



Dear Chad Greenslade,

8/24/04

I am proud to present you with this certificate of recognition for your participation in Providian's Six Sigma, Yellow Belt Training, July 13 – 16.

My team and I look forward to working with you in the future as you continue to grow your process improvement skill set.

Feel free to contact me at any time if I can be of any assistance as we work together to continually strive to exceed Providian's customers' needs.

Sincerely,

A handwritten signature in blue ink, appearing to read "Lance G. Hardy".

Lance G. Hardy  
VP, Performance Engineering



# Six Sigma Qualtec

By virtue of the authority vested in it by law and  
on recommendation of the Six Sigma Qualtec Faculty does hereby confer on

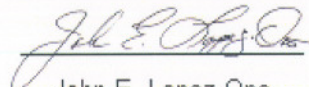
## Chad Greenslade

who has satisfactorily completed

## Yellow Belt Training

July, 2004

Date



John E. Lopez-Ona  
President, CEO



# Six Sigma Qualtec

By virtue of the authority vested in it by law and  
on recommendation of the Six Sigma Qualtec Faculty does hereby confer on

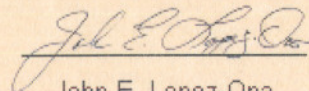
**Chad Greenslade**

who has satisfactorily completed the course and project requirements  
prescribed therefore the status of certified

**Six Sigma Yellow Belt**

with all the rights, privileges and honors thereunto appertaining

July, 2004  
Date



John E. Lopez-Ona  
President, CEO



# Six Sigma Qualtec

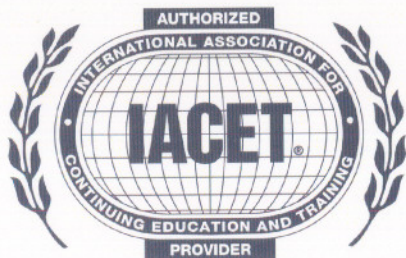
Certificate of Continuing Education  
presented to

**Chad Greenslade**

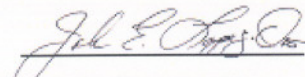
who has successfully completed the course requirements of

**Yellow Belt Training**

and is hereby awarded 4 Continuing Education Units for this training program according to the guidelines set forth by the International Association for Continuing Education and Training.



July 2004  
Date

  
John E. Lopez-Ona  
President, CEO

