

# Supporting you every step of the way



At Horizon Therapeutics Canada, we are dedicated to providing support to you and your family.



### **TranscendRare® Program Benefits**

TranscendRare® wants you to feel supported, comfortable asking questions, and open to talking about your treatment. When you are enrolled into the program, you will be assigned a Nurse Case Manager who will be your primary point of contact at the TranscendRare® Program.

Your Nurse Case Manager will work with you to make sure your needs are met, whether it be educating you and your family, or working with you and your doctor to get access to treatment.

TranscendRare® offers a personalized approach to patient and physician support built upon four key pillars.

#### Patient and physician support



The nurses at TranscendRare® are highly knowledgeable about your treatment. They provide clinic and in-home nursing support, and education and telephone support to ensure that you have all the information that you need. Let your Nurse Case Manager know about any specific questions you may have.

#### **Nursing services**



TranscendRare® is staffed with experienced nurses across Canada who are trained in the provision of specialty services to patients, their caregivers and healthcare providers. With the nursing services, you can receive medication assistance in the comfort of your own home or in a clinic—your Nurse Case Manager can help organize that for you.

If you require urgent medical attention, please contact emergency services or your HCP.

#### Reimbursement assistance



With the reimbursement services, your Nurse Case Manager and your HCP will help you obtain treatment access by navigating all possible avenues with your insurance company and public coverage.

#### **Pharmacy services**



The pharmacy services at TranscendRare® will help get your treatment to you. Your treatment can either be delivered right to your home or to your clinic.

## Dedicated support, every step of the way

The TranscendRare® Patient Support Program does not substitute the support and management of your condition by your healthcare professional. Remember to attend all scheduled appointments and to contact your healthcare professional for any questions related to your condition.

For any additional questions related to your condition, your treatment, or the TranscendRare® program, contact your Nurse Case Manager today.



If you would like to learn more about the services offered by TranscendRare®, contact us:



Call TranscendRare® at 1-844-380-7850 Monday to Friday, 8 am to 8 pm (EST)



Email us at transcendrare@innomar-strategies.com

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