2017 Convention Contest FAQ & RULES

1. What is the intent of the 2017 Convention Contest?
The intent of the 2017 Convention Contest is to help you build your business and get energized at the 2017 Convention. We want to see you there!

2. What is the qualification period for the 2017 Convention Contest?
The contest launched at Super Saturday, January 7, 2017 and will run to Sunday, April 30, 2017 at 11:59 p.m. EST. The contest credits will be retroactive back to Sunday, January 1, 2017 at 12:00 a.m. EST.

3. When is the 2017 Convention being held?
Convention will be held from May 29, 2017 through June 1, 2017 in Las Vegas, Nevada at the MGM Grand.

4. How do I earn credits to participate in the Convention Contest?
As an Ambassador you have three opportunities to earn credits by doing the following:

   i. New Ambassadors with a Welcome Pack purchase within their first 60 days, enrollment must be on or after January 1, 2017 (credits are awarded per Ambassador)
      - New Level 1, Personally Sponsored Ambassadors – 10 credits
      - New Level 2 Ambassadors – 10 credits
      - New Level 3 Ambassadors – 10 credits
      - New Level 4 Ambassadors – 10 credits

   ii. New Personally Sponsored Preferred & Retail Customers (credits are awarded per Preferred and Retail Customer)
      - New Preferred Customer with an initial 50 PV order – 10 credits
      - New Retail Customer with an initial 50 PV order – 10 credits

   iii. PV Achievement credits per month (January – April)
      - 200 - 499.99 PV - 20 credits
      - 500 - 999.99 PV - 75 credits
      - 1000 - 1,749.99 PV - 150 credits
      - 1,750 - 2,499.99 PV - 225 credits
      - 2,500 PV and above - 300 credits

5. If I enroll a new Customer (Retail or Preferred) and they upgrade to an Ambassador during the contest period do they also count as an Ambassador?
Yes. All upgrades from (Retail or Preferred) Customer to Ambassador will count.

6. If I enroll a new Retail Customer and they upgrade to Preferred Customer in the same month, will I earn both credits for the same Customer?
No. All upgrades from Retail to Preferred Customers will not count.
7. **When is the 2017 Convention Contest Dashboard going to be live in the Back Office?** The Dashboard will be going live in your Back Office the afternoon of January 9, 2017.

8. **Where can I find the 2017 Convention Contest Dashboard?**
The Dashboard will be located in your Back Office. Log into your Back Office, click “Reports” then select Convention Contest.

9. **How often does the Convention Contest Dashboard update?**
The Convention Contest Dashboard will update depending on the type of qualification you are earning credits for. Please reference examples below:

   **9 a.** When you enroll a New Ambassador with a Welcome Pack purchase your credits will update by the following Friday after weekly commissions have been processed.

   *Example: Heather sponsors Johnny, Johnny enrolls with Plexus on Friday, January 13, 2017 and purchases a Welcome Pack. Heather will not see New Ambassador Johnny Credits until the following week on Friday, January 20, 2017, once the weekly commissions have been completed.*

   **9 b.** When you Personally Sponsor a New Retail & or Preferred Customer, your credits will update approximately 2 hours after they have placed their initial 50 PV order.

   **9 c.** Your PV Achievement credits will update approximately 2 hours after an order has been placed.

10. **Where can I find all information about 2017 Convention Contest?**
    You will find a PDF flyer with all the Convention Contest details in your Back Office. Log into your Back Office, click Tools, under Library, then select Convention Contest.

11. **How can I promote the 2017 Convention Contest with my team?**
Plexus has created fun and exciting shareables that are located in your Back Office. Log into your Back Office, under Tools, then select Shareables and you can share with your team and prospects.

12. **When will the 2017 Convention Contest winners be notified?**
    After commissions have been finalized for the month of April, winners will be announced on or before May 15, 2017.

13. **Do I have to be registered for Convention 2017 to receive my prize?**
    Yes, the contest rules state that you must be registered and attend convention to receive your prize.

14. **How will I know what prize level I qualify for the 2017 Convention Contest?**
    You’ll receive a confirmation regarding your credits and recognition that you have achieved on or after May 15, 2017 if you are one of the hardworking achievers!

15. **How will I receive my prize if it consists of cash?**
All cash amounts will be paid out on or before May 26, 2017. This amount will reflect in your Back Office as a Manual Bonus. In order to receive your prize, you must attend Convention 2017.

16. If I achieve (one) of the following prizes such as the Winners Dinner, VIP Reception, Tie Gala; when should I anticipate to get information about my prize?
   All winners will be announced on or before May 15, 2017. Depending on the prize you win, you will receive additional information individually regarding your prize.

17. How will I know if I was selected as a prize winner to (one) of the following: All-expense paid trip to the 2017 Convention and or all-expense paid trip to Corporate Office?
   All winners will be announced on or before May 15, 2017. Depending on the prize you win, you will receive additional information individually regarding your prize.

18. How will I know if I was selected as a prize winner to The Islands of Copperfield Bay, Musha Cay, Exumas, Bahamas trip?
   The top 7 credit earners will be announced on or before May 15, 2017 with more information to follow. An additional 3 winners will be randomly selected on Stage at Convention. Top credit earners 8-10 will get 3 entries into the drawing, top credit earners 11-20 will get 2 entries and top credit earners 21-30 will get 1 entry.

19. If I’m one of the winners for The Islands of Copperfield Bay, Musha Cay, Exumas, Bahamas trip, by when do I have to confirm that I’m able to attend the trip?
   The top 7 credit earners must confirm by May 27th if they are attending or not to be recognized on stage at Convention. The 3 additional winners who are drawn at Convention must confirm by June 9th if they are attending the trip.

20. Can you share more information on The Islands of Copperfield Bay, Musha Cay, Exumas, Bahamas trip?
   This luxury trip will take you and a guest to the hidden islands of the Exumas for a spectacular 5 Nights and 6 Days from June 19, 2017 through June 24, 2017. Your guest must be 18 years or over, must be a significant other, sibling or parent. Ambassadors that are not related to the winner may not attend as a guest. This trip cannot be redeemed for cash and is non-transferable.

   If you are unable to attend, it will be awarded to the next highest credit earner. You must have a valid passport to travel (no visas are required). Plexus will book all flights, transportation and accommodations.

21. How are my Convention Contest credits affected by returns?
   There are a couple of scenarios where your credits could be affected by returns, please reference below:

   21 a. New Ambassadors – Your credits may be affected in the instance of a New Ambassador who returns their Welcome Pack.
Example: Abby sponsored New Ambassador Julie during the first week of January. Julie decides to cancel her membership with Plexus 3 days later. Julie follows through with the Cancellation process. Abby will see her convention contest total decrease by 10 credits due to Julie’s cancellation.

21 b. Personal Volume – Your credits may be affected if there’s a return order from you and or your Customer (Retail or Preferred) that was placed during the current month commission cycle.

Example: Michelle’s customer Carrie submits a 500 PV order on January 20, 2017. Carrie then decides she will need to return the order. Michelle’s customer Carrie returns order on January 24, 2017. Michelle then will notice her 75 Convention Credits were removed from the convention contest Dashboard by the end of the month of January.

21 c. E-checks – In the instance of a returned E-check, PV will be removed and credits will be affected.

Example: Anthony submits an E-check order for Retail Customer Stacey that equaled 200 PV. The Refund Department at Plexus received a returned E-check for customer Stacey due to insufficient funds. Unfortunately, Anthony will see his convention contest total decrease 20 credits due to the return.

22. Can we promote the 2017 Convention Contest in New Zealand and Australia? The contest cannot be promoted in New Zealand or Australia.

23. Who do I contact if I have any questions about the contest or my qualification level as the contest progresses?
You can email contests@plexusworldwide.com and someone from the home office team will get back to you.

For full description of all Rules and Regulations for this contest, please follow this link.