

Technical Notice: About eSIM Compatibility for Balance 20X and FlexModule Mini

Please note that eSIM Incompatibilities may arise under the following conditions:

1. Using an incompatible cellular module (incorrect SKU) for the Balance 20X and the Flex Module Mini; or
2. Deploying inappropriate hardware versions of the Balance 20X and the FlexModule Mini.

To utilize eSIM, it is crucial to identify which SKUs and hardware versions support eSIM. Please refer to Table 1 for details.

Table 1: The SKUs and hardware that support eSIM when used **independently**.

Balance 20X SKU	Required Hardware Version
BPL-021X-LTEA-US-T-PRM	Hardware 3
BPL-021X-LTE-E-T-PRM	Hardware 3
BPL-021X-LTE-US-T-PRM	Hardware 3
BPL-021X-LTEA-B-T-PRM	Hardware 3

FlexModule Mini SKU	Required Hardware Version
EXM-MINI-1LTEA-W	Hardware 2
EXM-MINI-1LTEA-P	Hardware 2
EXM-MINI-1LTEA-K	Hardware 2
EXM-MINI-15GH	Hardware 2
EXM-MINI-15GN	Hardware 2

Since a FlexModule Mini can be paired with a Balance 20X, it's also important to recognize the **compatible combinations** of the two devices for supporting eSIM. Refer to Table 2 for details.

Table 2: eSIM compatibility with four combinations of Balance 20X and FlexModule Mini of different hardware versions.

Balance 20X Hardware Version	FlexModule Mini Hardware Version	eSIM compatibility
HW 3	HW 2	Support 2 eSIM
HW 1 and 2	HW 2	Support 1 eSIM
HW 3	HW 1	No eSIM*
HW 1 and 2	HW 1	No eSIM

**Remark: When the Balance 20X (HW3) is paired with a FlexModule Mini (HW1), the eSIM functionality in the Balance 20X will be dysfunctional.*