

# MIMcloud® System Requirements



## Operating Systems

- Windows® 7 or newer
- macOS® 10.7 or newer
- 64-bit
- 2GB minimum RAM

## Browsers

- Google Chrome™
- Safari®
- Firefox®
- Microsoft Edge®
- Internet Explorer® 11

## Java® Requirements

- On macOS, both a Java 6 and Java 8 installation is required to run MIMviewer®.
  - macOS Software Updates no longer provide Java.
  - Java 6 for macOS can be downloaded at [support.apple.com/kb/dl1572](https://support.apple.com/kb/dl1572).
  - Java 8 can be downloaded at [java.com/download](https://java.com/download).

## Firewall/Proxy Access

- mim-cloud.appspot.com – uses ports 80 and 443
- \*.s3.amazonaws.com – uses ports 80 and 443

## Troubleshooting Tips

- Clear your browser cache (found in the browser's settings).
- JavaScript MUST BE ENABLED in the browser.
- Contact MIM Software at 866-421-2536 for additional help.

