

Forest Hill Church Privacy Policy

Effective Date: May 25, 2018.

Forest Hill Church (“us”, “we” or “our”) is committed to protecting your privacy. We know that you care about how your information is used, protected, stored, and shared. We do too. Our hope is that the following statements help you understand how we collect, use and protect the information that you share with us. By choosing to use this website at <https://www.foresthill.org/>, and all other webpages linking to this Privacy Policy (collectively, this “Site”), you are agreeing to our Privacy Policy. If you do not agree with this Privacy Policy, please discontinue using our Site.

What We Collect and How We Use It

We collect two kinds of information about our online visitors: personal and non-personal. Non-Personal information is collected to track statistical information regarding the number and type of guests visiting the Site in order to guide our efforts to improve our Site. The non-personal information we monitor includes the browser type and operating system used, areas of the site visited, date and time of access, host or service provider information, and identification of the referring site. This information is used exclusively by us and our technology providers for our internal purposes and is not otherwise disclosed to non-affiliated third parties.

Personal information can identify you as a Site visitor. The personal information we may collect includes your name, mailing address, or contact information, such as an email address or phone number, and is collected only when you voluntarily provide it, such as when you register to participate in one of our LifeGroup Connect programs or Starting Point Orientations. Access to pages with content specific to a ministry area and/or its constituents is password-protected and requires pre-registration. We may use the information collected to communicate with you. For personal information acquired through registration, we may disclose such information as may be required by law. We may also provide your personal information to our technology providers who provide services on our behalf. Forest Hill Church does not seek personal information from children online and we do not knowingly collect personal information from children. We do not collect financial information. To give online, you will be redirected to our technology provider’s website or portal available on our Site, each of which has its own separate privacy policy (see “Technology Providers” below).

Changes to Personal Information

If you need to correct, update, delete or deactivate your personal information, please contact us by sending an email to info@foresthill.org.

Our Use of Cookies

Cookies are small bits of information that are stored by your browser on your computer's hard drive to enable us to do a number of things to make your visit and future visits more enjoyable, such as personalize your experience while visiting our Site. Our cookies do not contain any personally identifying information about you. Most web browsers automatically accept cookies, but you can usually change your browser settings to prevent that. Users should consult their browser help files for instructions on how to refuse cookies. If you disable or opt out of receiving cookies, some features or services on our Site may not work as intended, and you may not have access to all features we may offer. Visitors may also receive cookies from third parties, but Forest Hill Church cannot control the content of those cookies.

Our Use of Analytics

Forest Hill Church may use Google Analytics to help us gather details about the use of our websites by our visitors. Google Analytics is a web based tool that helps website owners understand how visitors interact with their sites. Google Analytics collects information anonymously. It reports trends without identifying individual persons. For more information please refer to Google's Privacy Policy found here (<https://privacy.google.com/>).

Do Not Track Requests; Third-Party Tracking

Unless your browser settings are configured to make your online activities and publicly available information about your online activities (such as non-personal information described above) invisible to usage analytics tools, we do not presently have the capability to omit you from usage analytics to the extent your browser only sends us a "do not track" message and does not otherwise screen you from tracking without any action on our part. Third parties, other than our technology providers (such as our Site analytics provider, Google Analytics), do not have our permission to track which websites you visit prior to and/or after visiting our Site. That said, we cannot control all third-party tracking, and there may be third-party tracking without our knowledge or consent.

Your California Privacy Rights.

We do not share your personal information with third parties for direct marketing purposes by such third parties.

Links to Third-Party Websites

Our websites may be linked to or from other websites that are not operated by Forest Hill Church or any company affiliated with Forest Hill Church, including our Technology Providers (as described below). Forest Hill Church is not responsible for the content or privacy practices of any third-party website. Visitors should consult

the privacy policies and practices of any third party website to understand how their data may be used.

Technology Providers

Forest Hill Church partners with several other technology providers to create the best possible online experience to our visitors. We encourage you to visit these sites and make yourself aware of their privacy policies as well by following the links below.

Church Community Builder (<https://www.churchcommunitybuilder.com/privacy-policy/>)

BlueFire Pay (<https://gobluefire.com/privacy/>)

BombBomb Email Service (<http://bombbomb.com/privacy>)

Google Analytics (<https://www.google.com/intl/en/policies/privacy/>)

Notice to Residents of Countries Outside the United States

We are headquartered in the United States. Personal information may be accessed by us or transferred to us in the United States or to our business partners or technology providers elsewhere in the world. If you are located outside of the United States, be advised that any information you provide to us will be transferred to and stored in the United States and that, by submitting information to us, you explicitly authorize its transfer and storage within the United States. We will protect the privacy and security of personal information according to this Privacy Policy regardless of where it is processed or stored.

Changes to this Privacy Policy

We reserve the right to change or replace our Privacy Policy at our sole discretion at any time. Changes to our Privacy Policy will become effective upon their posting. In the event this Privacy Policy should materially change, we will generally notify you by posting a notice of such change(s) in a separate section of this Privacy Policy. You should check our policy to see any recent changes. Use of our Site following such changes indicates your acceptance of the revised Privacy Policy.

Contact Us

We welcome your comments or questions about our Privacy Policy. Please send us an email at info@foresthill.org.