



## **WARRANTY**

Stream33 Products LLC (below read as Stream33) warrants its china product, excluding plumbing fillings, toilet tank trim products - flush valve, ball cock, and trip lever, see specific warranty exclusions outlined below for these products, to be free from defects in material or workmanship for FIVE (5) YEARS to the purchaser starting from the date of purchase. Stream33 promises to provide a replacement china part for any china part of this product that proves, upon our inspection and from the date of purchase, to be defective in material or workmanship.

Stream33 warrants its toilet tank trim: ball cock, flush valve and trip lever and plumbing fittings products to be free from defects in material or workmanship for a period of one year from the date of purchase and Stream33 promises to provide a replacement toilet tank trim product for any tank trim product and/or plumbing fitting product that proves, upon our inspection and within one (1) year from the date of purchase to be defective in material & workmanship.

Stream33 provides no warranties, written or oral, beyond those contained on the face hereof.

## **WHAT IS NOT COVERED?**

In no event shall Stream33 be liable for incidental or consequential damages or for damages resulting from improper installation or for damages caused by handling, neglect, abuse or alteration. All labor for de-installation and re-installation and transportation costs or charges are to be borne by the owner. Stream33 shall not be responsible or liable for any failure or damage to its toilet tank trim, plumbing fittings or china products caused by the use of either chloramines or high concentration of chlorine, lime/iron sediments and/or other minerals not removed from public water during the treatment of public water supplies or caused by toilet tank type cleaners containing chlorine, calcium hypochlorine and/or other chemicals.

The warranty above does not cover and Stream33 is not liable for, (i) installation, (ii) any labor charges or (iii) products which have been damaged as a result of any accident, misuse, abuse, neglect, improper installation or maintenance, the use of abrasive or organic solvent cleaners, modification, failure to install china product in accordance with the instructions provided by Stream33.

## **HOW TO OBTAIN WARRANTY SERVICE**

Contact our warranty department at 844-481-5004 to report the defect. Return failed product with proof of purchase, your name, and address within 30 days of failure to:

Stream33 Products LLC  
350 Courtney Road  
Sebring, Ohio 44672 USA

## **LIMITATION OF LIABILITY**

Stream33's liability on any claim of any kind, including, without limitation, warranty, negligence and/or breach of contract, shall in no case exceed the purchase price paid by the Customer. IN NO EVENT SHALL STREAM33 BE LIABLE FOR ANY SPECIAL, INCIDENTAL, CONSEQUENTIAL (INCLUDING, WITHOUT LIMITATION, DAMAGE TO PROPERTY) OR PUNITIVE DAMAGES, DAMAGES IN THE NATURE OF PENALTIES OR SIMILAR OR RELATED DAMAGES OF ANY KIND.

## **DISCLAIMER OF WARRANTIES**

STREAM33 EXPRESSLY DISCLAIMS ALL WARRANTIES, EXCEPT AS EXPLICITLY STATED HEREIN, TO THE FULLEST EXTENT PERMITTED BY LAW, WHETHER WRITTEN, ORAL, EXPRESS OR IMPLIED, INCLUDING ANY WARRANTY OF PERFORMANCE, MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, AND NONINFRINGEMENT. THIS DISCLAIMER INCLUDES ANY ORAL WARRANTIES OR REPRESENTATIONS MADE OR IMPLIED BY ANY AGENT, EMPLOYEE, SUBCONTRACTOR, MANAGER, DIRECTOR AND/OR REPRESENTATIVE OF STREAM33.

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