

DS smart Training – Facilitator Guide



Duration: 10–20 minutes

Objectives:

- › Explain the benefits of DS smart for staff and residents.
- › Demonstrate how to operate the device, including basic troubleshooting.
- › Practice using the product in a simulated environment, focusing on key functions relevant to resident care.

Equipment Preparation:

- › Ensure all tablets are activated, connected to Wi-Fi, and connected to their vital signs machine
- › Have a VSM+tablet charged, turned on, and set up for demonstration purposes
- › Have a blood pressure cuff, temperature and pulse ox ready for the Building Champion to demonstrate
- › Bring 2-3 additional VSM+tablet setups into the room for pair/small group practice

Facilitator Notes:

- › **I Do, We Do, You Do:** Follow training best practices by demonstrating the full workflow, then having users try for themselves with assistance, and finally observing caretakers on the job as they use the solution.
- › **Support Staff:** Leverage the Director of Nursing or advanced caregivers for clinical demonstrations.
- › **Group Size:** If the group is larger, plan for multiple devices or breakouts to ensure everyone gets hands-on time.
- › **Time Management:** Keep each segment concise; focus on critical knowledge and skills.
- › **Accessibility:** Check if any participants need additional accommodations (e.g., hearing assistance, device adaptation).

Introduction and Value (3 minutes)

1. Welcome and Objectives

- State the goals of the session
 - Introduce DS smart solution
 - Practice using the app to submit vitals

2. Why DS smart Matters

- **Efficiency:** Reduces time to take resident vitals
- **Accuracy & Safety:** Reduces transcription errors, resulting in better resident monitoring

3. Agenda Preview

- Outline the short demonstration and practice.
 - Encourage questions and participation throughout
 - Say you will be observing rounds to ensure correct utilization of the solution

Demonstration (7 minutes)

1. Device Overview

- **Powering On:** Show how to turn on the DS smart and vital signs monitor
- **Basic Navigation:** Briefly review key icons/buttons on the login screen
 - Walk through the DS smart home screen
 1. Training: Allows for practicing without sending vitals to EMR
 2. Help button: Submit a ticket to the DS smart team if needed
- **Login** using EMR credentials
 - You will need to reach out to your EMR to reset your password. *For demonstration purposes, login to the Training mode. Login information can be found [here](#).*

2. Demonstrate Pulling in Readings

- Take vitals following normal protocols (blood pressure, temperature, respiration, etc.)
- Once the readings appear on the VSM screen, tap blue "Get Readings" button
- If needed, retake vital:**
 - Retake that vital, wait for reading to appear on vital screen
 - Tap Get Reading in lower left corner of corresponding vital box
- Enter respirations manually
 - Select box next to "breaths" and enter number
- Select Send to Chart button
- Enter methods if prompted
- Confirm and select Send to Chart

Demonstration
(7 minutes)

3. Troubleshooting Basics

- › If the device loses connection or needs charging, DS smart will cache vitals until reconnected
 - Do not log out before reconnection
- › Who to contact for IT or clinical support
- › [AVSM3 Troubleshooting](#)

Small Group Practice
(10 minutes)

1. Practice

- › **Scenario:** A resident needs vital signs checked. Participants (in pairs or small groups) practice proper clinical accessory usage and use DS smart to document the reading and submit to EMR without manual transcription.
- › Put learners in pairs or small groups around a VSM+tablet. Use the training community to practice.

2. Facilitator Guidance

- › Move around the room to offer tips.
- › Reinforce proper device utilization and address any issues in the moment

Wrap-Up and Q&A
(3-5 minutes)

1. Questions & Feedback

- › When everyone is finished, address any questions or feedback from the whole group before dismissing

2. Resources

- › Remind everyone of the most common troubleshooting steps and how to access training mode.
- › Point to user manuals, online guides, or internal contact information.
- › Encourage ongoing practice to build confidence.