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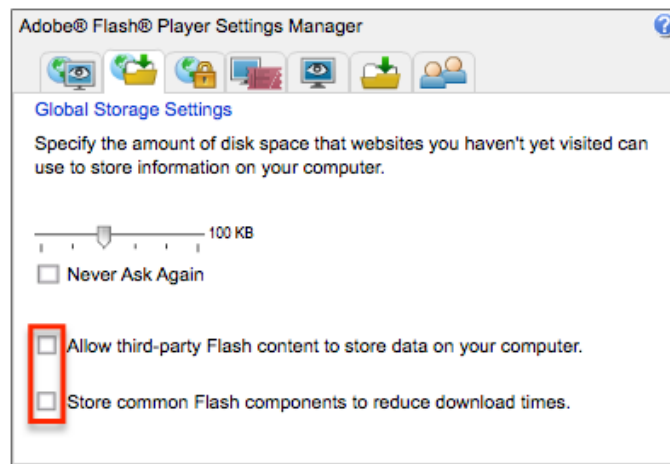# Table of Contents

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1.0   Document Mission

This document defines the step-by-step instructions on how to clear the Adobe Flash, Internet Explorer (IE), Firefox, Google Chrome, and Safari browsers cache for Windows and Mac clients, operating system Windows 7 and Mac OS 10.9.5, respectively.

2.0   Clear Adobe Flash Player Cache (Flash player version 18.0.0.232)

- Copy paste following URL in your browser
  http://www.macromedia.com/support/documentation/en/flashplayer/help/settings_manager03.html#117498
- Uncheck the **TWO** check boxes as shown in the screenshot below

- Click on Confirm button

- Close your browser.

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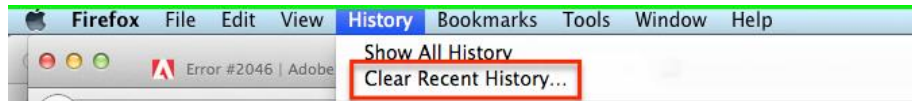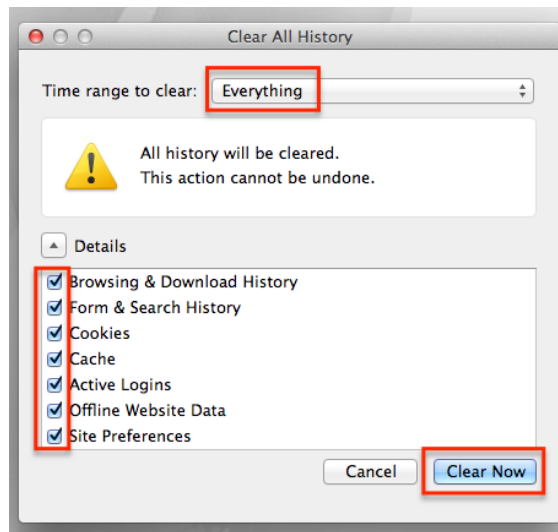
3.0   Clear Mac Browsers Cache

This section describes the step-by-step instructions on how to clear Firefox, Google Chrome, and Safari browser cache on a Mac computer, operating system OS X 10.9.5.

3.1   Clear Mac Firefox Browser Cache (Firefox version 40.0.2)

- Launch Firefox browser
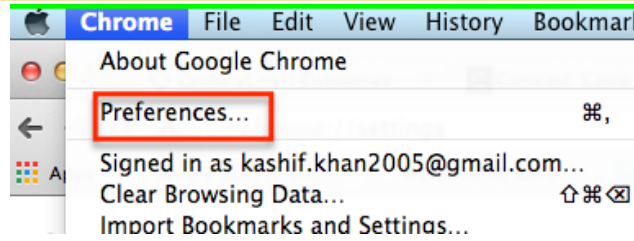- Click on History tab and select Clear Recent History…

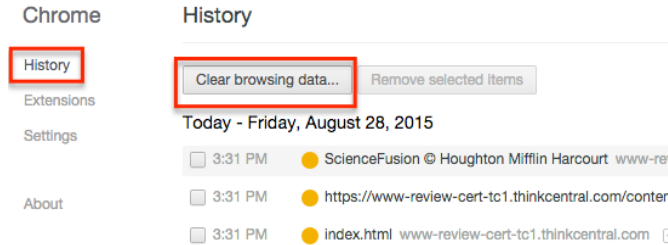- Select all the options as illustrates in the screenshot below.

- Click on the Clear Now button then close your browser.

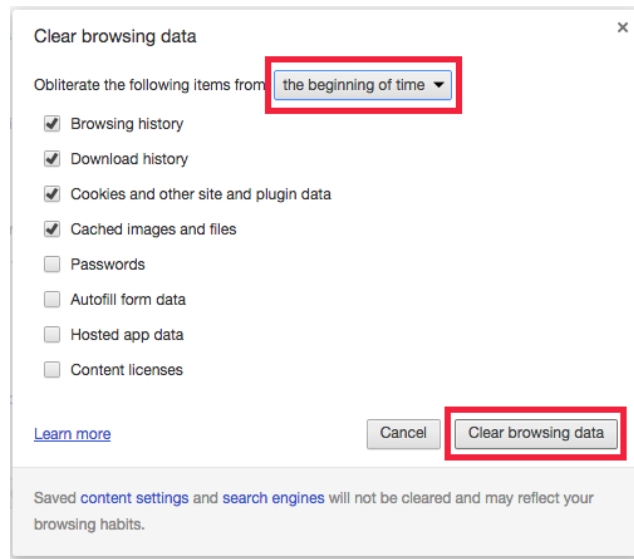*3.2   Clear Mac Google Chrome Browser Cache (Chrome version 44.0.2403)*

- Launch Google Chrome browser
- Click on Chrome tab and select Preferences…

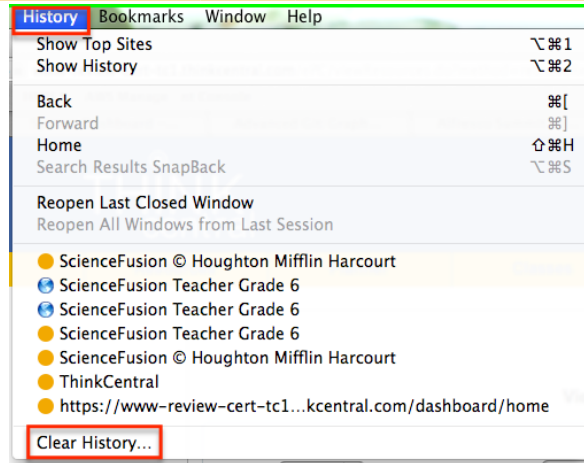- Click on History and click on Clear browsing data

- Select "the beginning of time" from the drop down window, and check all the boxes as illustrated below, then click Clear browsing data button.
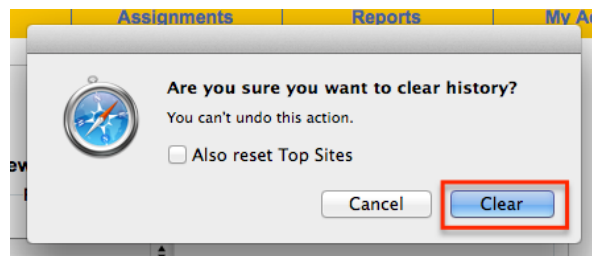

- Close your browser.

3.3   Clear Mac Safari Browser Cache (Safari version 7.18)
- Launch Safari browser
- Click on History tab then click on Clear History…
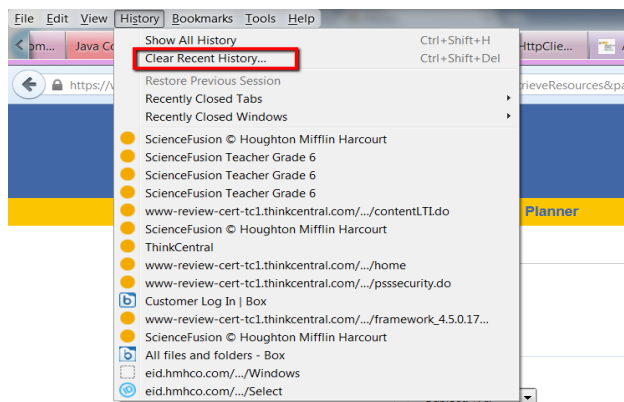
- Click on Clear button.
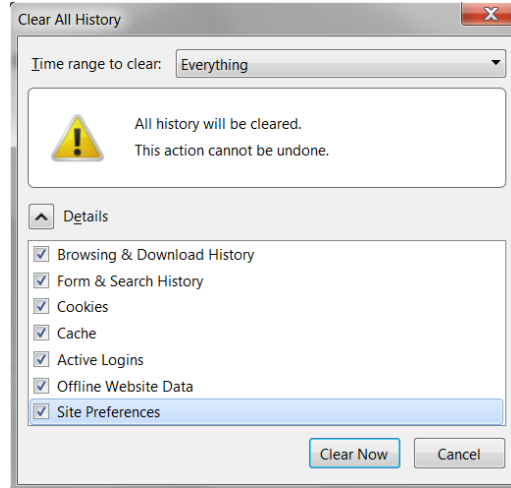

4.0   Clear Windows Browsers Cache

This section describes the step-by-step on how to clear Firefox, Chrome, and Internet Explorer (IE) browser cache on a Windows (Windows 7 operating system) computer.

4.1   Clear Windows Firefox Browser Cache (Firefox version 44.02)

- Launch Firefox browser
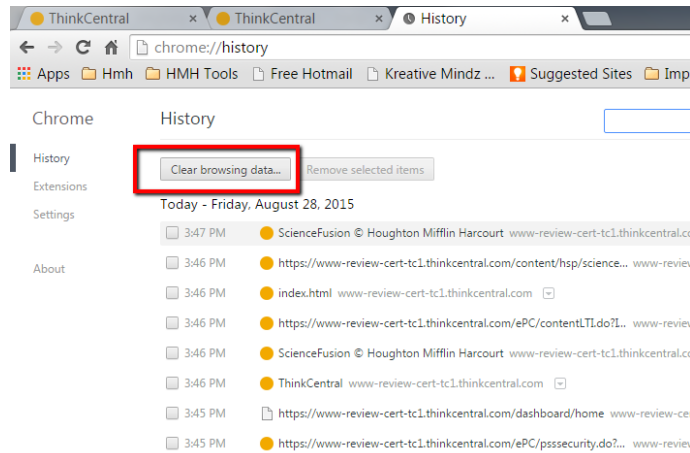- Click on History tab and select Clear Recent History…
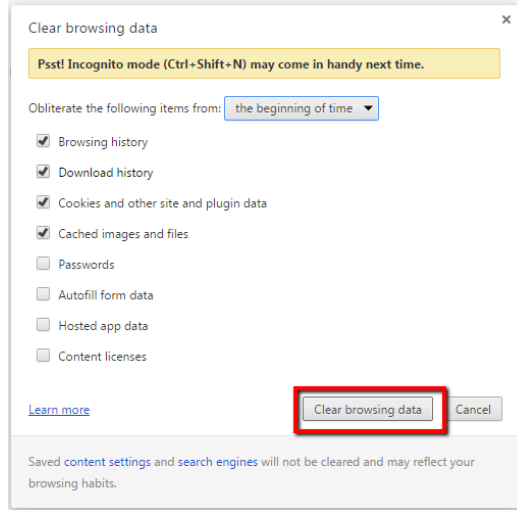

- Select all checkboxes, then click on Clear Now button.

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- Close your browser.

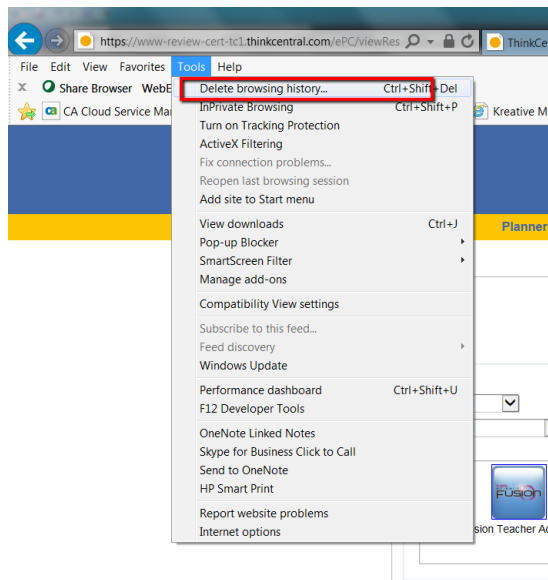**4.2   Clear Windows Google Chrome Browser Cache (Chrome version 44.0)**

- Launch Google Chrome browser
- Press Control and H button together (Ctrl+H) to open History in a separate tab.
- Click on Clear Browsing Data button, select the checkboxes then click on Clear browsing data button as illustrated below.
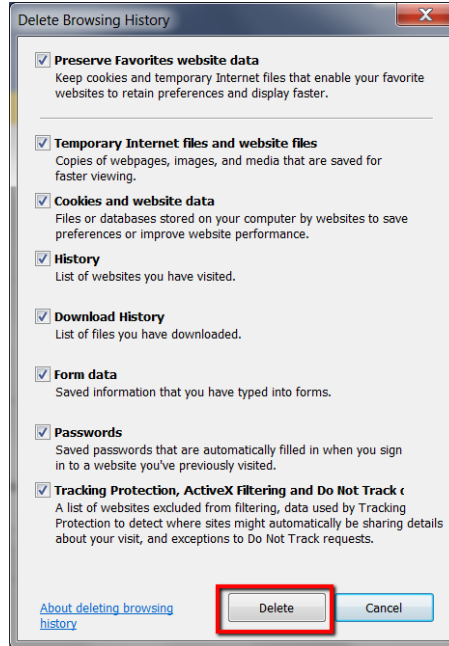
4.3   Clear Windows Internet Explorer (IE11) Browser Cache

- Launch Internet Explorer browser
- Click on Tools then Delete Browsing History… from the drop down window

- Click on all the checkboxes then click on Delete button as illustrated below.

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- Close your browser.