EMC VLAB OVERVIEW
INTRODUCING EMC VLABS

AVAILABLE DEMOS

- Dell team-members can avail of:
  - VMAX
  - VxRAIL
  - VxRACK

REGISTRATION PROCESS

- Open https://vlab.demoemc.com
- Complete the registration form
- Accept the terms and conditions
- Confirm your email address
- Account approval within 24 hours
  - You will receive a welcome mail
Select ‘No’ for ‘Are you an EMC Employee’ and type “111111”

Select ‘Other (Pre-Approval Required)’

Use the following statement for the pre-approval code “Dell Employees Pre-Approved AMG051716”

Identify your role, e.g. Presales Engineer

1. Tick the box ‘I have read and accept the Terms and Conditions’…
2. subsequently the tick box in the pop-up window
USING VLABS
WHAT’S IN A vLAB

• A Preconfigured Set of Virtual Assets

• Live functionality
  – Labs are fully functional but not optimized for performance testing

• Available Both Outside and Inside EMC firewalls
  – On EMC Networks
  – From Customer Site, Hotel, Conference Center, etc

• Each lab comes with collateral
  – Scenario based lab guides
  – Login information
  – Troubleshooting tips

• Lab sessions exist only for a pre-defined period of time
  – User can determine duration

• Can be shared with Customers
  – Autologin link to individual sessions bypasses vLab login
WHEN TO USE vLAB

Acceptable Uses
- Intended for pre-sales roles to increase EMC revenue
- SE and Partner training and development
- Professional Services Deployment for hands on training
- Limited customization and integration testing
- Customer demos
- Providing a customer lab access for a limited time
- Marketing events/Hands-on-Labs

Unsupported Uses
- Customer training (lost revenue opportunity)
- Performance related testing/demonstrations (virtual labs non-performant)
RESERVING & LAUNCHING A vLAB

1. Search for your desired lab
2. Mouseover desired lab and click 'play' button
3. Select purpose & Duration
   - On-Demand (now) or Later Date
4. Access Lab from Portal or from email received from vLab
5. Launch lab and open associated lab guide
REQUESTING vLAB SUPPORT

• Use “Contact Us” on login page for account or registration questions
• From the vLab Portal, under Quick Links
  – Check the “vLab Known issues”
  – Use the “Need Help? Open a support ticket” link for connectivity issues or general questions.
• Use the Bug icon under your active session (rollover session name) for session-specific issues