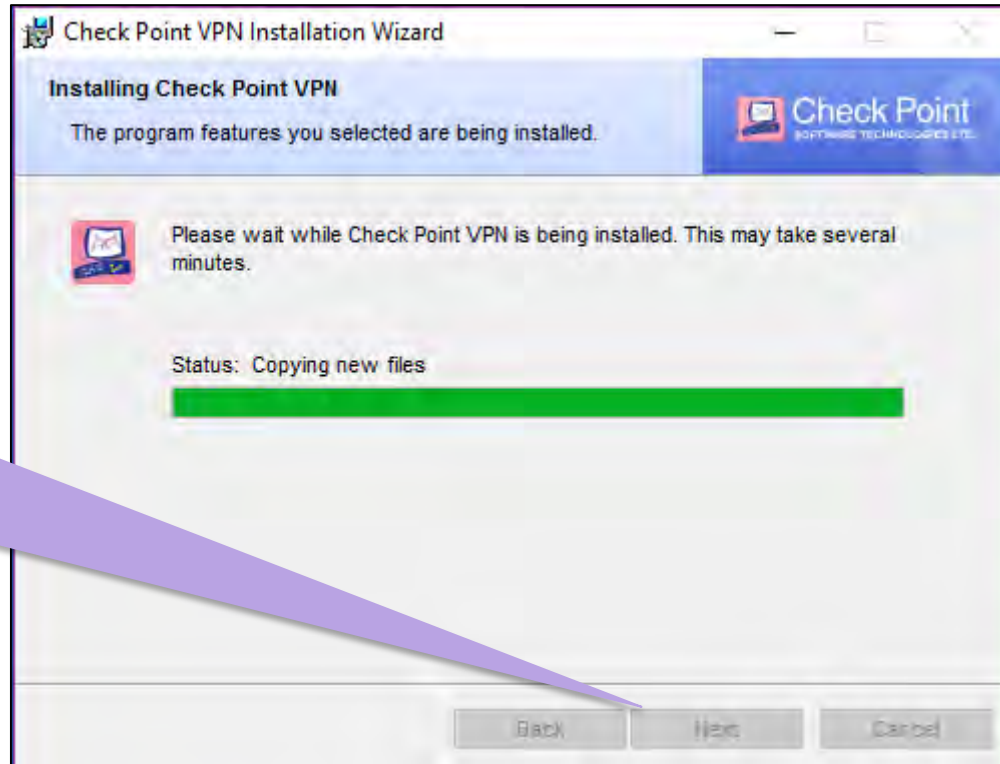


The screenshot shows a window titled "Check Point VPN Installation Wizard" with a "License Agreement" header. The text inside the window reads: "Please read the following license agreement carefully." followed by the "Check Point SOFTWARE TECHNOLOGIES LTD." logo. Below this is a scrollable text area containing the title "Software License Agreement & Limited Hardware Warranty Check Point Software Technologies Ltd." and the section "PART I - SOFTWARE LICENSE AGREEMENT". The text in the scroll area begins with "This License Agreement (the 'Agreement') is an agreement between you (both the individual installing the Product and any legal entity on whose behalf such individual is acting) (hereinafter 'You' or 'Your') and Check Point Software Technologies Ltd. (hereinafter 'Check Point')." At the bottom of the scroll area are two radio button options: "I accept the terms in the license agreement" (which is selected) and "I do not accept the terms in the license agreement". At the very bottom of the window are three buttons: "Back", "Next" (which is highlighted with a blue border), and "Cancel".

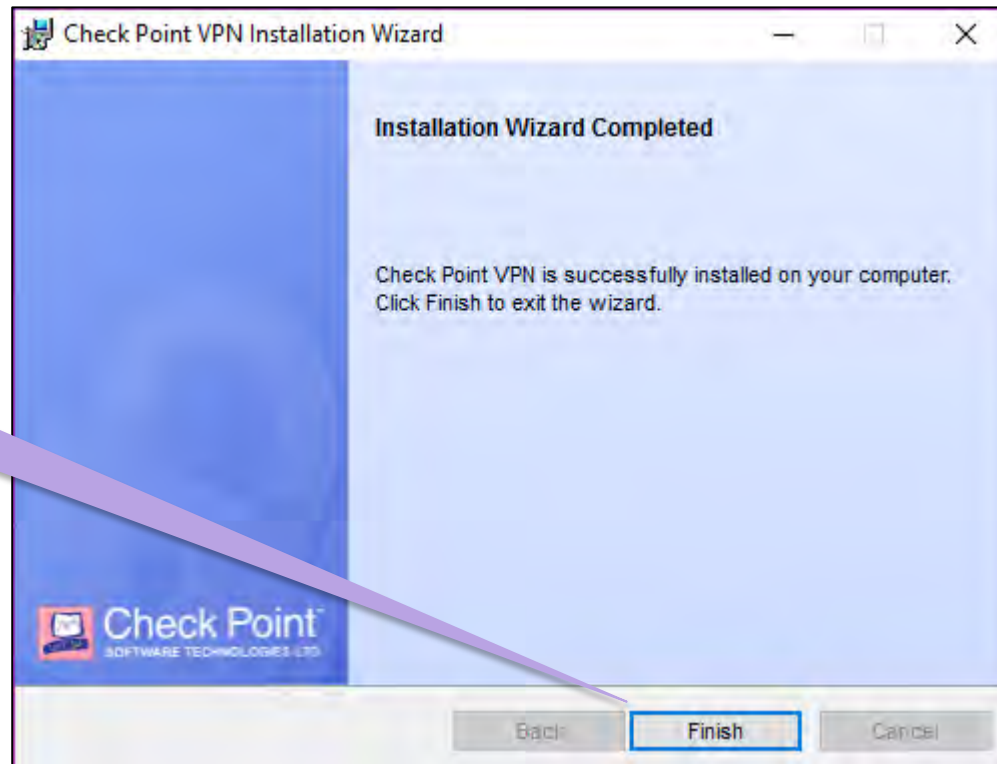
Select the "Install" button.



Please wait while the program features are being installed. When it's complete, select the "Next" button.

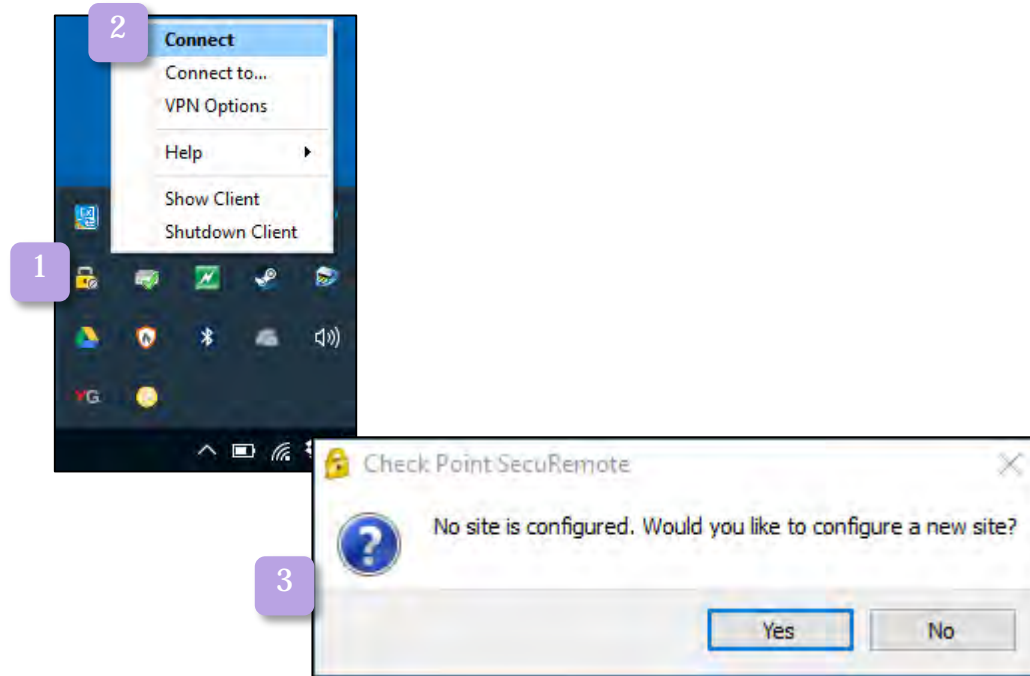


Select the “Finish”
button.

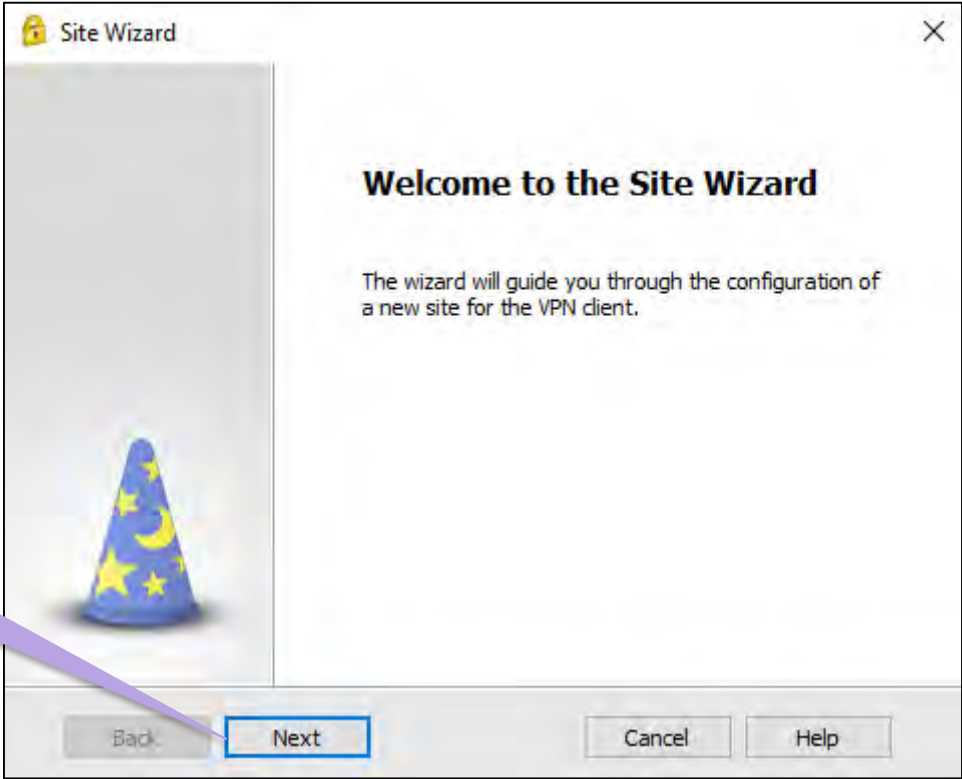


How to Connect (new Site)

- 1 • Right click on the padlock in the system tray.
- 2 • Select the “Connect” button.
- 3 • You will see a pop up displaying, “No site is configured. Would you like to configure a new site?” select the “Yes” button.



When the Site Wizard opens, select the “Next” button.



Site Wizard

Welcome to the Site Wizard
A site is your gateway to network resources.

To continue, fill in the required information and click next.

Server address or Name: 216.160.25.70

Display name: Production

Back Next Cancel Help

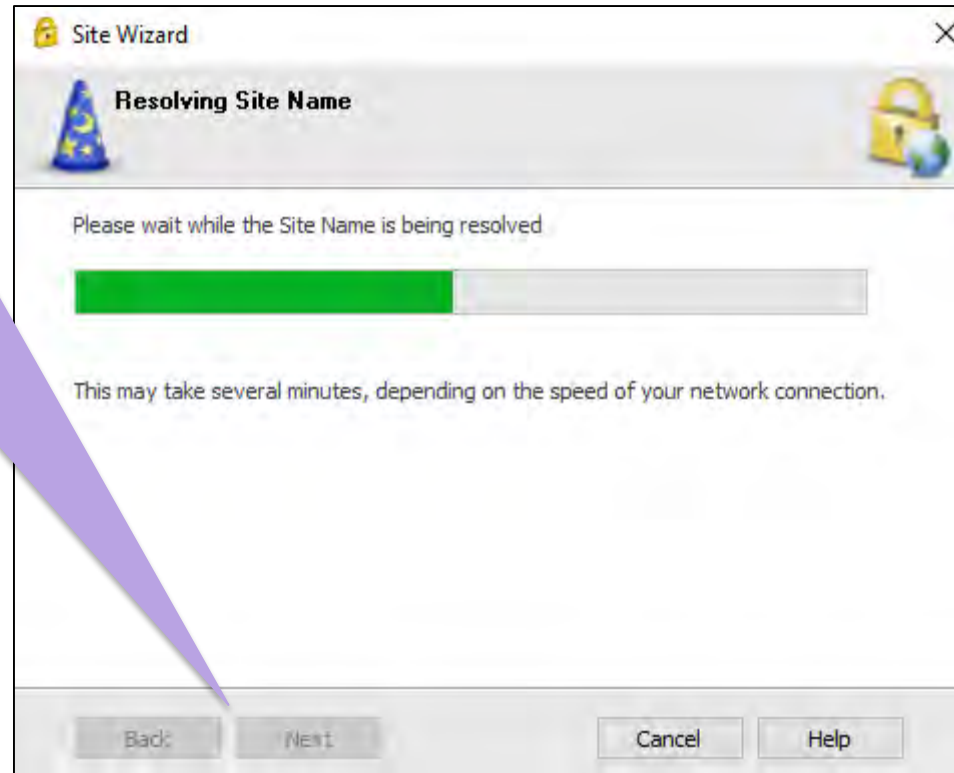
The server address is: 216.160.25.70 for the SMS/800 TFN Registry's Production and Sandbox Environments.

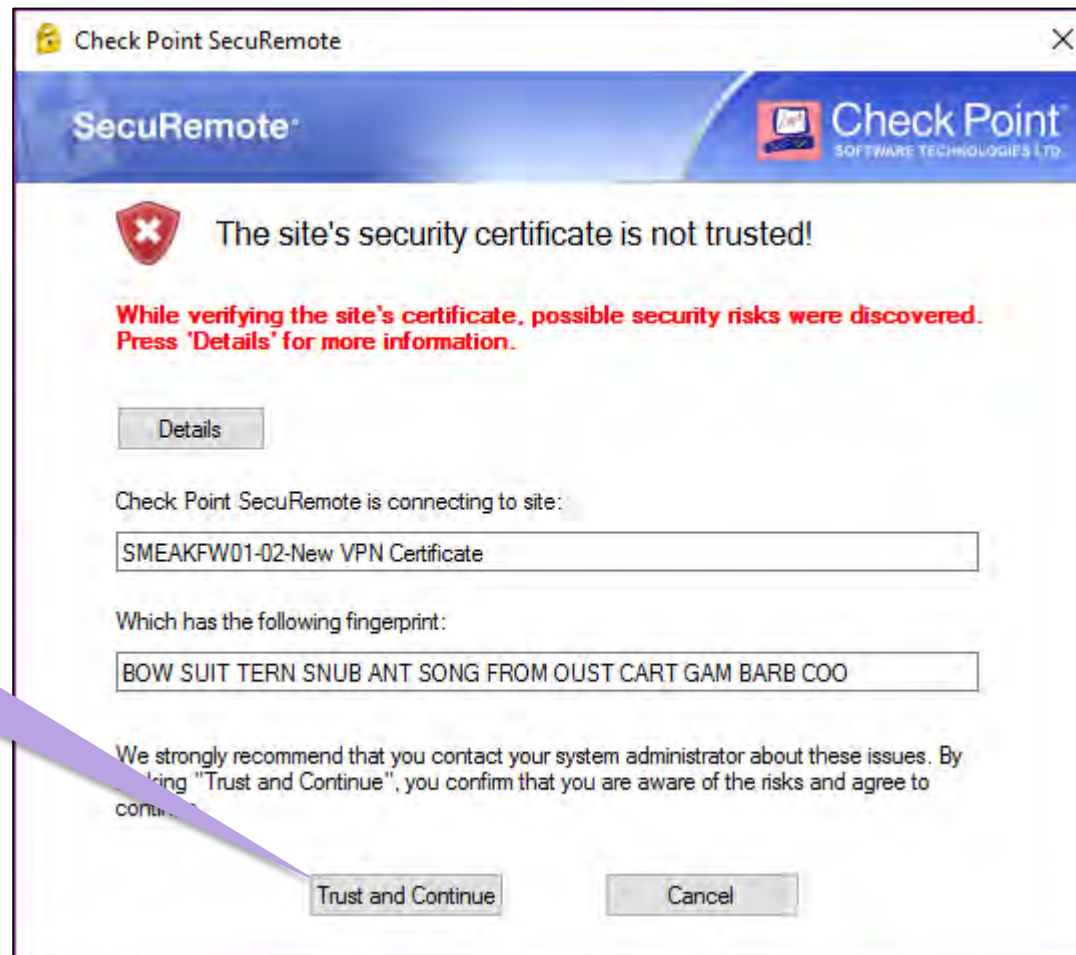
If you would like to access the SMS/800 TFN Registry's Disaster Recovery Environment, you will need to create a new site and use the server address: 67.96.131.55.

You can add a display name but this is not required. Select the "Next" button when the required information has been entered.

If you previously entered a Site Name, the Resolving Site Name window will appear.

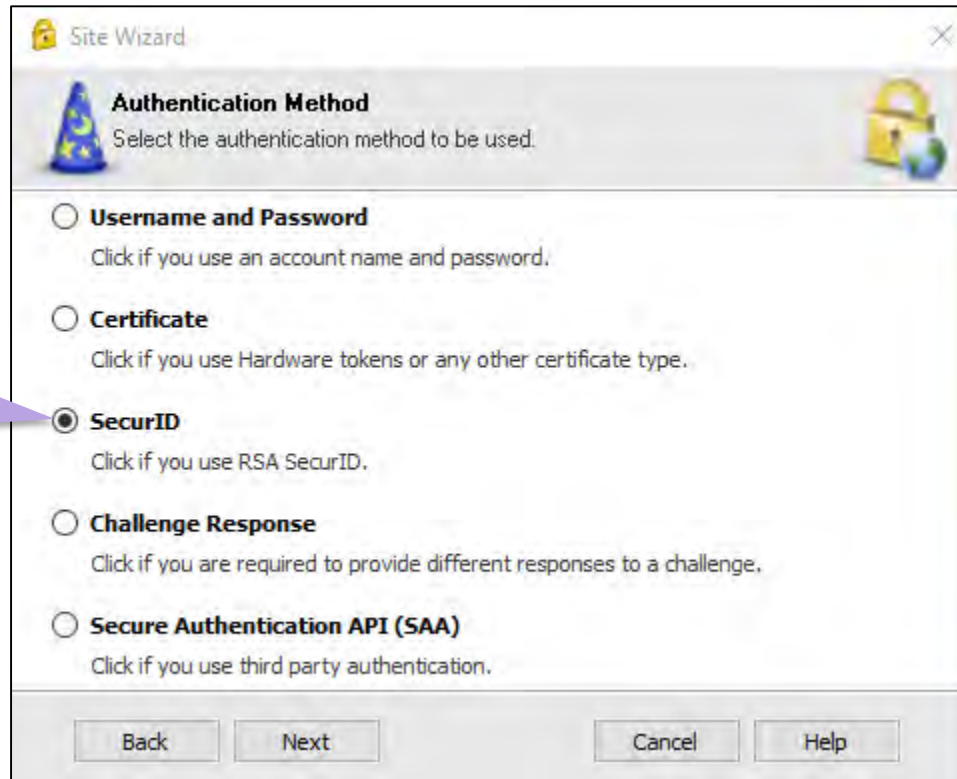
When the Site Name is resolved, the Site Wizard will proceed automatically to the next window.





When this message is displayed, select the "Trust and Continue" button.

Select the "SecurID" option and then select the "Next" button.



The screenshot shows a Windows-style dialog box titled "Site Wizard" with a close button in the top right corner. The main heading is "Authentication Method" with a sub-instruction: "Select the authentication method to be used." There are five radio button options listed: "Username and Password", "Certificate", "SecurID", "Challenge Response", and "Secure Authentication API (SAA)". The "SecurID" option is selected. At the bottom, there are four buttons: "Back", "Next", "Cancel", and "Help".

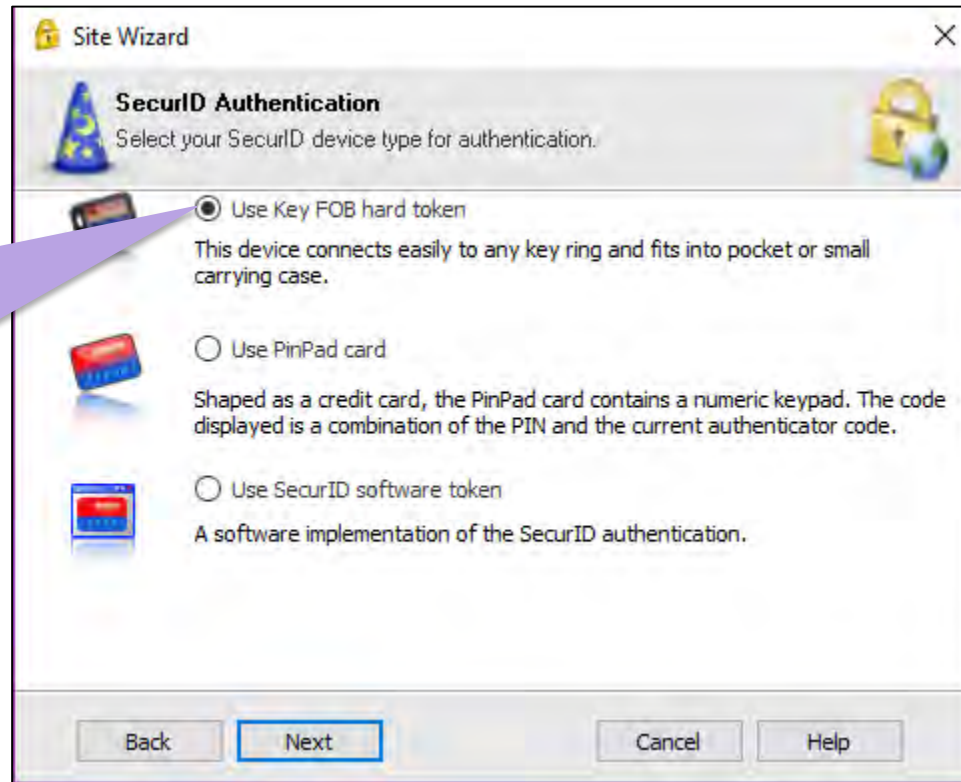
Site Wizard

Authentication Method
Select the authentication method to be used.

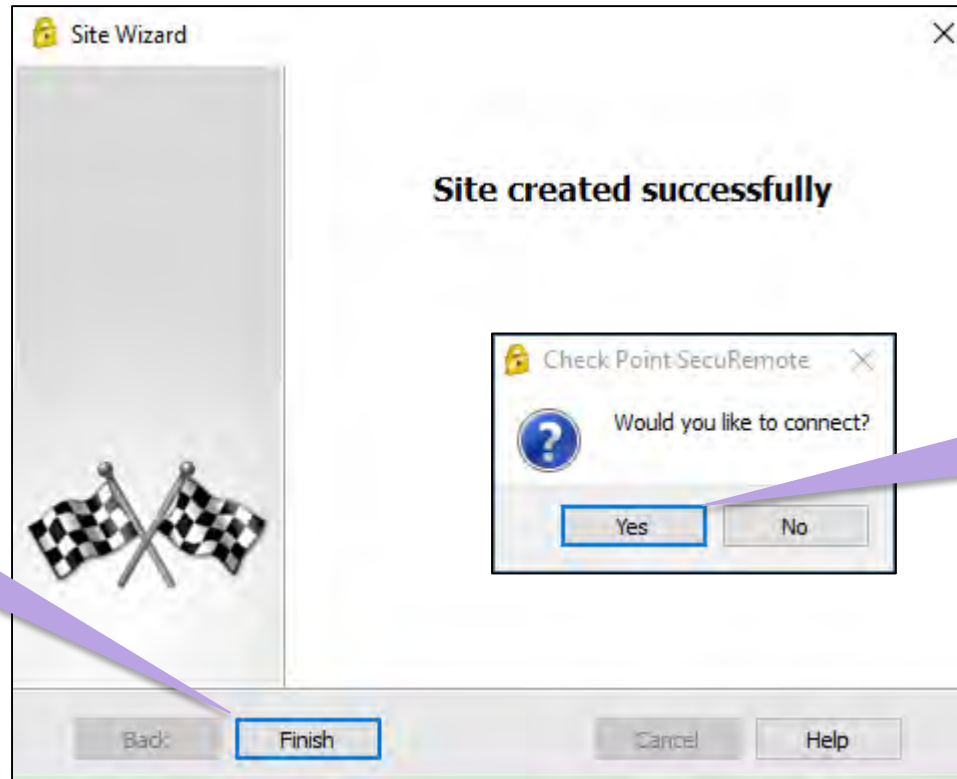
- Username and Password**
Click if you use an account name and password.
- Certificate**
Click if you use Hardware tokens or any other certificate type.
- SecurID**
Click if you use RSA SecurID.
- Challenge Response**
Click if you are required to provide different responses to a challenge.
- Secure Authentication API (SAA)**
Click if you use third party authentication.

Back Next Cancel Help

Select "Use Key FOB hard token" always, regardless if you actually have a software token and then select the "Next" button.



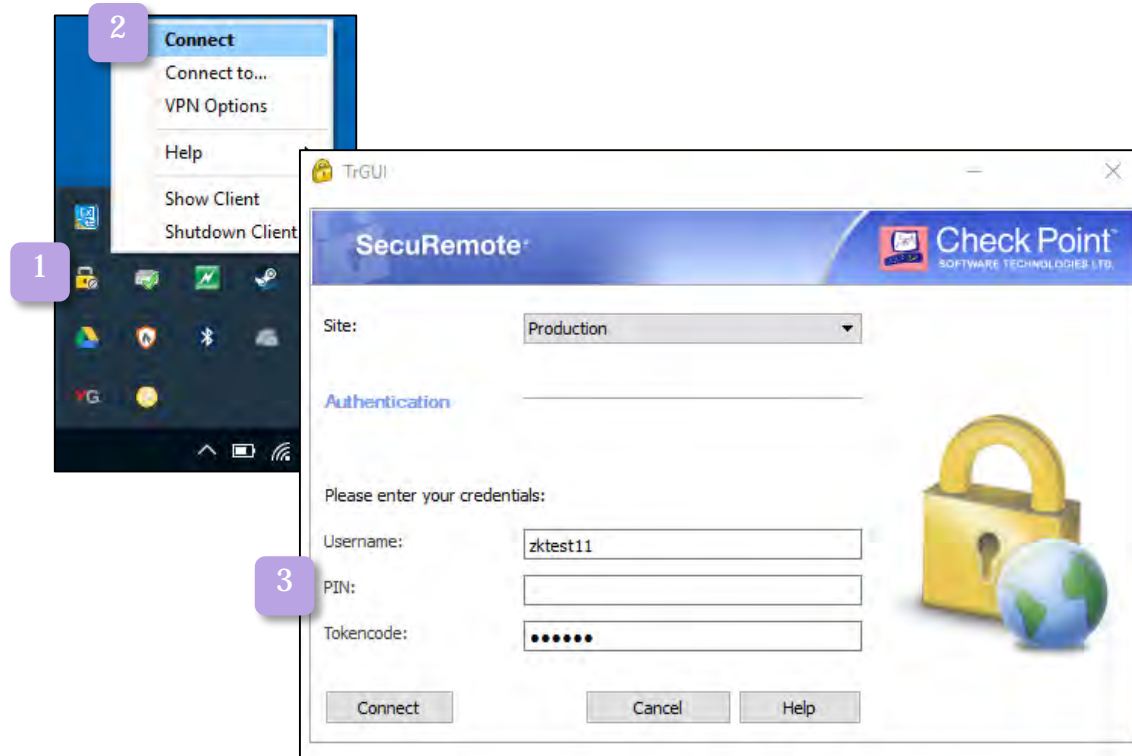
Select the "Finish" button.



In the "Would you like to connect?" window, select "Yes" to connect.

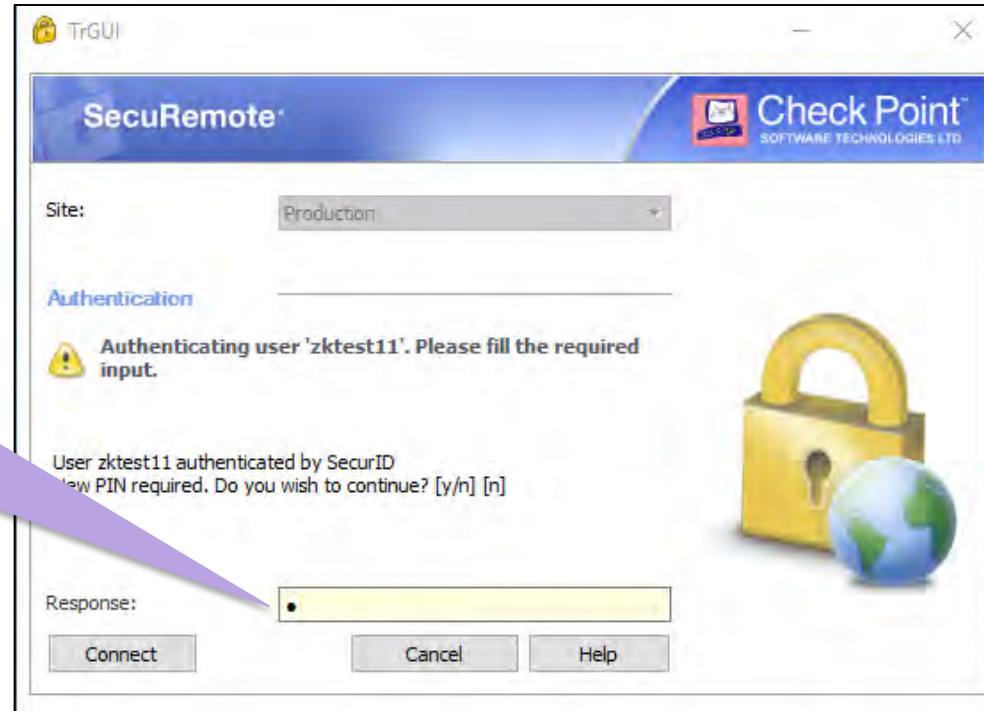
How to Connect (new PIN Mode)

- 1 • Right click on the padlock in the system tray.
- 2 • Select Connect.
- 3 • Enter the Username, leave the PIN field blank, Tokencode and then select the “Connect” button.



How to Connect (new PIN Mode continued)

If you are in new PIN mode, you will see the prompt below. Type 'Y' in the Response field and then select the "Connect" button.

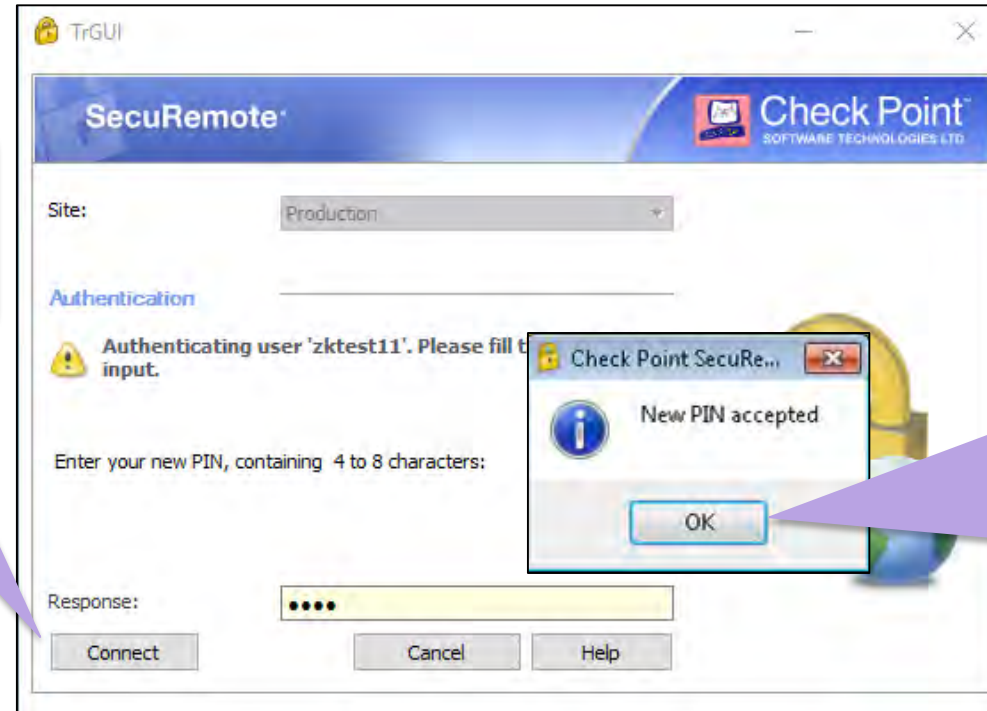


Prompt Message

- User Login ID authenticated by SecurID.
- New PIN required. Do you wish to continue? [y/n] [n]

How to Connect (new PIN Mode continued)

After you enter a new PIN in the Response field, select the "Connect" button.



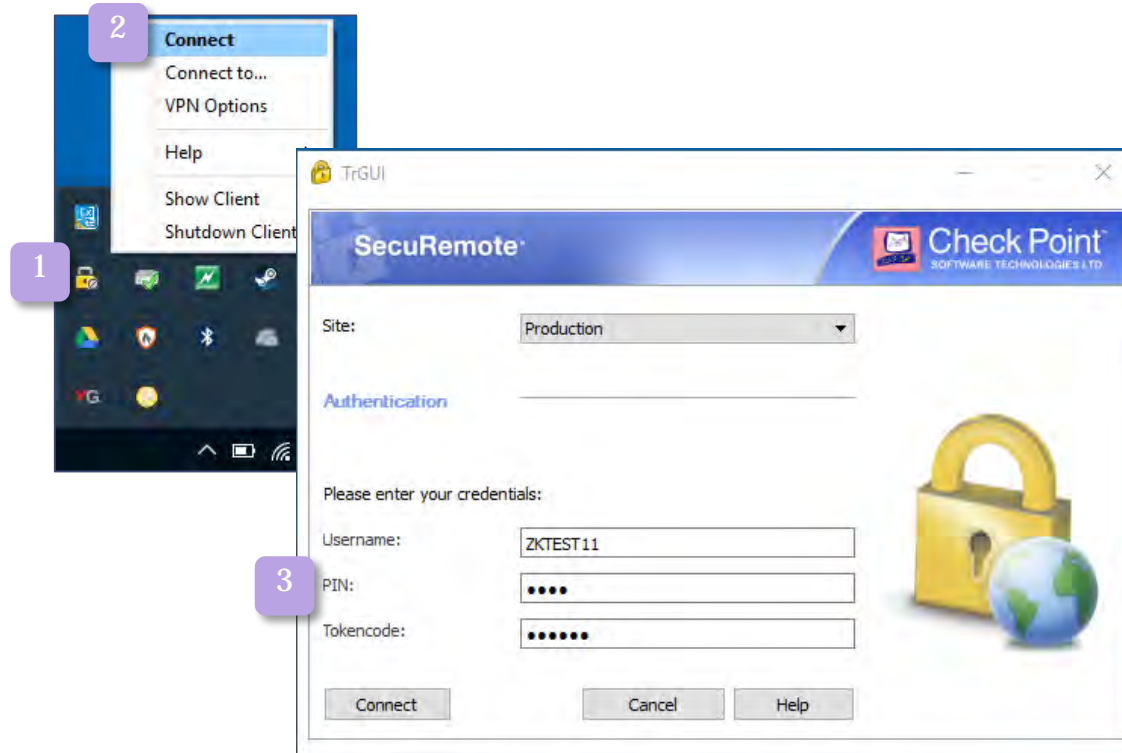
Next, you will see a pop up displaying "New PIN accepted". Select the "OK" button.

Prompt Message

- Enter your new PIN, containing 4 to 8 characters:

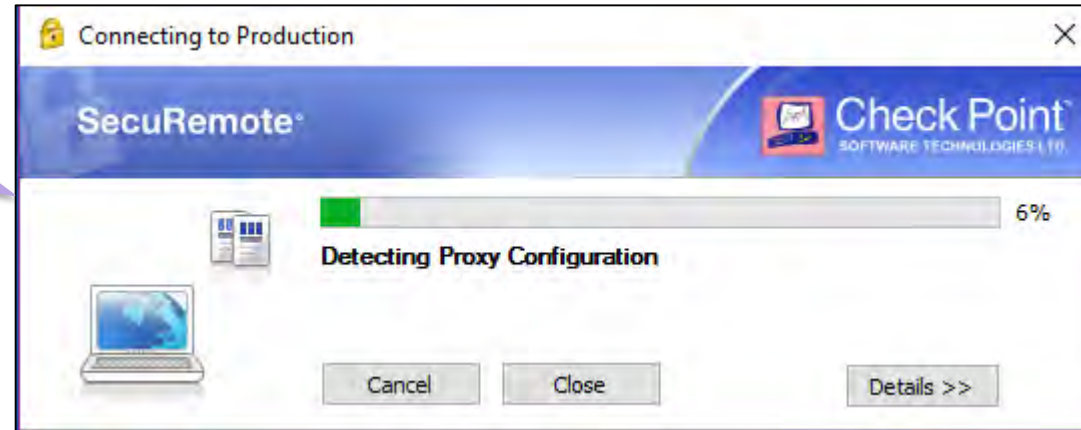
How to Connect (with PIN)

- 1 • Right click on the padlock in the system tray.
- 2 • Select Connect.
- 3 • Enter the Username, enter the PIN, Tokencode and then select the “Connect” button.

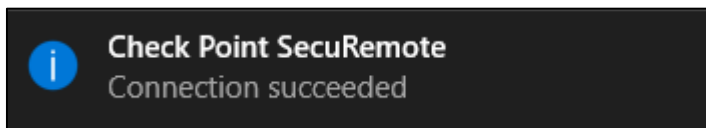


Connecting to...

After you selected connect, you may see this screen displayed, "Connecting to..." if you are using the Site Wizard.



When you have connected, a message will display "Connection succeeded" above your system tray and your VPN connection will now be ACTIVE. The padlock will have a green circle next to it.



Where to go from here?

Web Addresses:

- In the address bar of your IE11 browser go to one of the following Environments of the WBA:
 - Production: app.somos.com
 - Sandbox: sandbox-app.somos.com

Logging In:

- Once the page of the Environment you selected is displayed, you will then need to login to the WBA.

Contact Us!

- If you have any questions concerning this document, please call or text the Help Desk at 844.HEY.SOMOS (844.439.7666), Option 1.

Thank you.

