



The quality objective of Siklu is to ensure total customer satisfaction. It is the company policy to achieve the objective by developing and continually improving our product, service and this quality system, to consistently meet or exceed the requirements and expectations of our customers.

Quality Objectives:

- Customer Satisfaction
- Reliability
- Product and process improvement

<u>Cost Reduction Environment Safety & Health Policy</u>

- The Company's management objective is to answer customers' needs, internal and external, through its Environmental Health & Safety Management System.
- We design, develop, manufacture and sell products & services at a high level of quality and reliability that provides solutions to our customer's needs and expectations.
- We set KPIs for Safety, Health, and Environment to encourage continuous improvement in meeting customer requirements while complying with all laws, regulations, and directives including requirements set forth in ISO 14001:2004 and ISO 4501:2018.
- We take active measures to prevent environmental, air, water, and soil pollution.
- We work to minimize occupational risks and increase employee awareness of the environment, encouraging their involvement in identifying Safety issues requiring improvement.
- We believe that continuous improvement of employees, processes, products, and activities, awareness of the environment, health, and Safety issues in everything we do is a key to achieving our objectives

