Comprehensive, Always-On Credit and Identity Protection Services

Take the security of your accounts, credit, and identity to the next level.

As a Synovus Plus customer, you can enroll to get our complimentary Credit and Identity Protection services that provide you with peace of mind. With next level security, you can focus on the things that matter most to you.

Key features and benefits

• **Industry-leading Credit Monitoring, Scoring and Reporting**
  You can view your credit score and report, so you can better understand influencing factors such as delinquencies, inquiries, outstanding credit, and more.

  Credit monitoring notifies you of changes to your Experian credit report such as updates to personal information, new loan data or credit inquiries, past due accounts, judgments or liens, and more.

• **Internet Surveillance Report & Monitoring**
  Internet surveillance scours websites, blogs, peer-to-peer networks and chat rooms and notifies you if your personal information is found. Monitored information includes:
  – Drivers license number
  – Credit or debit card account numbers
  – Social Security number
  – Medical IDs
  – Phone numbers
  – Email addresses
  – Bank account numbers
  – Passport number
  – Store/membership card IDs

• **Change of Address Monitoring**
  You’re notified if your address processed through the national US Postal Service database has been redirected.
• **Court Records Monitoring**
  You’re notified if a criminal act is booked or reported in the court system with your identity information.

• **Social Security Number Trace Report & Monitoring**
  Notifies you of all names, aliases and addresses associated with your social security number (SSN) as a means of monitoring possible identity theft.

• **Social Network Monitoring**
  We watch your social media account activity on Facebook, Instagram, LinkedIn and Twitter, and notify you of privacy or reputation risks with the content you’re sharing.

• **Full-Service Identity Restoration**
  If you are a victim of identity theft, or suspect there is a problem, a certified Identity Restoration specialist is available to help you 24 hours, 7 days a week.

  A team of Certified Identity Theft Risk Management Specialists can help you resolve any instance of identity theft experienced. Services include:
  – Contacting the entity that issued the account (bank, credit card issuer, etc.)
  – Notifying law enforcement
  – Reviewing your credit report
  – Filing appropriate fraud alerts
  – Placing credit freezes with different bureaus

• **Lost Wallet**
  Our Identity Restoration team can cancel and re-order your wallet contents, including credit and debit cards, check books, driver’s licenses, social security cards, insurance cards, passports, military identification cards, and even traveler’s checks.

• **Insurance Coverage up to $1 Million**
  Reimbursement up to $1 million with $0 deductible for expenses associated with your identity theft recovery:
  – Lost wages or income
  – Attorney and legal fees
  – Expenses incurred for refiling of loans, grants, etc.

For more information, contact our dedicated Protection specialists at [1-888-250-3331](tel:1-888-250-3331).

**Important Disclosure Information:**
*The complete list of Synovus Plus benefits is available at: synovus.com/SynovusPlus.

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1. Credit score and information is provided by Experian and may differ from other credit scores or information provided by other credit bureaus. This information is provided at no additional cost and does not count towards your right to receive free annual credit reports under the Fair Credit Reporting Act. Specifically, the FICO® Vantage 3 score is provided and may differ from other credit scores provided by Experian used by lenders in credit decisions. This product is subject to change. FICO is a registered trademark of the Fair Isaac Corporation in the United States and other countries.