

The Goodbye SPECIALISTS



WE ARE HERE FOR ONE REASON—

to help you mourn the death and celebrate the

life of your loved one with dignity & respect,

and with genuine concern and support

for those left behind.

“We help you say goodbye.”

Chris Butler, *President*



BUTLER FAMILY *of* ORGANIZATIONS





CONTENTS

Saying “Goodbye”	5
Advance Planning	6
The Arrangement Process	8
Choices	9
Service Offerings	10
Butler Signature Services	12
Keepsake Merchandise	13
Locations	15

A Century of Service	16
Payment Policy	17
The Butler Guarantee	17
Veterans Tributes	18
The Acute Loss Period	21
Unique Offerings	22



THE IMPORTANCE OF SAYING “*Goodbye*”

A goodbye ceremony helps those who are left behind take the first step in overcoming grief—that is, facing the fact that a death has occurred. Ceremonies bring together friends and relatives who can offer comfort and support to each other at a time when it is needed most.

The goodbye ceremony should be a personal reflection of the family and the person that died. We listen carefully to each family’s wishes and do whatever it takes to assist in creating an event that is meaningful and satisfying to all.

GET PEACE OF MIND FROM *advance planning*

When considering what will happen when we die, most of us think, “I just need to decide whether I’m going to be buried or cremated.” While that decision is necessary, we often forget one important thing – ultimately, your death doesn’t belong to you. It belongs to those who loved you and shared life with you.

This means the people most affected by the decisions you make about your memorial will be your family as they begin to cope with a world you’re no longer a part of. Your most important decision will be how your plan will care for the emotional, relational, and spiritual well-being of those who you’ll leave behind.

Our purpose is to ensure every family has an intentional plan to begin healing at the time of loss and to help them establish the vital habits and behaviors they will need for a healthy grief experience.

PEACE OF MIND

Knowing that your personal wishes are already planned gives peace of mind to you and your loved ones. By having guidelines in place, your family is free to spend time on the special touches of the ceremony instead of coordinating the entire event.

PERSONAL CHOICE

Making your plans in advance will ensure that your choices will be recognized now and in the future. You will have the opportunity to make decisions and selections about how you wish to be remembered. However, please remember that it is vitally important for survivors of a loved one to be included, as they are the ones truly impacted by the decisions being made.

ECONOMY

Planning services and ceremonies in advance also offers the opportunity to pay ahead. Although not required, paying in advance acts as a shield from cost increases and eases the financial burden on loved ones.



If choosing advance planning, select an accessible location to store the documents and inform loved ones. A safe deposit box is not recommended, since it usually would not be accessible until the estate is settled.

We understand how hard it is to cope with the death of a loved one. We're happy to take the time up front to answer questions about funeral ceremony, burial, and cremation options, Social Security and veteran's benefits, and payment options.

For your convenience, we offer a free **Personal Planning Guide** — a convenient place to gather and store important biographical information and details about your preferences. To receive this beneficial tool with no cost or obligation, please call (217) 544-4646.



FIVE REASONS TO CHOOSE BUTLER FUNERAL HOMES

A MEANINGFUL EXPERIENCE: We provide families with more options for celebrating and honoring a loved one's life than any other firm in the area. We listen to your family's ideas, make thoughtful suggestions, and carry out every possible detail to ensure your loved one receives the most fitting tribute possible.



CARING FOR YOUR FAMILY: *The planning conference*

We are dedicated to helping individuals create a goodbye ceremony (whether public or private) that provides true, personal meaning to family and friends. The basic elements of the process are:

- Discussing your needs and expectations.
- Recording personal, family, and life story information.
- Planning appropriate services and ceremonies to remember and celebrate the life in a meaningful way.
- Selecting ceremonial products appropriate to your choices.
- Reviewing and summarizing ceremonial choices and financial matters.
- Providing an overview of services, ceremonies, service folder and details relating to arrangements.

With Butler Funeral Homes & Cremation Tribute Center, there is no such thing as a “standard” arrangement. We work with you to custom-tailor an arrangement that meets your unique desires. Our caring, experienced staff guides you through each step of the planning process and offers a shoulder to lean on during the painful time of loss.

CHOICES

Your most important decision isn't whether to choose burial or cremation. Your most important decision will be to fully understand how your choices impact the emotional, relational, and spiritual well-being of those who cared for, loved and shared life with your loved one.

Whether choosing burial, cremation or both, the questions below are important considerations in the planning process.

BURIAL

- What ceremonies will be appropriate to recognize and celebrate the life of your loved one?
- What services of the funeral home will accommodate your ceremonial choice?
- What casket will be appropriate?
- What outer burial container will be appropriate?
- What memorialization will be appropriate?

CREMATION

- What ceremonies will be appropriate to recognize and celebrate the life of your loved one?
- What services of the funeral home will accommodate your ceremonial choice?
- What cremation casket or container will be appropriate?
- What urn will be appropriate to properly hold the cremated remains of your loved one?
- What final disposition or memorialization will be appropriate?

Our staff is available to explain each option in detail to you and your family, ensuring that you feel comfortable with the choices you make.



FIVE REASONS TO CHOOSE BUTLER FUNERAL HOMES

THE BUTLER DIFFERENCE: No other funeral service organization in our community has made the investment in people, facilities and options that we have. Once families make their choices, we continue to invest in making their experience the most meaningful and healing it can be.

SERVICE OFFERINGS

SERVICES & CEREMONIES

Because every family faces their own unique situation during their difficult time of loss, we offer a wide variety of funeral services and ceremonies. We work closely with you to customize arrangements to meet your distinctive needs. Our expert staff helps to design the most suitable ceremony, whether it be public or private, formal or informal, burial or cremation. We are here to help honor the life of your loved one the way you think it should be celebrated.

RELY ON THE SIMPLE COMFORT OF OUR BASIC CARE

Our basic care services treat each person with the utmost respect. As part of this process, we bathe your loved one, wash and comb their hair, and apply a topical disinfectant to their body. We check for valuables and return items to the family along with a detailed inventory list. Worn clothes or sheets are removed, we dress your loved one in a hospital gown, and cover them with a clean sheet until fresh clothing is received from family.

PRIVATE TIME TO SAY GOODBYE

We provide everyone with private time to say goodbye. Our experience has shown that in most every family there are people who wish to have a private opportunity to say goodbye in a setting that allows you all to be together. This private time allows you to invite immediate family members, extended family members, and close friends who may desire to have an opportunity for a personal goodbye. The care we provide to your loved one will help you to remember them “the way they were.” Our Basic Care ensures that your loved one is treated with dignity and respect. We will provide the appropriate remembrance environment suitable for your family.

In the event you elect not to have this private time, we do require that your loved one be positively identified prior to burial or cremation. You may elect to have an extended family member or trusted family friend make this positive identification of your loved one on your behalf, if you so desire. We will ask for appropriate clothing and your loved one will be identified in the casket or other container selected for burial or cremation.

This is a required procedure to eliminate the possibility of burying or cremating the wrong individual (in the event that a person was misidentified by a hospital, nursing home, or other institution prior to being taken into our care). It also helps assure family members that there will be no unanticipated questions in the future.

EASE YOUR MIND WITH OUR EMBALMING CARE

Many people find that seeing their loved one helps them acknowledge the reality of the death. Embalming care enhances their appearance for your final goodbye. Embalming is a surgical procedure that allows for temporary preservation. In this procedure, a chemical solution is placed into a person's vascular system, restoring a more lifelike appearance. Although embalming care is not usually required by law, it allows us to more readily facilitate your ceremonial needs. Our directors will discuss your needs with you so you can make a choice that is right for you.

SUPERIOR CREMATION SERVICES

Families can choose from a wide range of cremation options, including life celebration ceremonies prior to cremation, or after. Additionally, they can attend the cremation at our Cremation Tribute Centers. You are welcome to take a tour of our cremation facilities at any time.

The actual cremation process includes two steps. First, a person is placed in a special type of furnace, known as a cremation chamber, where their body is reduced to bone fragments through the application of intense heat. The remaining fragments are then processed into a finer powder-like substance and placed in a temporary container. Before a person's remains are returned, they are transferred into the urn the family has selected for permanent containment.

TRUST IN OUR SECURE CREMATION SERVICES

Our Cremation Tribute Centers offer state-of-the-art, secure facilities that ensures all are treated with dignity and respect. Your loved one does not leave our care through the entire cremation process.

To request a copy of *Cremation & The Butler Promise*, a brochure that includes additional information about our cremation services and our Cremation Code of Ethics, please call (217) 544-4646.

BUTLER SIGNATURE SERVICES

CARING VOICES: 24-HOUR GRIEF COUNSELING

Many families still require guidance, direction, and answers after formal services have concluded. Since these feelings may occur at any time, we offer complimentary year-round, around-the-clock grief counseling via telephone. A staff of master's level grief counselors are only a toll-free call away. Any member of your family is welcome to use the service, which is private and anonymous.

CANDLELIGHT CEREMONY

Illuminated candles have an ambiance that creates a calm and peaceful environment for friends and family. A candle-lighting ceremony, either public or private, can represent something significant to your family—whether it is a religious, cultural, or sentimental preference.

STAR PROGRAM (A Special Time to Always Remember)

The STAR program is offered to families of children attending the funeral ceremonies of a grandparent, parent, other family member, classmate, or other loved one who has died. The program offers a sensitive, caring approach to explaining the funeral process through stories, pictures, discussion, peer support, a craft activity and a STAR message.

ON-LINE LIFE STORY (With Archive)

Families unable to attend a service in person can visit our website at www.butlerfuneralhomes.com to view and sign an online guest book, leave condolences, and send flowers. This has been a widely-used and meaningful option for those who are separated by distance.

HOLIDAY HELP PROGRAM

Usually a joyous time of year, those who have experienced a loss often feel intensified grief during the holiday season and other significant days throughout the year. Our grief and bereavement expert will present practical information about coping and will assist you in discovering, uncovering, and nurturing hope during difficult times. A candle-lighting ceremony is held to warmly remember and honor your loved one. Additional support events are held throughout the year.

TRIBUTE KEEPSAKE DVD

Sometimes words are just not enough. Share memories from your life through a Memory Keepsake, blending your family photographs with beautiful full-motion scenery and fitting background music. This personalized DVD will be ready in time for the service. Your family will treasure this DVD keepsake and share it with future generations. Your photographs never leave our hands and are returned the same day.

FLORAL TRIBUTES & FLOWER DELIVERY

Flowers are a symbol of love and concern which serve as a reminder of the genuine support offered by those closest to you. We photograph all arrangements as a keepsake for the family and deliver the flowers to your home after the tribute ceremony.

KEEPSAKE MERCHANDISE



Thumbies®



Memory Glass®



Flower Beads

There are many available options for creating a unique tribute to honor your loved one. **Thumbies® Fingerprint Jewelry** is made from precious metals and a fingerprint of your loved one, and can include personalized engraving. **Memory Glass®** is made by suspending cremated remains within solid glass globes and pendants and provides a unique method of memorializing your loved one. **Keepsake jewelry** can also be made using special flowers from a funeral or memorial ceremony. The flowers are dried, processed into a paste, and molded into beads to create one-of-a-kind jewelry pieces including necklaces, bracelets, earrings, and rosaries. These are just a few of the unique keepsake items available to provide an enduring link to your loved one.



FIVE REASONS TO CHOOSE BUTLER FUNERAL HOMES

100% SERVICE SATISFACTION: Our staff is courteous and sympathetic. Our facilities are comfortable and spotless. Our services and ceremonies are handled with dignity and respect. If a problem should arise, it will be resolved immediately. If you are not completely satisfied, there will be no charge for that component of the service.



SPRINGFIELD



NEW BERLIN



CHATHAM



LOCATIONS

The Butler Family of Organizations offers families three locations conveniently located near area hospitals, churches and cemeteries. Locations include Butler Funeral Home & Cremation Tribute Center – Springfield, Butler Funeral Home – New Berlin, and Butler Funeral Home & Cremation Tribute Center – Chatham. Each location features a caring, beautifully updated environment with accessibility for all.

All facilities offer large areas for visitations, gatherings and ceremonies along with comfortable areas for quiet contemplation.

Our Cremation Tribute Centers are designed for those who desire cremation as part of the farewell process. Loved ones can gather in our Remembrance Room for prayers and private family time to say “goodbye.” Our Presentation Room allows family members to be present as their loved one is “committed” to the crematory. Even non-attending families feel comforted knowing the crematory is designed to the highest standards and offers dignity and respect at a secure facility.

Prairie View Reception Center offers your family an inviting and comforting place to gather in remembrance and celebration of a life well-lived. The facility seats up to 320 people and the space can be configured to meet all needs. We work with the area’s best caterers and full bar service is available. Our experienced staff is dedicated to making your time with us as memorable and uplifting as possible.



FIVE REASONS TO CHOOSE BUTLER FUNERAL HOMES

BEST SERVICE AT AN AFFORDABLE COST: There are many factors that influence the choice of a funeral home, such as reputation, integrity, service, standards of care, or price. Taking everything into consideration, you will find us to be the best choice and an exceptional value. Our services and ceremonies are truly extraordinary, and we will help you have the most meaningful experience possible as you say goodbye to your loved one.

HELPING YOU SAY *Goodbye Since 1893*

Butler Funeral Homes & Cremation Tribute Center has been a part of the Springfield community since 1893, when founders Ben Kirlin and Ed Egan merged their funeral home and livery services. Since 1925, the Butler family has continually provided the community with professional and compassionate farewell ceremonies.

Butler Funeral Home-New Berlin was purchased in 2005 from the McCullough and Delaney families. We are proud to continue the legacy of excellent service this funeral home has provided the New Berlin community since 1947.

In 2018, the Butler Family of Organizations acquired Butler Funeral Home & Cremation Tribute Center – Chatham and Prairie View Reception Center (formerly known as Staab Polk Memorial Home and Sangamon Prairie Reception Center and owned by Paula Staab Polk). Both facilities play an integral role for Chatham and the surrounding area communities. We are dedicated to ensuring a dignified continuation of service established by Paula Staab Polk and her associates, and we look forward to enhancing the experience for the many families served.



The Kirlin & Egan Funeral Home as it appeared in the 1950s.

PAYMENT POLICY

To lose someone you love is a devastating human experience. Therefore, it is important to be realistic with respect to funeral expenditures. We do not want your choices to be more than is affordable, nor less than you would like. It is important that the arrangements be in keeping with your wishes and budget.

In an effort to provide the finest services possible, we are dependent upon the families we serve for making payment prior to services and ceremonies. To avoid any possibility of misunderstanding and in order to provide you with financial flexibility, we offer for your convenience several payment options.

THE BUTLER GUARANTEE

Our staff is courteous and sympathetic. Our facilities are comfortable and spotless. Our ceremonies are handled with dignity and respect. If you are not completely satisfied with any of our professional services or facilities, you will not be charged for that particular service.

THE BUTLER DIFFERENCE

Our difference is encompassed in what we feel is our obligation – to create an exceptional experience by educating you on your options, supporting and honoring your choices, and then helping to implement your choices with and for you. We help you say goodbye.

CARING FOR OUR COMMUNITY

As a family owned and operated organization, we care about the people of our community. So much so, our commitment extends beyond our profession.

The Butler Community Endowment Fund was established in 2005 through the Sangamon County Community Foundation (now known as Community Foundation for the Land of Lincoln). The Butler Family of Organizations makes a contribution in the name of each family we serve. Our mission is to assist local charities who are working to improve the quality of life in the greater Springfield community. Charities are chosen annually based on a grant request review process.

VETERANS *Tributes*

HOW WE HONOR, RECOGNIZE AND PAY DUE RESPECT FOR VETERANS

When it comes to honoring Veterans, no other provider comes close to our level of dedication and commitment. We do all that we can to recognize, honor, and pay due respect to those who have served our country. We understand that to each Veteran and each of their family members, it couldn't be more personal. You will not find another provider that does more for Veterans and their families.

Chris Butler, *President* | Butler Family of Organizations

OUR TRIBUTE BEGINS WITH YOUR FIRST CALL TO US.

When we transfer a Veteran to their final resting place, the funeral coach is identified with the emblem of the Veteran's branch of service on both sides of the vehicle, signifying the loss of a Patriot.

MEMORIAL KEEPSAKES

We offer several Memorial Keepsake items as part of our Signature Services to Veterans and their families. A patriotic life tribute DVD and an on-line life story will be created to recognize not only the service, but the personal lives of those who have served our country.

FLAGS

We provide a United States flag and a branch of service flag to be displayed during ceremonies. Arrangements can also be made to display the flags of other Veterans organizations, should these organizations be participating in ceremonies.

We will also make arrangements to secure a United States flag for use in draping the casket or to be presented to the spouse or children of the Veteran.



FIVE REASONS TO CHOOSE BUTLER FUNERAL HOMES

COMPLETE SUPPORT SERVICES: Our service to your family doesn't end with the ceremony. We follow-up with each family served. We provide support through our extensive online grief library in association with Dr. Alan Wolfelt, Director of the Center for Loss and Life Transition, and access to 24-hour, year-round phone counseling. We offer our annual Holiday Help Program and other support events throughout the year.

CUSTOM MILITARY TRIBUTE PANELS

Custom Military Tribute Panels can be displayed in the caps of most caskets, providing a personal way to highlight the military service of a Veteran. Choices include a U.S. Flag, a U.S. Flag and Eagle, Military Branch Insignia, and the American Legion.

We also offer Life Symbols®, which can be added to the corners of most caskets or to urns, providing additional recognition of military service.



PATRIOT'S WALK

Prior to the arrival of the funeral procession, our associates go to the cemetery of the family's choice to prepare the site for the arrival of the Veteran. We install a double row of flags from the driveway where the funeral coach will stop to the graveside, thus creating a Patriot's Walk in honor of the Veteran.

PALLBEARER IDENTIFICATION

Unless the Veteran's death was during active duty, the Pallbearers are typically dressed in civilian attire. Therefore, we identify the Pallbearers by providing each with a United States flag lapel pin as our gift to them in recognition of their service as a Pallbearer for a Veteran.

CEMETERY SERVICES

We will assist Veterans and their families in arranging for cemetery services whether choosing a national cemetery, including Camp Butler National Cemetery in Springfield, or a private cemetery. If burial arrangements are made with Camp Butler National Cemetery, or another national cemetery, we will ensure that all of the appropriate paperwork and information is submitted and that all benefits are provided for. If burial will not take place in a national cemetery, a Veteran marker is provided by the Department of Veterans Affairs, if requested by the family. We will assist families in securing the marker and making arrangements for its placement in a private cemetery.

MILITARY HONORS

The rendering of Military Funeral Honors is a way to show deep gratitude to those who, in times of war and peace, have faithfully defended our country. We will be honored to make arrangements for this final demonstration a grateful nation and community can provide to a Veteran and their family. Military Honors may be provided by the Department of Defense or by the local Interveterans Burial Detail.

PRESIDENTIAL MEMORIAL CERTIFICATES

In recognition and commemoration of their service to our country, we request a certificate that bears the signature of the President of the United States. We procure a certificate for every surviving spouse and child of a Veteran. The certificate is a treasured family keepsake in honor of a Veteran.

VETERANS BENEFITS

We will take care of completing and filing all of the necessary paperwork required when applying for Veterans benefits. These benefits are provided at no cost to family members to recognize the sacrifice and contributions of our nation's Veterans. Some benefits that are typically provided include: Burial in a State or National Veterans Cemetery, Military Honors, U.S. Burial Flag, and a Standard Grave Marker.



BUTLER VETERANS & FAMILY BENEFIT

The Butler Veterans and Family Benefit is our family's commitment to recognize and honor the men and women who protect our American way of life. In addition to the burial benefits provided by the VA and the Butler Veterans Signature Services we provide to all Veterans, members of the Butler Veterans and Family Benefit Program, when funding plans in advance, will also receive:

- A 10% SAVINGS on professional services and merchandise for Veterans, their spouses, and dependent children, when funding plans in advance.
- A high-quality glass and wood flag case for the surviving spouse or next of kin.

*Savings may not be combined or used in conjunction with any other pricing programs or savings.

A PLAN TO *Heal*

We want to ensure every family has an intentional plan to begin healing at the time of loss and to help them establish the vital habits and behaviors they will need for a healthy grief experience. To begin, it's important to understand how your choices impact the emotional, relational, and spiritual well-being of those who cared for, loved, and shared life with your loved one.

The Acute Loss Period is the crucial time between the event of death and the onset of grief. We'll help lead you through the seven phases of the Acute Loss Period in ways that will foster healing for you and the community – at the time of loss and in the days, weeks, and months that follow.

THE ACUTE LOSS PERIOD Copyright Legacy Chapels 2006



EMOTIONAL NEEDS

HEARING

Powerful emotions accompany the news that someone we love has died. For most people, their first thought is, "I can't believe they're gone." The more unexpected the death, the more emotionally charged the survivors' response.

SHARING

The emotional need to share the sad news allows survivors to express their initial feelings about the loss. While this sharing is comforting, it often leads to the question, "When will the service be held?" This can cause additional stress for those responsible for planning.

RELATIONAL NEEDS

SEEING

As they face their common loss, friends and family of the deceased begin their journey to healing by expressing words of affection and saying a final goodbye. Their relationships are strengthened when surrounded by loved ones.

GATHERING

In gathering with friends and family, survivors are reminded that though something significant has changed in their lives, they can still find familiar comfort in the company of others.

CONNECTING

Though they gather with many, survivors will more deeply connect with a few close friends and family members, who will form a support network in the days and weeks following their loss.

SPIRITUAL NEEDS

REFLECTING

When we are loved, love changes us. As friends and family reflects on how the deceased has touched their lives, they will embrace memories that nurture healing. This period of reflection can be an important time of restoration and renewal that helps loved ones to evaluate the most important things in life.

CELEBRATING

In this context, celebrating is not the same as "throwing a party" or "marking a holiday." Celebrating a life allows for a special combination of emotional expressions – the sadness of loss and the joy of love shared.

UNIQUE Offerings



CELEBRANT SERVICES

Butler Funeral Homes & Cremation Tribute Center has several Certified Celebrants on staff to assist you and your family in creating a beautifully personal ceremony, celebrating the life of your loved one.

Celebrants offer an alternative to a ceremony provided by a clergy person for families who are not affiliated with a church or who simply do not wish to have a traditional religious ceremony. Celebrants create personalized tribute ceremonies to reflect the personality and life story of the deceased and are trained and certified to meet the needs of families during their time of loss.

HOSPITALITY SERVICES

Food has always been an important part of rituals, gatherings and tributes. We offer families and guests catered hors d'oeuvres, luncheons, dinners, beverage service, and full receptions. Our facilities can accommodate both modest and large gatherings. Hospitality services are also offered at other locations including your church, home, etc.

In addition to the other facilities, our Prairie View Reception Center is a welcoming place to gather in remembrance and celebration of a life well-lived. Prairie View offers comprehensive services in an elegant space with seating up to 320, a dedicated hospitality-trained staff, table linens and skirted tables, the availability of full bar service, and more.



THE FAREWELL RIDE

Those who find the rumble of Harley pipes a fitting last run for their loved one will experience a sense of fulfillment and fond memories with our glass-enclosed coach pulled by a Harley-Davidson Road King conversion accommodating caskets and urns.



GRIEF COMFORT DOG

As a certified Grief Therapy Dog, "Pearl" offers a calm and soothing presence to families and their friends during a very difficult time. Pearl has undergone special training in order to give empathy and comfort. She is available for a visit upon request, at no extra charge.



ROSELAWN MEMORIAL PARK

This tranquil park offers a wide range of memorialization options including traditional, cremation and natural burial offerings.

Roselawn Monument Company provides custom monuments and memorials for the convenience of our families and provides services to all cemeteries.

Nestled in a separate area of the park, **Roselawn Pet Cemetery** offers "pet parents" a beautiful setting dedicated exclusively to companion animals. Burial and cremation are available along with a variety of memorialization options.



BUTLER FAMILY *of* ORGANIZATIONS

SPRINGFIELD/MAIN OFFICE

Butler Funeral Home & Cremation Tribute Center
900 S. Sixth St. · Springfield, IL 62703
217.544.4646

NEW BERLIN

Butler Funeral Home
P.O. Box 199 · 714 E. Gibson St. · New Berlin, IL 62670
217.488.3535

CHATHAM

Butler Funeral Home & Cremation Tribute Center
8855 State Route 4 · Chatham, IL 62629
217.483.9292

PRAIRIE VIEW RECEPTION CENTER

8865 State Route 4 · Chatham, IL 62629
217.483.7999 — prairieviewreception.com

ROSELAWN MEMORIAL PARK

1735 S. Camp Butler Rd.
Admin. Office: 924 S. Sixth St. · Springfield, IL 62703
217.525.1661 — roselawninfo.com

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