

RECITAL FAQ

Where do I take my dancer once I arrive at the University of Dubuque Heritage Center?

Once you enter the front doors of the Heritage Center (next to the box office) you will follow our signs to the right, down a couple steps, down a hallway to the double doors where our check-in/check-out table is.

What does the check-in process look like?

Our volunteers/staff will check the dancer in. Then they will be escorted to the dressing room, where dancers can watch a live stream of the show, practice with their class, and engage in all sorts of fun and games.

What does the check-out process look like?

When you return backstage for your dancer (Indicated per your mandatory “contact form”) we ask that you wait at the table while a volunteer/staff member gets your dancer for you.

Can I just go into the dressing room and take my dancer when they are done?

No, we are asking that all dancers are checked in and out in order to ensure the safety of all dancers. As well as, to ensure that we know where every dancer is at all times.

Can I assist my dancer for a costume change?

We have volunteers/staff that are happy to help with this, however, if you or your dancer would prefer you are welcome to send back a female to help them change. Dancers are just not allowed to leave the backstage area without being checked out.

Can my dancer bring food/snacks?

No, UD has a very strict no food and beverage policy that we need to respect. All dancers will have access to water fountains if needed.

Can I walk in and out of Auditorium at any time?

We ask that all entering and exiting of the auditorium happens in-between dances **NOT** during a routine. This is proper theater etiquette to ensure that everyone is able to watch their dancers uninterrupted. We

appreciate you respecting this.

Can my dancer stay at the Heritage Center in-between shows?

No, all of our volunteers/staff will be leaving for lunch. All dancers need to leave the Heritage Center in-between shows.

Can I bring food/beverage into the theater as an audience member?

No, UD has a strict no food or beverage policy in the theater. If necessary you can step out to the lobby for a drink/snack. They will have a live feed of the recital in the lobby.

Can I video/photograph my dancer while on stage?

Yes! However, we ask that there is no flash photography for the safety and distraction of all dancers. We also ask that you be mindful of those around you and aren't obscuring their view.