

Fluke Premium Care™ Gold Support Plans

Reduce unplanned expenses and get the most out of your SimpliFiber™ or MultiFiber™ Pro Testers

When you invest in the best equipment in the industry, you want your money to go as far as possible. Fluke Premium Care Gold Support Plans provide coverage above and beyond your tool's original product warranty, so you don't need to worry about unexpected downtime caused by damaged test equipment, accessories, or tools in need of calibration or repair.

Fluke Premium Care Gold Support is available in both one-year or three-year options so you can choose the plan that is right for you.

	Standard warranty	Fluke Premium Care Gold
Repair manufacturing defects	•	•
Annual calibration or performance test		•
Accidental damage and repair		•
Expedited calibration and repair		•
Expedited freight		•
Replacement of damaged accessories		•
Software updates	MultiFiber Pro only	MultiFiber Pro only
Priority tech support		•
Loaner equipment		•

See Terms and Conditions at https://www.flukenetworks.com/gold/terms for more details. Prices subject to change without notice.

Damage and repair

Unexpected repairs can be expensive. Rest easy knowing that your product is covered in the event it gets damaged. No-hassle, no-charge repair, including labor, parts and priority next-on-bench services and shipping.

Traceable calibration or preventive maintenance and performance check

Don't risk rejection of results by using an out-of-calibration tester. Fluke Premium Care Gold Support Plans include one annual calibration and performance check per year, free of charge, at our Authorized Fluke Service Centers.

Priority technical support

Fluke Premium Care Gold Support Plan customers are provided with direct, priority phone numbers to our world-class Technical Assistance Centers (TAC) so your technicians can call us from your job site.

Accessories*

Accessories that originally shipped with your unit and have been qualified as defective by our technicians will be replaced, free of charge, during the term of your agreement. Excludes video probe and VFL.

Covered accessories include:

- Rechargeable batteries
- Power adapter
- Cables



Cost savings example

Fluke Premium Care Gold 1-year Plan			Individual services					
Model	Example product covered	Annual cost estimate* (for reference only)	Repair of defective unit	Damaged accessory replacement	Annual calibration and performance check	Expedited freight	Loaner	Total potential cost*
GLD-FTK3	FTK2000	\$660	\$1400	\$200	\$500	\$100	\$300	\$2500
GLD-MFTK2	MFTK 1200	\$2450	\$5300	\$400	\$1200	\$100	\$1000	\$8000

*Costs are approximated as price varies depending on model, accessory, shipping location, etc. Prices are subject to change without notice.

Fluke Premium Care™ Gold models (select from below)

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Tester Model	1-year Gold	3-year Gold				
Simplifiber Pro						
SF POWERMETER	GLD-FTK-PM	GLD3-FTK-PM				
FTK1000						
FTK1200						
FTK2000	CLD ETWO	GLD2 FTV 2				
FTK1300	GLD-FTK-2	GLD3-FTK-2				
FTK1350						
FTK1375						
FTK1450		GLD3-FTK-3				
FTK1475	GLD-FTK-3					
FTK2100						
Multifiber Pro						
MF POWERMETER						
MFTK1200		GLD3-MFTK-2				
MFTK1300	GLD-MFTK-2					
MFTK-SM1310						
MFTK-SM1550						
MFTK-SM1310-SM1550						
MFTK-MM850-SM1310	GLD-MFTK-3	GLD3-MFTK-3				
MFTK-MM850-SM1550						

To see a list of supported countries and full terms and conditions, go to:

www.flukenetworks.com/gold/terms

Contact your local Fluke dealer representative to obtain a quote for your specific products.



Fluke Premium Care™ Gold Support Plans order form

Please complete the required information below and provide to your distributor with purchase order. This information is necessary to complete the Fluke Premium Care Gold order and service activation.

Fluke product owner						
First name	Last name					
E-mail	Company name					
Mailing address (no PO boxes please)	Phone					
City	State Zip/Postal code					
Fluke product covered by Fluke Premium Care Gold Support Plan						
Fluke model number	Fluke serial number					

Fluke Premium Care Gold Support Plan (select from below)

		SimpliFiber Pro		Multifiber Pro		
	1-Year Gold		GLD-FTK-PM		GLD-MFTK-2	
1-Year			GLD-FTK-2		GLD-MFTK-3	
			GLD-FTK-3			
			GLD3-FTK-PM		GLD3-MFTK-2	
3-Year Gold	r Gold		GLD3-FTK-2		GLD3-MFTK-3	
			GLD3-FTK-3			

Instructions for distributor

- 1. Provide drop ship purchase order for the Fluke Premium Care Gold Support Plan selected above to Fluke Order Management.
- 2. Include required customer information on purchase order, on this order form, or on separate page.
- 3. Do not add any products on purchase order not being covered by Fluke Premium Care Gold Support Plans.