



Silver Mist Garden Center
N2270 Hwy 22
Waupaca, WI 54981

Limited Plant Warranty

Silver Mist Greenhouse, LLC and its affiliated companies warrants its hardy trees and hardy shrubs (cold hardy from zones 1-4) against plant product defects at time of sale to be determined by Silver Mist, LLC personnel and/or agents (i.e. disease, animal damage, frost damage at time of sale) for a period of one year from the original date of purchase of the product by a consumer. If a plant material defect arises, a valid claim is received within the Warranty Period, the full price of the plant was paid at the time of sale and/or installation, and the original receipt is received, Silver Mist Greenhouse, LLC will (1) replace the plant with the same plant of the same size container (2) will replace an equivalent plant of equal or lesser value and give store credit for the difference in cost. Silver Mist Greenhouse, LLC and Silver Mist Garden Center, LLC reserves the right to deem what is a valid defect of plant material product and reserves the right to charge its regular labor, equipment, and mulch/soil/fertilizer fees for removal, and installation of replacement product if requested by the customer.

Exclusions and Limitations

Silver Mist Greenhouse, LLC does not warrant, and is not responsible for non-hardy to Wisconsin shrubs and tree, B&B trees, any and all: perennials, roses, ornamental grasses, succulents, vegetables, herbs, vines, tropicals, and annuals. For the purposes of this limited warranty "hardy" plants is defined for northern Wisconsin as winter cold hardy up to zone 4; Cold zones 5 – 11 of the USDA regulations is not considered hardy. Perennials is defined as an herbaceous plant material that should re-sprout in the spring when planted in the ground for a number of years depending on its life cycle. Annuals is defined as any plant that would not survive and re-sprout in the spring if left outside planted in the ground.

The following, but not limited to, behavior and/or situations on the part of the customer can result in a voided limited plant warranty: failure to spray broad-leaf evergreen shrubs (i.e. rhododendrons, azaleas, boxwoods etc.) with an anti-desiccant leaf spray like WiltPruf in the autumn before the shrub's first winter after purchase date (it is HIGHLY recommended that these evergreen shrubs also be covered with burlap or straw), purchased plants were on sale or discounted at time of purchase, plants were improperly cared for by the customer as deemed so by Silver Mist Greenhouse, LLC, Silver Mist Garden Center, LLC, their personnel and or their agents. Improper care could be improper water (too much or too little), improper fertilizing (too much or too little), improper winterization of plant material, failure to protect plants from animal pests on site like deer, rabbits, slugs, etc. and the failure to treat in a timely manner any disease infection contracted after purchase date while in the care of the customer. The care of the plant becomes the customer's responsibility at the time of purchase or installation,



Silver Mist Garden Center
N2270 Hwy 22
Waupaca, WI 54981

whichever comes first respectively. The customer is responsible for providing evidence to verify that they cared for their plants properly.

Only plant material is guaranteed not the labor and material required for installation. Labor and materials required for replanting will be the financial responsibility of the customer.

Please bring with you a copy of your original receipt at the time of return.

Hardy Trees and Shrubs (zone 1-4) are guaranteed for 1 year after date of purchase.

Exceptions resulting in voided warranties:

- Broad Leaf evergreens (i.e. boxwoods, rhododendrons, azaleas) require them to be sprayed with an anti-leaf desiccant like WiltPruf, their first autumn to be guaranteed. It is also HIGHLY recommended that they are also covered with burlap. Failure to spray your evergreens will void any warranty on them.
- Sale and discounted items are not guaranteed
- Mis-caring for the shrubs and trees will result in a voided guarantee: examples of this but not limited to include: inappropriate watering (too much or too little), over or under fertilizing (for instructions on proper care, you can go to our website www.silvermistgardencenter.com)
- Animal damage (examples but not limited to: rabbit, deer, and slug)
- Salt damage