



## InformaCast Mobile Features

Feature	Details
User subscription size	Min: 250 users / max: none
Push notifications	Unlimited
Email	Unlimited
SMS messages & Calling Minutes	Messages in excess of subscription are subject to additional fees, details here: <a href="https://www.singlewire.com/mobile-rates">https://www.singlewire.com/mobile-rates</a>
Recipient responses	Unlimited in app, SMS responses in excess of subscription are subject to additional fees
Conference Call	Up to 40 connected users
Web Console access	Included
iOS app	Included
Android app	Included
REST API	Included
Customer self-service	Included
Initial configuration	Customer's responsibility, assistance available
InformaCast integration	Included, configuration is customer's responsibility, assistance available
Training	Available
Documentation	Included
Automated contact upload	Included
Phone support	Included, details here: <a href="https://www.singlewire.com/support.html">https://www.singlewire.com/support.html</a>
Online training videos	Included
Security groups	Unlimited
Distribution lists	Unlimited
Message templates	Unlimited
Confirmation requests	Unlimited
SMS / calling usage charts	Included

## InformaCast Mobile Notification Content

	Push	SMS	Email	Dial
<b>Subject</b>	Yes	Yes	Yes	Yes (TTS) - Only when no audio
<b>Body</b>	Yes	Optional	Yes	Yes (TTS) - Only when no audio
<b>Audio</b>	Yes	No	Yes	Yes
<b>Image</b>	Yes	No	Yes	No
<b>Confirmation Request</b>	Yes	Yes	Yes	Yes (TTS) - If a human answers