

**Massachusetts Disclosure Label: Electricity Facts**

Residential Product Name: Fixed

Q3 2023

Electric power suppliers are required by the Department of Public Utilities (DPU) to provide customers with a disclosure label. The label enables consumers to look at energy sources, air emissions and information about a specific power supplier. Consumers can then compare energy labels to make the best choice of supplier based on their energy needs. Eligo Energy purchases all of its electric energy from the wholesale market. The generation source mix shown below is based on NEPOOL-GIS reporting of regional generation resources.

<b>Generation Price</b> Average price per kWh at different levels of use. Prices do not include regulated charges for customer service and delivery.	<b>Average Use per Month</b>	<b>250 kWh</b>	<b>500 kWh</b>	<b>1000 kWh</b>	<b>2000 kWh</b>
	NGRID	12.7¢	12.7¢	12.7¢	12.7¢
	NSTAR	13.9¢	13.9¢	13.9¢	13.9¢
	Eligo Energy MA, LLC is no longer offering service to new customers in Massachusetts.				

<b>Contract</b>	<ul style="list-style-type: none"><li><b>Minimum Length:</b> 12 Months</li></ul>	<ul style="list-style-type: none"><li><b>Contract Term:</b> Fixed price over contract period</li></ul>
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<b>Power Sources</b> This electricity product in the period of DD/MM/YY – DD/MM/YY was assigned generation from the following sources.	<b>Power Sources</b>	<b>System Power</b>	<b>Known Source</b>	<b>Total</b>
	Biomass	1.64%	0.00	1.64%
	Coal	0.22%	0.00	0.22%
	Diesel	1.25%	0.00	1.25%
	Hydro: Large	6.54	0.00	6.54
	Hydro: Small	unknown	0.00	unknown
	Imported Power	unknown	0.00	unknown
	Municipal Trash	2.53	0.00	2.53
	Natural Gas	45.86%	0.00	45.86%
	Nuclear	24.69%	0.00	24.69%
	Oil	4.50%	0.00	4.50%
	Other Renewable	4.18%	0.00	4.18%
	Solar	6.54	0.00	6.54
	Wind	3.32%	0.00	3.32%

<b>Air Emission</b> Carbon Dioxide (CO <sub>2</sub> ), Nitrogen Oxide (NO <sub>x</sub> ), Sulfur Dioxide (SO <sub>2</sub> ) emission rates from these sources, relative to the regional average is compared to emissions from a new unit as determined by the Mass Department of Environmental Protection	<b>Air emissions in pounds per megawatt hour.</b>			
	<b>Emission Rate Category</b>	<b>CO<sub>2</sub></b>	<b>NO<sub>x</sub></b>	<b>SO<sub>2</sub></b>
	<b>New England</b>	539.37	.327	.094
New unit emissions data (2018) for CO <sub>2</sub> is 895 lbs/MWh; for NO <sub>x</sub> is 0.06 lbs/MWh; for SO <sub>2</sub> is 0.01 lbs/MWh				

<b>Labor Information</b> For period 1/1/2021 to 12/31/2021	23% of the electricity assigned to this electricity product came from power sources with union contracts with their employees. 77% of the electricity assigned to this electricity product came from power sources that used non-union labor
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**Notes:**

- Electricity customers in New England are served by an integrated power grid, not particular generating units. The above information is on generating units assigned to this electricity product To obtain information on all generating units owned by, or under contract to Eligo Energy, call 1-888-744-8125
- See reverse side and your contract terms and conditions for further information on this label. You may also call Eligo Energy at 1-888-744-8125, or the Massachusetts Division of Energy Resources at 1-800-727-1234.

**LABEL DESCRIPTION****Generation Price and Contract:**

Generation Prices displayed are representative average prices for electricity at usage levels that are typical for residential customers. Contract items displayed present the length of your contract for generation service, and the price terms included in your contract. See your recent bill to determine average monthly use, and your Terms of Service for additional information.

**Power Sources:**

The electricity you consume comes from the New England power grid, which receives power from a variety of power plants and transmits the power throughout the region as needed to meet the requirements of all customers in New England. When you choose a power supplier, that supplier is responsible for generating and/or purchasing power that is added to the power grid in an amount equivalent to your electricity use. Known Resources include resources that are owned by, or under contract to, the supplier. System power represents power purchased in the regional electricity market. Biomass refers to power plants that are fueled by wood or other plant matter. Hydro resources of greater than 30 megawatts in size are deemed “large hydro”. All other hydro resources are deemed “small hydro”. Other Renewables include fuel cells utilizing renewable fuel sources, landfill gas, and ocean thermal.

**Emissions:**

Emissions for each the following pollutants are presented as a percent of the regional average emission rate.

Carbon Dioxide (CO<sub>2</sub>) is released when fossil fuels (e.g., coal, oil, and natural gas) are burned. Carbon dioxide, a greenhouse gas, is a major contributor to global warming.

Nitrogen Oxides (NO<sub>x</sub>) form when fossil fuels and biomass are burned at high temperatures. They contribute to acid rain and ground-level ozone (or smog) and may cause respiratory illness in children with frequent high-level exposure. NO<sub>x</sub> also contributes to oxygen deprivation of lakes and coastal waters which is destructive to fish and other animal life.

Sulfur Dioxide (SO<sub>2</sub>) is formed when fuels containing sulfur are burned, primarily coal and oil. Major health effects associated with SO<sub>2</sub> include asthma, respiratory illness, and aggravation of existing cardiovascular disease. SO<sub>2</sub> combines with water and oxygen in the atmosphere to form acid rain, which raises the acid level of lakes and streams, and accelerates the decay of buildings and monuments.

**Labor Data:**

The information on this label regarding whether generators or suppliers operate under collective bargaining agreements is provided to inform you about whether the energy was produced in plants where employees and management are protected by union contracts. The information on this label regarding the use of generator or supplier during a strike by or lock-out of its employees has replaced them with other workers.

If you have a question or would like to inquiry about Eligo Energy products or Terms of Service, you may contact Eligo Energy by one of the following ways:

By telephone at 1-888-744-8125, Monday through Friday, 9:00 a.m. to 5:00 p.m. Central Time

By email at [customerservice@eligoenergy.com](mailto:customerservice@eligoenergy.com)

By mail at 201 W Lake St #151, Chicago, IL 60606