



CERTIFICATION SERVICES

*Responsive...Reliable...Trusted.*

# CERTIFICATE

This is to certify that

**CHAD GREENSLADE**

has successfully demonstrated knowledge to  
meet the requirements of the

## ITIL® INTERMEDIATE EXAMINATION

**CAPABILITY: RELEASE, CONTROL AND  
VALIDATION**

Julia Chapelle  
Director, Loyalist Certification Services  
September 21, 2012

Candidate 869985

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