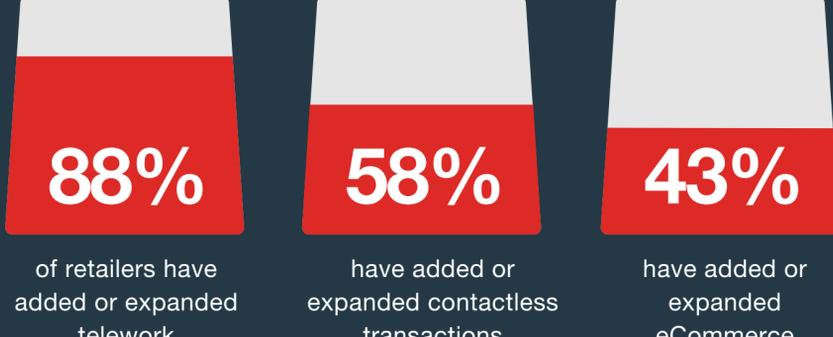


Retail Security During COVID-19: Key Findings from the Retail Industry 2020 Industry Trends Report

The retail industry is being hit hard by COVID-19 and organizations need to adapt to new ways of doing business to stay afloat. Fortinet surveyed retailers to find out how they are adapting and overcoming security challenges.

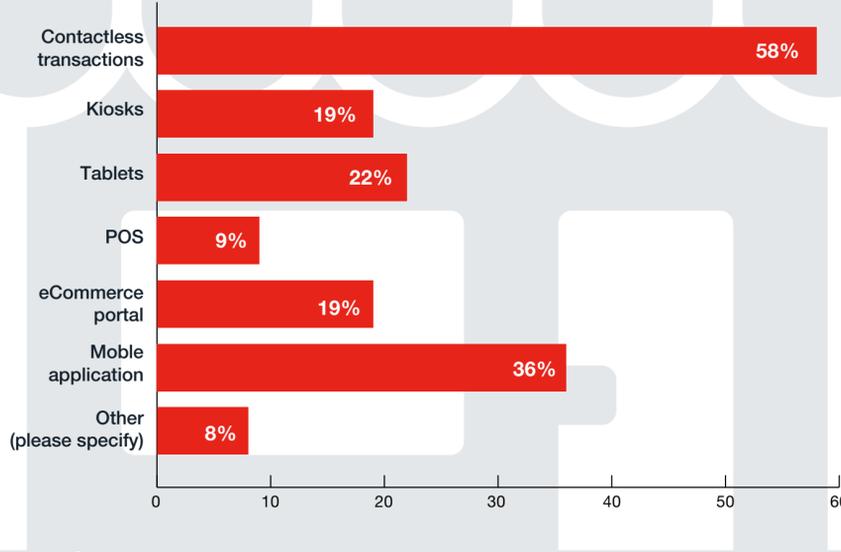
HOW HAVE RETAILERS ADAPTED TO THE CHALLENGES OF A COVID-19 WORLD?

Retailers are adding new services and technologies to adapt to the new ways employees must work and consumers must shop.



MOST COMMON TECHNOLOGY INTEGRATIONS

Retailers have had to fast-track plans to integrate web and mobile applications, order delivery solutions, and other services with their point-of-sale networks.

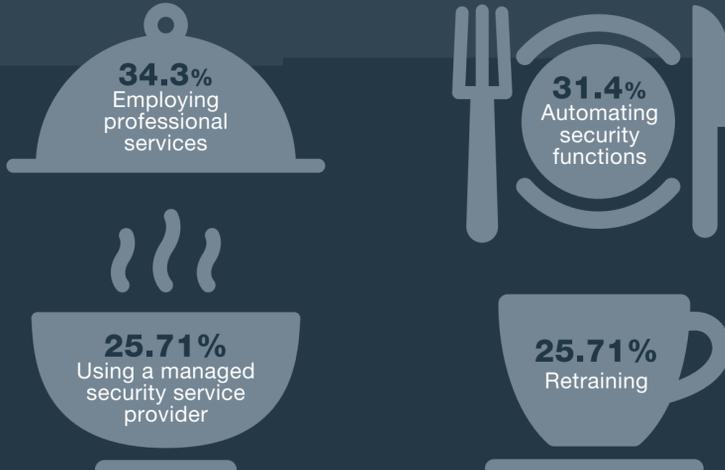


Contactless transactions had the biggest surge in deployments and mobile applications had the next highest increase. Kiosks and tablets are primarily being used to provide customer self-service to make social distancing easier.

OVERCOMING STAFFING CHALLENGES

44% of survey respondents indicated that staffing is one of their biggest security challenges during COVID-19.

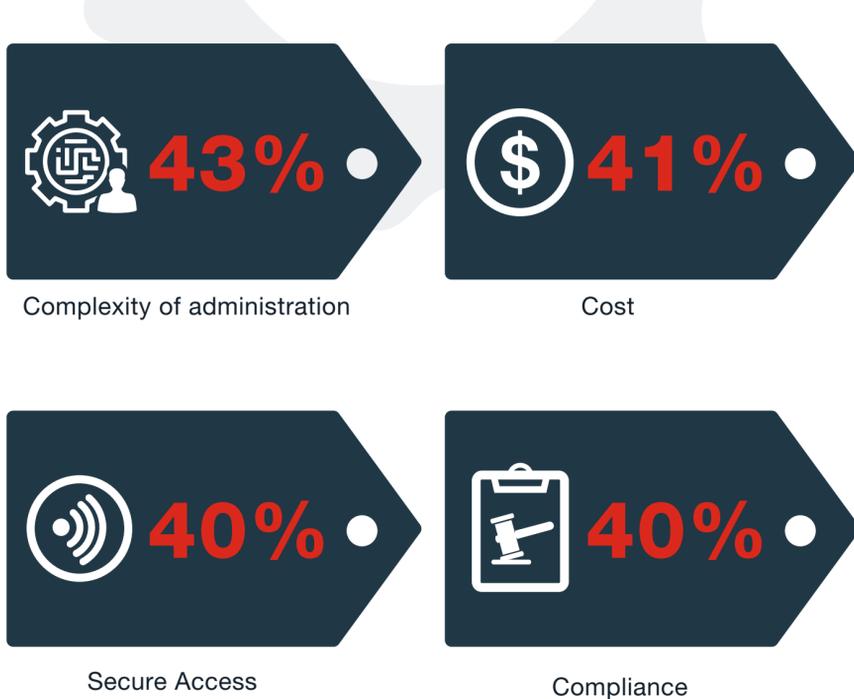
Top 4 ways retailers are mitigating the cybersecurity skills gap



CLOUD MANAGEMENT PRESENTS PROBLEMS

Network infrastructure that includes private clouds, public clouds, and on-premises data centers often creates a very siloed environment that is difficult to secure and manage.

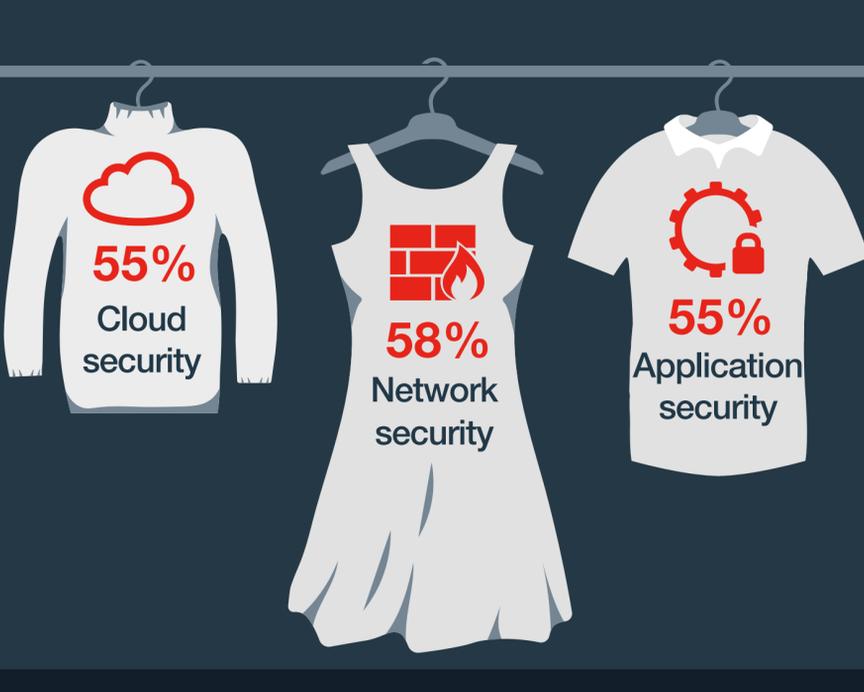
Survey respondents cited the following challenges with cloud computing:



FUTURE SECURITY INVESTMENT PLANS

We asked, "In the next 12-18 months, what will your organization focus on to achieve or improve security in depth? (check top 3)."

The majority respondents plan to improve:



Get the full Retail Security & COVID-19 Industry Survey 2020 Trend Report

Visit www.fortinet.com/retail for more information on how to solve retail security challenges