

McGraw-Hill Higher Education Accessibility Policy

At McGraw-Hill Higher Education, we are committed to making the education experience more efficient and effective by combining digital content with software that harnesses the science of learning. To achieve this goal, we are making efforts to create universally accessible products available to any and all learners, including individuals with disabilities.

Our commitment

Creating accessible products is a priority for McGraw-Hill Education. We have put in place processes to make accessibility and meeting the WCAG 2.0 AA guidelines part of our day-to-day development efforts and product roadmaps. We measure and track our progress to ensure we continually make improvements to address the evolving industry standards and to meet our learners' accessibility needs.

- **Creation of Accessible Products** – McGraw-Hill Higher Education is making efforts to have all new content and software follow the WCAG version 2.0 AA guidelines and best practices. To achieve this – and continuously improve the accessibility of our products – we will utilize the efforts of our internal product teams, the assistance of external experts, and user feedback.
- **Employee Training** – Accessibility is central to our design and development efforts. Employees and resource providers in those roles have been educated and trained on accessibility guidelines to support the development of products that compliant with WCAG 2.0 AA guidelines.
- **Community Inclusion** – In addition to developing experiences that meet the recommended guidelines, we are engaged with accessibility advocacy organizations, forums, and user groups in order to get confirmation that the software and content we produce is not only compliant but, more importantly, usable for learners.
- **Alternative Content** – We are committed to working with all of our education partners as we progress with our accessibility efforts. In the event that alternative content formats are required, we will evaluate the options and, when possible, provide as needed.

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The above statements describe the accessibility status of the products as of today's date and are subject to change. These are provided for informational purposes only and do not represent a warranty of any kind.

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TEXT FILES

To request **alternative text files** (PDF/Word) for this text, please contact your institution's disability services center. Requests can be submitted via AccessText Network at www.accesstext.org or submitted directly to McGraw-Hill Higher Education (MHHE). To submit to MHHE, we require a written request from the disability services center. The request must state that there is a student with a certified disability who is registered for a course in which he/she is required to use this text and has proof of purchase. The written request should be emailed to mhe-permissions@mheducation.com or faxed to 646-766-2019.

To request **text descriptions for images or alternative files for digital products**, please submit the request to accessibility@mheducation.com.

DIGITAL PRODUCTS AND MEDIA FILES

McGraw-Hill Education provides digital learning solutions and instructional support tools. Some elements of our digital offerings are keyboard navigable and include alt descriptions. Efforts to increase the accessibility of our products will continue toward our goal of WCAG 2.0 AA guidelines. For known work-arounds and best practices, please contact us at accessibility@mheducation.com.

- **Platform:** Connect Hosted by ALEKS
- **eBook operable:** This product has two eBooks available. Due to constraints around the technology upon which it was built, this eBook is not fully accessible. McGraw-Hill is pursuing future alternatives that will enable a much more accessible experience for students with disabilities. Additionally, the main text content can be provided in Word or PDF. To request alternative text files, please contact us at www.mheducation.com/permissions
- **eBook images have alt descriptions:** Alt descriptions are embedded within the files. Students using assistive technology may find it difficult to navigate to them at this time, due to the constraints of the technologies available. A file containing the alt descriptions can be supplied upon request. To request, please contact us at the information listed above.
- **PowerPoint Presentations:** PPT's have been prepared to be compliant with WCAG Level AA guidelines.
- **Videos:** Videos contain closed captioning, but transcripts are not currently available. Efforts will be made to offer both in future editions.
- **Assessments:** Connect Hosted by ALEKS
- **Other comments:** Additional Accessibility Info

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***For further information on McGraw-Hill and Accessibility, please contact us at
accessibility@MHEducation.com***

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