



Meet Kayla, Product Specialist with The Honest Kitchen

October 5, 2017

In honor of National Customer Service Week, we're introducing you to our amazing Customer Service Team so you can get to know the faces and names behind the phone calls and emails.

Last but not least is our newest Product Specialist Kayla!

Where you are from?

My name is Kayla, and I grew up in Dallas, TX, but spent most of my time in Fayetteville, AR. Go Hogs!

If you were a dog what kind would you be?

I would be a hotdog because you can find me at most sporting events, festivals, barbeques, and I do well with both kids and adults alike! That, or I would be a German Shepherd mix named Bean.

How long have you been with The Honest Kitchen?

Just short of 6 months.

What is your first experience with The Honest Kitchen?

I was introduced to the Honest Kitchen after finding out that my rescue pup had been suffering from multiple food allergies and sensitivities. We began with the [Grain Free Fish Recipe](#), and are currently switching between the [Limited Ingredient Fish Recipe](#) and the [Fruit & Veggie Base Mix](#).

What is your favorite customer service story?

I have a hard time with words—Once, I was on the phone with a customer, and I tried to say “whole rolled oats”. We both agreed that it sounded like I had a bunch of marbles in my mouth. He replied, “Easy for you to say!”

My Favorite Customer Service moments are when our customers share their stories and pictures with us. It definitely brightens my day!

How many pets do you have?

One wild Charlie bear

What are a few fun facts that you’d like to share with The Honest Kitchen universe?

In my free time, I enjoy translating Arabic poetry and running.

I’m a huge Dallas Stars fan, but I mostly go for the Taco Goal.

I was a bottle of ketchup for Halloween for the past three years!