

AE Solar Energy Warranty

AE Solar Energy, Inc. ("AESE") warrants that new inverter and PV accessory products sold by AESE will be free from defects in material and workmanship for the period of time indicated in the table below, from the date AESE ships the product. If AESE Technical Support receives a completed Warranty Card from the Customer within 6 months of the date AESE ships the inverter product, the warranty will start on the installation date indicated on the applicable Warranty Card (inverter products only).

Product Line	Standard Warranty Period	Available Extensions
Solaron Central Inverters	5 years	+5, 10, 15
PowerStation (excluding inverters)	1 year	-
PVPowered Central Inverters	10 years	+5, 10
PowerVault (excluding inverters)	1 year	-
PVPowered String Inverters	10 years	-
PVPowered String Data Monitoring Card	1 year	-
String Combiners	5 years	-
Remote PV-Tie Accessories	5 years	-
Inverter Integrated Sub-Combiners	5 years	-
Data Monitoring & Controls Equipment	5 years	-

All warranty periods are as above, unless uniquely specified on an AESE Quote

Extended inverter warranties may be purchased from AESE at the time of original purchase, or any time up to 1 year from the original ship date. Availability is at AESE's discretion. The warranty terms of this document apply to all extended warranties.

Certified used or refurbished products sold by AESE will be free from defects in material and workmanship for 180 days from the date AESE ships the product. Additionally, for any product that AESE repaired, serviced, converted, or upgraded, AESE warrants that any repaired or replaced component of the product will be free from defects in material and workmanship for the longer of (i) 90 days from the date of service or return shipment for depot service or (ii) or the remainder of the new product warranty. In the event Customer transfers ownership of product to a third-party, the warranty will only transfer to the third-party if the product remains installed at the original site.

AESE has sole responsibility and discretion for determining the cause and nature of a product defect, and AESE's determination with regard thereto shall be final. Customer must notify AESE of any breach of warranty within the applicable warranty period. The exclusive remedy for any breach of warranty shall be, at AESE's option, the repair of the product or replacement of such product with a product of the same type, or the refund of the purchase price for such product. When notifying AESE of, or returning to AESE, any products that fail to meet an applicable warranty, Customer shall comply with AESE's then-current Return Material Authorization procedure (available upon request). AESE owns, and Customer hereby assigns to AESE ownership of, any part, component, or item removed from a product by AESE during a warranty repair under these terms.

The Warranty does not cover fuses, filters, the value of lost energy production, or costs related to the removal, installation, or troubleshooting of customer electrical systems.

The Warranty does not cover defects or damage caused by:

- Shipping or transportation damages
- Improper installation

- Exposure to unsuitable environmental conditions, including but not limited to damage due to lightning strikes
- Corrosion or rust
- Unauthorized or abnormal use or operation
- Negligence or accidents, including but not limited to lack of maintenance or improper maintenance
- Material or workmanship not provided by AESE or its authorized service centers
- Relocation of the commercial inverter from its original installation location
- Alteration of equipment without prior approval by AESE
- Acts of God, such as earthquake, flood or fire

If your product requires troubleshooting or warranty service, contact your installer or dealer. If you are unable to contact your installer or dealer, or the installer or dealer is unable to provide service, contact AESE directly at:

invertersupport@aei.com

Within the U.S., call 877.312.3832

Outside the U.S., call +1.541.323.4143

EXCEPT FOR THIS WARRANTY, AESE EXPRESSLY MAKES NO WARRANTIES WITH RESPECT TO THE PRODUCT, EXPRESS AND IMPLIED, INCLUDING BUT NOT LIMITED TO THE WARRANTY OF MERCHANTABILITY, THE WARRANTY OF FITNESS FOR A PARTICULAR PURPOSE, TITLE OR NON-INFRINGEMENT OF THIRD PARTY RIGHTS, AND ANY WARRANTIES THAT MAY HAVE ARISEN FROM COURSE OF DEALING OR USAGE OF TRADE.

TO THE MAXIMUM EXTENT PERMITTED BY LAW, AESE'S TOTAL LIABILITY ARISING FROM THE PRODUCTS AND/OR SERVICES, WHETHER FOR BREACH OF CONTRACT, TORT, WARRANTY, NEGLIGENCE OR OTHERWISE, WILL BE LIMITED TO THE AMOUNT PAID TO AESE FOR THE PRODUCTS AND/OR SERVICES FOR WHICH LOSSES OR DAMAGES ARE CLAIMED. AESE WILL NOT BE LIABLE UNDER ANY CAUSE OF ACTION, WHETHER IN CONTRACT, TORT, WARRANTY, NEGLIGENCE OR OTHERWISE, FOR ANY INDIRECT, SPECIAL, INCIDENTAL, CONSEQUENTIAL, OR PUNITIVE DAMAGES, EVEN IF AESE HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. THE PRICE FOR THE AESE PRODUCT AND AESE'S OBLIGATIONS UNDER THIS WARRANTY ARE CONSIDERATION FOR LIMITING AESE'S LIABILITY. NO ACTION RELATING TO THE PRODUCTS AND/OR SERVICES MAY BE BROUGHT BY CUSTOMER MORE THAN ONE YEAR AFTER DELIVERY OF THE PRODUCTS OR COMPLETION OF THE SERVICES.

IN THE EVENT OF A DISPUTE BETWEEN AESE AND ANY PARTY COVERED UNDER THIS WARRANTY, TO THE MAXIMUM EXTENT ALLOWED BY LAW, SUCH PARTY AGREES TO RESOLVE ANY AND ALL SUCH DISPUTES USING BINDING ARBITRATION IN ACCORDANCE WITH THE COMMERCIAL ARBITRATION RULES AND EXPEDITED PROCEDURES OF THE AMERICAN ARBITRATION ASSOCIATION, WITH THE PLACE OF ARBITRATION TO BE BEND, OREGON. UNLESS OTHERWISE AGREED IN WRITING, THE ARBITRATOR SHALL BE DRAWN FROM THE NATIONAL ENERGY PROGRAM PANEL OF THE AMERICAN ARBITRATION ASSOCIATION. THE PRICE FOR THE PRODUCT AND AESE'S OBLIGATIONS UNDER THIS WARRANTY ARE CONSIDERATION FOR THIS BINDING ARBITRATION PROVISION.