

Step 2 - Full Application

The Full Application has 3 sections:

Section 1: Household member names, SSN or ITIN numbers, dates of birth, phone numbers, and email addresses.

Section 2: Current home address information.

Section 3: Household member employment information.

- If there are individuals over 18 living in the home, the household will click "Save & Add Applicant" to add additional applications for each individual. They also need to list anyone under 18 on the application.
- If the household has any pets, they will add this information next. We allow a maximum number of 3 pets (cats or dogs) weighing less than 180 pounds in total combined weight. We allow all dog breeds, however, certain breeds may be restricted by local regulations and Homeowner's Association rules.
- Further, livestock/farm animal pets such as pigs, horses, chickens and goats, aquariums over 20 gallons, and exotic, venomous and verminous pets, are not allowed.

[Pet fees vary by state](#). Both service and assistance animals are excluded from our pet policy requirements, however, supporting documentation is required to qualify as such.

- Once all members of the household are added, they click "Save & Continue to Payment" to pay the application fee

- The application fee is per household regardless of the number of applicants with the exception of CO and CA, which are per-person fees, and WI, which does not have an application fee.
- This fee is payable by credit card on the website. Each household member should type in his/her full name as it appears on the application at the bottom to sign and agree to the credit and background check authorization. Then click the box at the bottom "Finalize and Pay" to complete.
- A complete break down of specific fees by state can be found [here](#).
- Households must upload all supporting documentation before their application can be reviewed. All income verification documents must be uploaded immediately so we can review the application.
- Once in the document uploader, the household clicks the blue upload box next to the source of income that best matches their situation.
- If the household does not have documentation at the time of application, documents can be uploaded at a later time through their portal; however, this may delay the application processing time.
- Note, if documents are added after submitting the application, the processing time starts over. It is crucial to emphasize the importance of uploading documents correctly.
- Additionally, if a household member is added after the application has been submitted, their income will not be considered towards the maximum approved rental amount.
- Click to see our [Income Verification](#) for approved documents.