

City of Richmond Heights
Aging in Place Steering Committee Meeting

RECOMMENDATIONS TO THE CITY COUNCIL

1. Improve communications/marketing of current adult City services such as transportation services and older adult programs. The AIP recommends a yearly booklet and/or quarterly older adult newsletter that promotes City programs and gives community agency information sent out citywide; and
2. Provide additional resources such as customer service and referral training and more information to the City's Customer Service Coordinator (previously Front Desk Clerk) so staff can actively provide "Concierge Services" such as assist residents in finding other agencies for their specific needs; and
3. Support opportunities for public agencies to provide workshops, educational seminars, and resources at THE HEIGHTS free-of-charge; and
4. Allocate resources to employ a dedicated staff person, BA Gerontology or MSW skill level, to specifically work with aging constituents. We encourage the concept that this position be a shared position employed by multiple neighboring municipalities in a joint partnership. Further, we believe this new staff person should be able to connect the City with various local universities (Washington U, UMSL, and SLU) and manage students for additional assistance; and
5. Authorize local zoning and building codes that promote new, diverse housing options and amenities such as villa, condominium, attaching-single family housing types and stress accessibility/Universal Design in all new development; and
6. Partner with neighboring communities to develop an Advisory Committee to work toward developing more in-depth aging-friendly initiatives tailored to Mid-County such as:
 - a. a local Village-model or volunteer association to provide transportation, lawn maintenance, pet care, and other transitional services that support cradle-to-grave independent living; and
 - b. other best practice service delivery models from other communities around the country that enable aging residents to remain in their homes healthy and supported through social interaction, caregiver support, transportation, and nutritional services.

ADOPTED BY THE AIPSC February 24, 2014