

Field Service Agreement

Date:

Customer Name:
Address:
Phone Number:
Email:
Make:
Model:
Serial Number:
Scope of Repairs:
Precision Heavy Equipment Repair Services LLC (PHERS) charges field service labor repair work at a rate of \$149.00 per labor hour Portal to Portal (I.E. from the time that our truck leaves our facility until the time that it arrives back at our facility). PHERS also charges mileage at a rate of \$2.50 per mile Portal to Portal (see description above). The undersigned agrees to pay these charges (Labor + Mileage as described above) plus the cost of all parts and supplies utilized on the job. All of these charges are payable on a COD basis unless a prior Credit Application has been approved and a credit line with PHERS has been established. Payment by credit card will be charged a 3% processing fee. PHERS at its sole discretion may choose to process a credit card charge upfront for 8 hours labor + estimated mileage + estimated parts + credit card processing fee. In these instances, at the conclusion of the service repair, PHERS will either charge the remaining balance if the total invoice is greater than the upfront charge; or issue a credit if the total invoice is less than the upfront charge. If the balance due is not paid promptly at the conclusion of the repair, the balance will be considered immediately delinquent and will be subject to immediate collection process and the customer will be liable for all costs associated with the collection process in addition to the balance owed.
By signing below, the Customer warrants that they have read and understand the terms of this agreement and that the Customer agrees to the terms as stated on this service agreement.
Print:
Signature: Title: