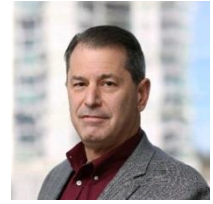


# JONATHAN COMMANDAY

## VICE PRESIDENT OF TECHNOLOGY

### CYBERSECURITY EXECUTIVE



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**Cybersecurity / ERP / Global Technology / Organizational Development / Technology Operations  
Application Development / P&L / Budgets / Data Centers / Projects / Programs / Roadmaps  
Privacy / Compliance / Audits / M&A / Enterprise Leadership / Negotiations  
Management Consulting / Strategic Plans / Integrations / Cloud Technology / HCM / POS / CRM**

Multi-talented and proven senior level technology executive with a successful background delivering highly valuable and innovative technology solutions to financial services, manufacturing, telecom, healthcare, and higher education organizations. Uses transformational thought processes to eliminate business roadblocks before performance, productivity and quality are affected. Consistently improves operational, financial and administrative performance. Achieves strategic goals by using win-win, high performance team building skills. Effectively leads regionally and globally dispersed internal and external teams in complex organizations.

Consistently drives enterprise improvements in highly competitive business environments. Strengths include:

- **Overseeing key risk indicator programs successfully**
- **Facilitating compliance and change management initiatives easily**
- **Leading large cross-functional business team to productive results**
- **Delivering business improvements that lower risk, costs and labor inefficiencies**
- **Managing vendor relationships offshore, nearshore, onshore, optimizing costs & efficiencies**
- **Identifying and launching innovative technology solutions**

**Education:** MS, Finance, Georgia State. BBA, State University of West GA.

**Certifications:** CISM (ISACA), CDPSE (ISACA), CPA (Georgia)

**Continuing Education:** Professional Scrum Master in progress CISA in progress

**Memberships:** ISACA, Project Management Institute (PMI), Technology Association of Georgia (TAG), Association of Information Technology Professionals (AITP), American Institute of Certified Public Accountants (AICPA)

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## CAREER HISTORY & SELECT ACCOMPLISHMENTS

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### **Vice President, Technology Solutions**

**Cortland**, May 2017 to present

*Multi-family Real Estate, Investment Advisory & Construction*

Leads technology solutions function for a company with 2,200+ employees and 190+ properties under management or construction. Provides executive technology leadership across the US and UK. Developed cybersecurity roadmap and implemented awareness program, security policies, Next Gen AV (Azure ATP), email filtering (Mimecast) and Azure multi-factor authentication. Implemented SEC, PCI, GDPR, and ISO27001 compliance programs.

- **Introduced Business and Technology relationship management.** Partnered with executive management in building the business case for ongoing Business Relationship Management between technology and Accounting, Construction, Investments, Legal, Marketing, and Talent organizations.
- **Defended against and eliminated security breaches that threatened the company's reputation.** Determined root problem causes and implemented preventive measures including using Okta MFA to prevent credential loss and Mimecast to prevent email scams and Next Gen AV to prevent malware.
- **Stabilized work from anywhere infrastructure by resolving VPN and connectivity issues.** Convened a cross-functional team to identify the root cause of connectivity problems and made critical improvements to infrastructure, server, and software components. Technology improvements eliminated the majority of issues, enabled IT operations to resolve incident tickets consistently, and lowered support costs which resulted in substantially better enablement of remote work.
- **Implemented IT Service Management (ITSM).** Built an entirely new team, including identifying and hiring skilled internal and external resources, to implement new applications, and processes to manage IT Service Management. Implemented Samanage/Solarwinds Service Desk to provide automated incident, service request, problem, change, release, and asset management. Implemented and lead technology change management.
- **Developed proof of compliance for SEC, PCI, GDPR, and ISO.** SEC, PCI, GDPR compliance frameworks are required to support the business. Implemented Apptega technology compliance and program management tool. Created process, gathered all necessary documentation, and met the compliance needs. Delivered program management plan and ensured compliance guidelines were met.
- **Instituted an architectural review process.** Software had previously been purchased and implemented with little oversight for costs, enterprise fit, supportability, and security. Started a project and technology review processes for all new applications and business process automations. As a result, all new or upgraded applications are required to first go through the review process prior to purchase, saving wasted resources.
- **Improved Construction Management efficiency.** Implemented custom construction management application, built on Salesforce.com to assist in managing renovation projects and delays. Built team and business review processes to re-implement NetSuite to improve Supply Chain efficiencies with international suppliers, warehouses, and construction projects. Implemented other processes and tools including Procore, to improve construction management.

#### **Vice President Business Solutions**

CRH Materials, November 2015 to May 2017

*Mining, Manufacturing & Construction*

Provided executive leadership of IT business solutions and support to a decentralized organization that contained multiple divisions across the US and Canada with 1,600+ locations and 20,000+ employees. Led 40+ technology professionals including managers, developers, and architects within .NET, enterprise applications, Business Intelligence (BI), Enterprise Data Warehouse (EDW), Enterprise Resource Planning (ERP). Transformed enterprise data services with MuleSoft Enterprise Service Bus (ESB). Improved efficiencies significantly by delivering Point of Sale (POS) & Telematics solutions to 1,000+ manufacturers and distributors. Managed portfolio of 500+ business and middleware applications that provided services to a team of 125+ technology professionals. Managed annual operations and project budget of \$10M.

- **Improved data integration practices.** POS applications connected to ERP and other systems via custom and non-standard processes and file transfers creating issues with timing and error management. Selected and implemented MuleSoft as data integration and Enterprise Service Bus supporting continuous and bi-directional integration of data between POS and ERP systems. Resulted in increased speed and significant reduction in errors improving POS functionality.

- **Migrated custom built .NET applications to AWS and Azure.** Performance and stability of custom .NET enterprise applications was lacking within on-premise architecture. Migrated all applications to AWS and implemented New Relic as an application performance management (APM) tool, and successfully updated and re-configured all applications, improving stability and performance and increased business reliability to 99%. Began migration of some applications to Azure to reduce costs and standardize on a single platform.
- **Established BI strategy.** Company lacked the ability to manage maintenance costs and strategic growth opportunities. Led the effort to develop a new cross-functional business strategy. Required the analysis of complex business interactions and selected Tableau as business intelligence solution. Set analytical visualizations to assist with acquisitions and maintenance team, enabled the organization to determine machinery replacement timing and costs, resulting in improvements in productivity and revenue.
- **Reorganized teams to gain productivity increases.** Leveraged offshore 3rd party supplier to augment internal teams for large development projects, developed in .NET in AWS and Azure. New project process provided inexpensive overnight development support and utilized US based rural outsourced teams to augment internal teams for specialized development projects. Significantly lowered labor costs, and fully integrated internal and outsourced teams.
- **Optimized ERP, gaining 99% up-time.** Organization utilized 14 instances of Viewpoint and one instance of SAP which were negatively impacting performance due to complexity and lack of appropriate standardized configuration efforts, which created disconnected modules and impeded integration. Analyzed performance of Viewpoint and SAP instances and enabled simpler and faster user interaction by rebuilding both platforms from the ground up, improving infrastructure, and optimizing configuration. Negotiated an arrangement with the CEO of the product vendor (ViewPoint) to make the investment in time and resources to ensure proper delivery and execution of improvements. As a result, user performance of Canadian Viewpoint instances improved over 50% eliminating operations impacts. SAP application support changes improved performance and up-time to 99%.

#### **Senior Director Enterprise Applications**

Axiall, November 2010 to November 2015

*Manufacturing & Supply Chain*

Reporting directly to the CIO, of this \$6B chemical manufacturing company; managed IT services, manufacturing business application solutions, business intelligence, and provided IT application support for the US and Canada. Led 40+ employees including developers, architects, project managers, business analysts, and technical support professionals, in enterprise applications, Workday Human Capital Management (HCM), web development, business intelligence (BI), enterprise data warehouse (EDW), collaboration (SharePoint), and enterprise resource planning (ERP); servicing 100+ locations and 6,000 employees. Hired, mentored, and led the team during a period of growth and transformation after a major merger, to advance technology efforts in a more progressive and innovative direction. Negotiated \$5M+ in technology funding for projects. Enhanced portfolio of 600+ applications and led IT applications change management and communications for \$3B business merger.

#### **Senior Director Enterprise Applications**

Cox Communications, August 2003-November 2010

*Cable, Internet, Telecom, Retail*

Managed IT support and development for enterprise applications supporting HR, Payroll, Sales, Field Operations, Public Relations, Accounting, and Finance groups. Led 45+ employees including managers, developers, architects, project managers, business analysts, and technical support professionals, in enterprise applications, web development, collaboration (SharePoint), systems administration, enterprise resource

planning (ERP), and human resources management systems (HRMS); servicing 50+ locations and 22,000 employees with \$12M+ annual capital budget. Rebuilt team from the ground up, hiring, mentoring, and leading the team during a period of growth and significant transformation with several mergers and dispositions advancing enterprise technology in a more innovative direction increasing business value. Negotiated \$10M+ in annual technology funding for projects, people, and technologies. Enhanced portfolio of Oracle EBS, PeopleSoft, Microsoft, and supporting enterprise applications and automation with Informatica integrations, and led effort to implement IT project and portfolio management.

**Prior Experience:** **Director**, Sierra-Cedar (7 years). **Senior Consultant**, Deloitte Consulting (3 years). **Supervisor**, Georgia-Pacific (6 years)

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#### KEY WORDS

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PeopleSoft Financials, PeopleSoft HRMS, HEAT Service Desk, Oracle EBS, Oracle, MS-Office, Oracle WebCenter, Office 365, Azure, Hyperion, Discoverer, Okta, Mimecast, NetSuite, Salesforce, Timberline, RealPage, Samanage, SolarWinds ServiceDesk, Ataata, KnowBe4, Apptega, Crowdstrike, Tableau, MuleSoft, Informatica Viewpoint, OnBase, SAP, SAP BW, JD Edwards, Workday, Google Apps, Cognos, TM1, Kofax, Coupa, Nintex, ServiceNow, CRM, EPM, Collaboration Technology, Cloud Development, Cloud Migrations, Enterprise Implementations, ESB, ECM, Web development, Application Development, DevOps, Mergers and Acquisitions, PMO, Agile Transformations, Cybersecurity, IT Security, Compliance, SOX, ISO, NIST, SEC, PCI, GDPR, Audit, EDW, MDM, ITSM, IAM, IT Infrastructure, IT Operations, Server Administration, Migrations, Backup, DR, BCP