

**Massachusetts Disclosure Label: Electricity Facts**

Product Name: Commercial Contract

Q3 2024 to Q2 2025

Electric power suppliers are required by the Department of Public Utilities (DPU) to provide customers with a disclosure label. The label enables consumers to look at energy sources, air emissions and information about a specific power supplier. Consumers can then compare energy labels to make the best choice of supplier based on their energy needs. Eligo Energy purchases all its electric energy from the wholesale market. The generation source mix shown below is based on NEPOOL-GIS reporting of regional generation resources.

Generation Price Average price per kWh at different levels of use. Prices do not include regulated charges for customer service and delivery	Average Use per Month	1,000 kWh	40,000 kWh
	NGRID Zone - Commercial	11.479¢	13.015¢
	NSTAR Zone - Commercial	10.676¢	13.265¢
	WMECO Zone - Commercial	9.651¢	14.798¢
	The price you pay will vary according to the individual agreement between you and Eligo Energy MA, LLC. See your most recent bill for your monthly use and the actual price. If you have any questions about the price of electricity per kWh, you may contact Eligo Energy customer service via the details listed below.		

Contract	You will receive a fixed or variable electricity supply price for the specified number of months in accordance with the Term section of your Massachusetts Electric Supply Contract Summary.
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Power Sources Eligo Energy MA, LLC purchases 100% of its power from the New England System Mix. The Voluntary Renewable category applies only if you contracted with us is for green/renewable and does not include Renewable Energy Credits that Eligo must purchase to comply with Massachusetts law.	Power Sources	Total	Voluntary Renewable
	Biomass	1.39%	If you are enrolled in a Green/Renewable electricity product, you are supporting cleaner electricity by offsetting the contracted Green/Renewable percentage of your annual paid electricity usage with an equivalent amount of Renewable Energy Credits produced mostly by hydro energy facilities located in the United States.
	Coal	0.28%	
	Hydro	8.27%	
	Imported	8.53%	
	Natural Gas	39.43%	
	Nuclear	18.45%	
	Oil	4.58%	
	Other	6.20%	
	Solar	7.01%	
	Wind	5.86%	

Air Emission by the Mass Department of Environmental Protection for the period 1/1/2023 to 12/31/2023.	Air emissions in pounds per megawatt hour.			
	Emission Rate Category	CO2	NOx	SO2
	New England + Imports	719.43	.569	.352
	New Units	895	.060	.010

Labor Information Regional averages provided by MA DPU.	25% of the electricity assigned to this electricity product came from power sources with union contracts with their employees. Labor information based on information provided by ISO New England, Inc. for the period 01/01/2023 through 12/31/2023. Information regarding labor disputes is not available.
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Notes:

- Electricity customers in New England are served by an integrated power grid, not particular generating units. The above information is on generating units assigned to this electricity product. To obtain information on all generating units owned by, or under contract to Eligo Energy, call 1-888-744-8125
- See reverse side and your contract terms and conditions for further information on this label. You may also call Eligo Energy at 1-888-744-8125, or the Massachusetts Division of Energy Resources at 1-800-727-1234.



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LABEL DESCRIPTION

Generation Price and Contract:

Generation Prices displayed are representative average prices for electricity at usage levels that are typical for commercial customers. Eligo Energy charges a flat rate per kwh so the rate is the same regardless of usage. Contract items displayed present the length of your contract for generation service, and the price terms included in your contract. See your recent bill to determine average monthly use, and your Terms of Service for additional information.

Power Sources:

The electricity you consume comes from the New England power grid, which receives power from a variety of power plants and transmits the power throughout the region as needed to meet the requirements of all customers in New England. When you choose a power supplier, that supplier is responsible for generating and/or purchasing power that is added to the power grid in an amount equivalent to your electricity use. Known Resources include resources that are owned by, or under contract to, the supplier. System power represents power purchased in the regional electricity market. Biomass refers to power plants that are fueled by wood or other plant matter. Other Renewables include fuel cells utilizing renewable fuel sources, landfill gas, and ocean thermal.

Emissions:

Emissions for each of the following pollutants are presented as a percentage of the regional average emission rate.

Carbon Dioxide (CO₂) is released when fossil fuels (e.g., coal, oil, and natural gas) are burned. Carbon dioxide, a greenhouse gas, is a major contributor to global warming.

Nitrogen Oxides (NO_x) form when fossil fuels and biomass are burned at high temperatures. They contribute to acid rain and ground-level ozone (or smog) and may cause respiratory illness in children with frequent high-level exposure. NO_x also contributes to oxygen deprivation of lakes and coastal waters which is destructive to fish and other animal life.

Sulfur Dioxide (SO₂) is formed when fuels containing sulfur are burned, primarily coal and oil. Major health effects associated with SO₂ include asthma, respiratory illness, and aggravation of existing cardiovascular disease. SO₂ combines with water and oxygen in the atmosphere to form acid rain, which raises the acid level of lakes and streams, and accelerates the decay of buildings and monuments.

Labor Data:

The information on this label regarding whether generators or suppliers operate under collective bargaining agreements is provided to inform you about whether the energy was produced in plants where employees and management are protected by union contracts. The information on this label regarding the use of generator or supplier during a strike by or lock-out of its employees has replaced them with other workers.

If you have a question or would like to inquiry about Eligo Energy products or Terms of Service, you may contact Eligo Energy by one of the following ways:

By telephone at 1-888-744-8125, Monday through Friday, 9:00 a.m. to 5:00 p.m. Central Time

By email at customerservice@eligoenergy.com

By mail at 201 W Lake St #151, Chicago, IL 60606