

## CORPORATE ACCOUNT

### **Does DSW offer a discount for Corporate gift cards?**

Yes. We offer volume discounts for large corporate orders for both physical and eGift cards. [Click here](#) to access a self-service ordering portal for businesses looking to place business orders. Log in or sign up for an account.

### **Who should I contact if I would like to distribute DSW Gift Cards?**

DSW Gift Card Corporate Sales representatives are available Monday through Friday 7 a.m. to 7 p.m. (EST) or [Click here](#) to access a self-service ordering portal.

**Email:** CorporateGiftCards@dswinc.com

### **Mailing address:**

DSW Inc.  
810 DSW Drive  
Columbus, OH 43219  
Attention: Marketing - Gift Card Sales

### **What are the benefits of a Corporate account?**

A corporate account provides your business access to our self-service ordering portal that allows you to securely place and seamlessly manage all your bulk Gift Card orders in one place. Additional benefits are available for qualifying businesses placing large annual orders.

### **Are there any fees to set up a Corporate Gift Card account?**

No, we do not charge any program fees. The only cost is the face value of the Gift Cards.

### **If the incentives are for my employees, how does this impact payroll tax?**

Your financial consultant will be able to advise on this.

## ORDERS

### **What denominations can I purchase?**

Physical DSW Gift Cards or eGifts are available in denominations ranging from \$5 - \$2,000.

### **What are the types of cards I can order?**

We offer multiple options to fit your needs, including physical Gift Cards, eGift Cards or codes. You can also choose the design or customize your own card for both physical and eGift Cards.

### **Can I add a personalized message to my recipients?**

Short messages can be included for individual gift card, email or text orders. Messages cannot be included in bulk purchases.

### **What are my payment options?**

We accept major credit cards, as well as ACH, wire payments or check. Payment is due prior to orders being processed. Please note that all bank wire fees are your responsibility.

### **Do you accept cash?**

No.

### **Can I return an order?**

No, we do not provide returns on Gift Card orders. The Delivery & Redemption is the correct question and answer. This question will show up in both sections worded identical.

### **Can I add a PO to my order?**

You can reference a purchase order number at check-out.

## **MINIMUM PURCHASE REQUIREMENTS**

### **Is there a minimum order requirement?**

No, there is no minimum purchase requirement for a Corporate order however they must be placed for business purposes. Personal orders should be placed through the consumer purchase flow.

## **DELIVERY & REDEMPTION**

### **How long will it take to receive my order?**

Physical Gift Cards (plastic) are typically delivered within 3-5 working days following receipt of payment. eGift Cards and Bulk Codes (electronic) are typically dispatched within 24 hours of receipt of payment.

### **How much does shipping cost?**

Standard shipping is complimentary on all card purchases. If you'd like expedited shipping, we offer three-day shipping for \$25.

### **What is the expiration period for DSW Gift Cards?**

DSW Gift Cards or eGifts never expire.

### **Is there a way to restrict how the Gift Card is used or to limit it to certain items?**

No.

### **Can you tell me if a Gift Card has been claimed?**

No.

### **If I don't use all the cards, can I return them?**

No, there are no returns or refunds.

## **MARKETING**

### **Can I use DSW logo on my promotional material? What is the brand approval process?**

Yes, you can include DSW's logo to co-promote, if you have a valid corporate account. All promotional materials for campaigns must be submitted to [CorporateGiftCards@dswinc.com](mailto:CorporateGiftCards@dswinc.com) for approval.

### **How long does brand approval take?**

Please allow 1-3 business day for review.