

To: Health First Colorado (Colorado's Medicaid Program) & Child Health Plan *Plus* (CHP+) Providers
Re: Postponing the launch of the interChange



COLORADO
Department of Health Care
Policy & Financing

To: Health First Colorado (Colorado's Medicaid Program) & Child Health Plan *Plus* (CHP+) Providers

Dear Provider,

This morning the Department made the decision to postpone the Go Live date of:

- Our new claims payment system (the Colorado interChange),
- The new provider web portal, and
- The new Pharmacy Benefits Management System.

The new Go Live date is March 1, 2017.

Providers should continue to use their current processes for submitting claims, prior authorization requests and provider enrollment updates to the Department. Claims will continue to be processed and paid as they are currently.

The additional four months will allow providers and partners more time to complete the enrollment and revalidation process, receive comprehensive training and prepare for associated changes in their business processes. The Department will conduct additional systems testing during this time.

The Department will post updates and resources including revised deadlines on our [Provider Resources web page](#).

We appreciate your continued commitment to serving our more than 1.3 million Health First Colorado (Colorado's Medicaid Program) and Child Health Plan Plus (CHP+) members.

Sincerely,

Health First Colorado (Colorado's Medicaid Program)
Provider Enrollment

