

Product: Stream33 Toilets

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This bulletin provides supplemental guidance to prevent unintended water siphoning from the tank to the bowl, resulting in intermittent, unintended toilet operation.

After completing the toilet installation, it is essential that the refill tube is NOT inserted directly into the overflow tube. Instead, the refill tube must be routed through the small eyelet located at the top of the overflow tube, as shown in the photographs below:



This positioning ensures an air gap between the refill tube outlet and tank water level, which is required to prevent siphoning.



Do NOT insert the refill tube below the water level inside the overflow tube, as this can cause the tank to slowly siphon into the bowl.

In addition, confirm that the water level inside the tank is set correctly:

1. Locate the water level adjustment rod on the fill valve assembly.
2. Adjust the float as needed to set the water level to the fill line indicated on the overflow tube.
3. The tank water level must not exceed this fill line.

This step is also outlined in Step 11 of the Stream33 Toilet Installation Guide and is critical to prevent overflow.

Note: To ensure proper performance of flush valve, please inspect all toilet flappers for any deformities that may cause improper seating or leakage. Any product found to be flawed or questionable should be collected for testing and replaced at the time of installation with a Fluidmaster 5403P4 flapper. Replacements will be provided at no cost and will be readily available in all markets where the product is used.

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