

# Lexi 2.0

## Hardware Upgrade Instructions

EEG Sales and Support teams would like the opportunity to ensure a smooth rollout of Lexi 2.0, our updated automatic captioning system. Follow the instructions below to get started.

### Requesting Lexi 2.0 Upgrade

- 1) Visit **Product Updates and Downloads** ([eegent.com/support/product-updates](http://eegent.com/support/product-updates)) and navigate to your current hardware model type.
- 2) Select **Lexi Controller 1.2.9** under **Plugins**.
- 3) Click on **Request Download**.
- 4) Complete the **Request Downloads** form including your Unit ID, and current Build. The Build can be verified by viewing the **Main System and Information** page of the encoder web interface.
- 5) An email will be automatically sent to you with the upgrade download link.

### Apply Your Product Update Through the Website

- 1) Download and save the update file from the download link provided to your local computer.
- 2) Navigate to the **Update** web page on the encoder and browse for the upgrade file.
- 3) Select the EEG update file you just saved and click **Submit** to apply the update.

### Apply Your Product Update Through the Front Panel USB Port

- 1) Download the update file (\*.tar.bz2) to your local computer.
- 2) Copy the file to the top-level directory on a USB flash drive. *Do not copy the file to a sub-folder; doing so will result in process failure.*
- 3) Place the drive in the front panel USB slot of the encoder.
- 4) Go to **System Setup | Update** on the front panel LCD and press **OK** when the name of the update is displayed.

