



Case Study: CT Water

Happier operators, and money saved

Connecticut Water required remote access for 150 operators, most of whom work remotely. Each of their 3 independent sites connect to 10-15 satellite facilities via MPLS. We worked with their cybersecurity lead to design remote access for their SCADA and corporate networks, both implemented with redundant systems.

What They Wanted

Active Directory Integration

End-to-end Encryption

Multi-Factor Authentication

Hot-swappable System Redundancy

Multi-OS Compatibility

User Segmentation by Policy

How We Did

10x ROI

87% faster login

O&M cost savings



Watch Will discuss
Dispel at the 2019
ARC Industry Forum

“Our operators require 24/7 remote access to SCADA systems spread across dozens of locations in New England. We chose Dispel because their system not only improved the resiliency and security posture of those connections, but also because it greatly enhanced the efficiency of the connection process--minutes that matter to my operators at 2am.”



William Perez
Cyber Security Lead, CT Water