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Ariba Network Frequently Asked Questions

1. **What is the Ariba Network?**
   The Ariba Network (AN) is a business-to-business e-commerce application that streamlines the overall procurement process with suppliers and improves the invoice to payment cycle by faster invoice reconciliation leading to on-time payments. Using the AN is MHE’s preferred way of doing business. Suppliers will receive MHE contracts and/or purchase orders electronically, which they are then able to invoice against. Suppliers have the ability to track invoices and payment status over the AN.

2. **Will I be charged to join the Ariba Network? Where can I get more information on the Ariba Network?**
   Ariba does have a fee once certain thresholds have been crossed. [Click Here](#) to access more information about the Ariba Network.

3. **How/Where do I go to join the Ariba Network?**
   To join the Ariba Network (AN), please go to [http://supplier.ariba.com](http://supplier.ariba.com) and choose “Register as a New Supplier” to register. The registration process only takes a few minutes. Once registered, you will receive an ANID# which is a unique identification number specifically assigned to your business by Ariba. Please record this number for future reference and add this to your MHE supplier profile so that we can begin to transact with you electronically. For your reference, here are [step by step instructions on the registration process](#). If you need additional assistance, please contact Ariba Network’s Customer Support Team at 866-218-2155 option 2.

4. **Who do I contact if I have questions?**
   For questions/concerns relating to McGraw-Hill Education business practices please contact:
   (877) 876 – 9658
   
   1. MHE.AccountsPayable@mheducation.com

   For questions/concerns relating to the Ariba Network (functionality, system requirements etc.) please contact:
   
   2. Ariba Network Support Team: 866-218-2155 option 2

5. **How can I access the Ariba Network?**
   [Click Here](#) to access the Ariba Network.