



Rex Marine Service Guidelines

Thank you for your interest to have the Rex Service Department take great care of your boat. To confirm your boat is within Rex Marine Service Guidelines, there are 2 Steps:

1) Engine must be 20 years or newer, PLUS agree to perform “Step 2” if/as applicable per section 2 below:

- Mercruiser Sterndrive or Inboard
- Mercury 4-stroke
- Yamaha 4-stroke
- Suzuki 4-stroke
- Ilmor: 10 years or newer

For following units, we offer winterization, limited services, plus, very limited diagnosis/repair of run-issues, and no warranty services as we are not Dealers:

- Volvo-Penta Sterndrive and Inboard, up to 10 years old
- Volvo IPS up to 10 years old
- Honda outboards, up to 10 years old; **ZERO diagnosis/repair of run-issues**
- Evinrude ETEC and Yamaha HPDI: only up to 10 years old; **ZERO diagnosis/repair of run-issues**
- Generators, regardless of age. **ZERO diagnosis/repair of run-issues**
- Yanmar, Cummins, Volvo, Caterpillar Diesel **Inboard**, etc: up to 20 years
- 2-stroke outboards including Mercury Optimax

Boat Manufacturer Warranty: As a factory Authorized Service Center, Formula boat warranty requests are accepted. Other boat manufacturers warranty work requests are performed on a Retail/Customer pay basis only. **Engine/powertrain-related** warranty requests for Mercury Marine, Suzuki, and Yamaha units are also accepted.

No Repair Services Available on Following Units: Please refer to Manufacturer’s Dealer Locator

- Cummins/Mercruiser diesel/Zeus pods
- Yanmar Sterndrive Units
- Evinrude FICHT, ETEC, Yamaha HPDI: **for ‘run issues’**, try Flagship Marine/Stratford or Bait Shop
- Sailboats: Rex is a powerboat specialist; Norwalk Cove Marina performs repairs to Sailboats

2A) Engine Hours / Hull Age: If boat is within above acceptable criteria, and has any type of engine/power train or running related issues, a prospective customer or an existing customer with a “new” boat must agree to perform a compression test and basic inspection for gas-powered Sterndrive or Inboard boats over 5 years old, or for an Outboard with over 500 hours, at customer expense. Estimated labor: 1.0 to 1.5 hours per engine for Sterndrive/Inboards. 1.0 hour per engine for Outboards; Outboard boats must be on-land to perform, hauling costs extra if applicable. **We are unable to accept the repair request if initial evaluation is declined by boat owner.**

2B) Re-Powered Boats older than, but within, powertrain criteria above require the compression test requirement of 2A **and also** must agree to a detailed inspection at hourly rate by a Rex tech to determine if boat is within Rex Service Dept. service guidelines. Labor hours for this evaluation will vary based upon condition of your boat. Estimated evaluation cost may be boat-specific, with one-hour **additional** to compression test costs adequate in most cases for this basic evaluation.