



FLORIDA AGENCY FOR HEALTH CARE ADMINISTRATION

Better Health Care for all Floridians

RICK SCOTT  
GOVERNOR

ELIZABETH DUDEK  
SECRETARY

**CERTIFIED MAIL NO.: 7006 3450 0003 8979 0269**

August 9, 2011

[REDACTED]  
[REDACTED]  
Humana Medical Plan, Inc.  
3501 SW 160<sup>th</sup> Avenue  
Miramar, Florida 33027  
Attention: Annie Sinanan

**In Reply Refer to: MPI Managed Care Fraud and Abuse Sanction**

Dear Ms. Sinanan:

The Agency for Health Care Administration received reports for suspected fraud and abuse cases identified from September 1, 2009 until August 30, 2010. The cases were not reported within the required 15 calendar days of suspected or confirmed provider or enrollee fraud and abuse.

This letter shall serve as notice of the following sanction(s):

Humana Medical Plan, Inc. is being assessed a civil monetary penalty for failure to report according to contract provisions. For failure to report suspected or confirmed instances of provider or recipient fraud or abuse within 15 calendar days after detection to the Office of Medicaid Program Integrity, a fine of \$200.00 per calendar day for violation(s) of the 2009-2012 Medicaid Health Plan Contract is being imposed.

The Agency is fining Humana Medical Plan, Inc. the sum total of \$660,400.00 as a civil monetary penalty for failure to timely and accurately submit reports to the Agency as required in the 2009-2012 Medicaid Managed Care Contract, Attachment II, Section XIV, Sanctions, and 59A-12.0073 Florida Administrative Code. The civil monetary penalty rate assessed for filing a late report is \$200 per calendar day, beginning on the first day following the due date is imposed (see attached spreadsheet for specific case information).

Please make the check payable to the Agency for Health Care Administration and mail to the following address:

Medicaid Accounts Receivable - MS # 14  
Agency for Health Care Administration  
2727 Mahan Drive Bldg. 2, Ste. 200  
Tallahassee, FL 32308

2727 Mahan Drive, MS# 6  
Tallahassee, Florida 32308



Visit AHCA online at  
<http://ahca.myflorida.com>

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*To ensure proper crediting of the payment, please refer to the AHCA File#: [REDACTED] on all correspondence associated with this issue.*

In the event the health plan chooses to appeal this agency action to the Division of Medicaid in accordance with Section XVI.I of the 2009-2012 Health Plan (Medicaid Managed Care) Contract, the fine is due within 30 calendar days from the date of a final decision rendered by the Deputy Secretary upholding the sanction.

Should you have any questions concerning this issue prior to any appeal action, you may contact Vickie Divens, RN Consultant or me at (850) 412-4600.

Sincerely,



Mike Blackburn  
Bureau Chief  
Office of Inspector General  
Bureau of Medicaid Program Integrity

cc: Sue Conte, Bureau Chief, Bureau of Managed Health Care  
Melanie Brown-Woofter, Bureau Chief, Health Systems Development  
Melissa Vergeson, AHCA Administrator, Health Systems Development  
Laura Rumph, AHCA Administrator, Program Compliance, Bureau of Managed Health Care  
LaTarsha Hampton Medical Health Care Plan Analyst, Network Services Unit  
Pilar Alsiro, Program Administrator, Health Systems Development  
Bureau Finance and Accounting

**CERTIFIED MAIL NO.: 7006 3450 0003 8979 0276**

August 9, 2011

[REDACTED]

Humana Medical Plan, Inc.  
3501 SW 160<sup>th</sup> Avenue  
Miramar, Florida 33027  
Attention: Annie Sinanan

**In Reply Refer to: MPI Managed Care Fraud and Abuse Sanction**

Dear Ms. Sinanan:

In accordance with Section 409.91212, Florida Statutes (F.S.), the Agency for Health Care Administration (Agency), shall apply sanctions for failure to report all suspected or confirmed instances of provider or recipient fraud or abuse within 15 calendar days after detection to the Office of Medicaid Program Integrity within the agency.

This letter shall serve as notice of the following sanction(s):

- For failure to report suspected or confirmed instances of provider or recipient fraud or abuse within 15 calendar days after detection to the Office of Medicaid Program Integrity, a fine of \$1,000.00 per calendar day for violation(s) of (6) (a) 409.91212 F.S. will be imposed for those cases identified and/or reported after September 1, 2010. See attached spreadsheet containing the specific case information.

Please remit a certified check in the amount of \$2,732,000.00. The check must be payable to the **Florida Agency for Health Care Administration**. Questions regarding procedures for submitting payment should be directed to Medicaid Accounts Receivable, (850) 488-5869. To ensure proper credit, be certain your provider number and the investigation case number (12-0251-000) are shown on your check. Please mail payment to:

Medicaid Accounts Receivable - MS # 14  
Agency for Health Care Administration  
2727 Mahan Drive Bldg. 2, Ste. 200  
Tallahassee, FL 32308



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You have the right to request a formal or informal hearing pursuant to Section 120.569, f.s. If a request for a formal hearing is made, the petition must be made in compliance with Section 28-106.201, F.A.C. and mediation may be available. If a request for an informal hearing is made, the petition must be made in compliance with rule Section 28-106.301, F.A.C. Additionally, you are hereby informed that if a request for a hearing is made, the petition must be **received by the Agency** within twenty-one (21) calendar days of receipt of this letter. **For more information regarding your hearing and mediation rights, please see the attached Notice of Administrative Hearing and Mediation Rights.**

Any questions you may have about this matter should be directed to: **Ms. Vickie Divens, R.N., Agency for Health Care Administration, Medicaid Program Integrity, 2727 Mahan Drive, Mail Stop #6, Tallahassee, Florida 32308-5403, telephone (850) 412-4600, facsimile (850) 410-1972.**

Sincerely,



Mike Blackburn  
Bureau Chief  
Office of Inspector General  
Medicaid Program Integrity

Enclosures

**cc:** Sue Conte, Bureau Chief, Bureau of Managed Health Care  
Melanie Brown-Woofter, Bureau Chief, Health Systems Development  
Melissa Vergeson, AHCA Administrator, Health Systems Development  
Laura Rumph, AHCA Administrator, Program Compliance, Bureau of Managed Health Care  
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