

PURCHASE

What is an eGift Card?

It is the perfect gift any time of the year. Select the amount you would like to give (between \$5 and \$500) and select the date you want to send it. We e-mail or text it to the recipients. It is that simple!

How are eGift Cards delivered and what does the recipient receive?

Our eGift can be emailed or text to the recipient within hours and up to 24 hours of your purchase or scheduled for delivery on a specific date you choose. The email sent to the recipient includes a link to receive the eGift Card online. When the recipient opens the link, the eGift design you selected will be displayed along with the recipient's name, your personalized message, the eGift Card number, amount, and instructions on how to redeem the eGift Card.

How far in the future may I choose to send an eGift Card?

You may select to send an eGift Card to a recipient up to 60 days after the date of purchase. Your credit card will be billed on the date of purchase.

What forms of payment do you accept for purchase of a Vince Camuto eGift Card?

We can accept VISA, MasterCard, American Express, and Discover.

Are there any fees associated with the purchase of an eGift Card?

No, there are not any fees.

How many gift cards may I purchase online?

You may purchase an unlimited number eGift Cards; however, the total value purchased may not exceed \$500 in one order.

Can I buy a Vince Camuto Gift Card, and have you sent it to someone else?

Yes, you can purchase an eGift card and have it emailed or text to your recipient.

Can I purchase eGift Card with other merchandise in the same transaction?

Not currently. To buy Vince Camuto merchandise, you will need to go to vincecamuto.com and make the merchandise purchase in a separate transaction.

What if I lose my eGift Card?

You should treat your eGift Card like cash. If you lose or misplace your eGift Card, immediately contact customer service at 1-855-435-5050.

Will my eGift Card expire or decrease in value?

No. Vince Camuto eGift Cards do not expire or have additional fees. The eGift cards value will only reduce when it is used to make a purchase.

I bought eGift Card online at vincecamuto.com but my credit card statement does not say Vince Camuto.

The purchase of eGift Card is operated by a third-party partner, eGifter. Your credit card statement will reflect the name VS* Vincecamuto-eGifter for any eGift Card purchases.

BALANCE CHECK

How do I check my eGift Card balance?

To check your balance: online at giftcards.vincecamuto.com. Simply enter your 19-digit gift card number and pin.

DELIVERY & REDEMPTION

What is the shipping time?

There is no shipping charge for an eGift Card and the recipient will receive their eGift within hours or up to 24 hours

Do I need to spend the exact amount on my or eGift Card?

No. If your purchase is less than the amount of the value of the eGift Card, you can apply the balance towards your next purchase. If the value is greater than the card balance, you will need to provide an additional form of payment such as a credit card.

Can I return a Vince Camuto eGift Card or exchange it for cash?

Sorry. Vince Camuto eGift Cards are not redeemable for cash unless required by law.

Can I reload my eGift card?

Not currently.

Where can I use my Vince Camuto eGift Card?

eGift Cards can be redeemed online at vincecamuto.com.

CUSTOMER SERVICE

CONTACT US



1.855.435.5050



customerservice@vincecamuto.com

CUSTOMER SERVICE HOURS

Monday-Friday 9 AM - 6 PM ET