



At **Concise Computer Consulting** we understand the many needs of our clients. We also know in order for an organization to function at its best, it needs to maintain reliable and efficient technology. **Concise** proudly manages the IT infrastructure for hundreds of clients in Michigan and beyond. We provide reliable, efficient, and timely service at an affordable cost. Our comprehensive service solutions are perfect for businesses and non-profit organizations that do not have an in-house I.T. department, as well as residential clients.

SERVICES OFFERED

- On-site and remote computer repair
- Tutoring and training
- Data backup solutions
 - o On-site
 - o Secure, off-site
- Equipment Rental
- Preventive maintenance
- Web site design, hosting
- Virus, spyware, and malware removal
- Database creation, conversion, and integration
- Local area network installation, diagnosis, and management (wired, wireless)
- Point-of-Sale (POS) Support for Radiant Aloha, Microsoft RMS, and Micros POS
- Voice over IP (VOIP) telephone system and electronic fax (eFax) implementation
- Computer, laptop, server, and peripheral sales and consulting (authorized Dell partner)
- Cloud services provider (Google Apps Authorized Partner, Microsoft Cloud Services Partner)
- Data and disaster recovery
- Custom programming
- Remote access configuration
 - o Virtual private networks (VPN)
 - o Remote desktop connection (RDC)
- Server administration
- Service agreements / help desk
- Warranty extension & upgrade services
- Software licensing deployment consultation

CERTIFICATIONS

Concise Computer Consulting employs technicians who have the following certifications:

- Microsoft Certified Desktop Support Technician (MCDST)
- A+ Certification
- N+ Certification
- Microsoft Certified Systems Engineer (MCSE), 2000 & 2003
- Microsoft Certified Retail Management System (RMS) Partner

Why Concise? What sets us apart?

We believe in having empowered clients, and we are not gatekeepers of knowledge. We take extremely detailed notes and document our work thoroughly, and then provide all documentation for our clients. Rather than focusing on short-term profits, we make recommendations based upon what would be best for clients in the long run.

**2350 FRANKLIN ROAD, #120
BLOOMFIELD HILLS, MI 48302**

**+1 (248) 745-8255
WWW.CONCISEPC.COM**