

Peace of mind from the people that know your Fluke Networks equipment best

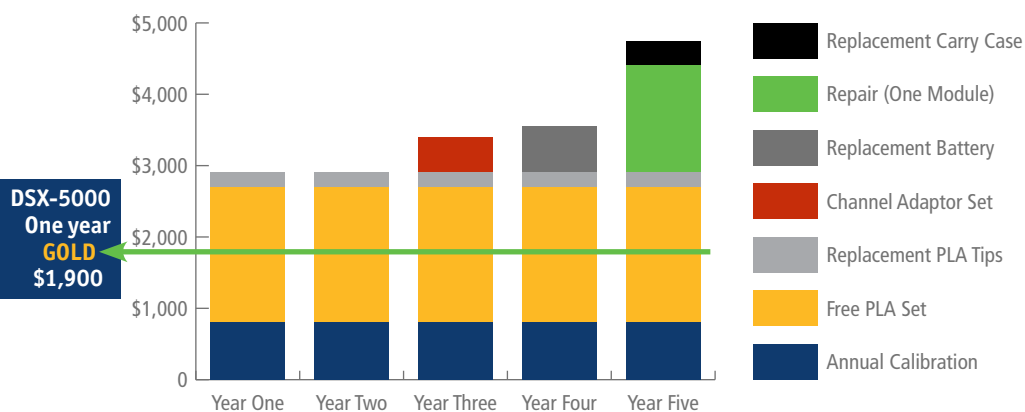
Maximise ROI. Minimise Risk.

You've made an investment in the best equipment in the industry. Protect your investment and limit unplanned downtime and costs with the best custom-built maintenance program. Membership in our Gold Support program provides expanded product coverage and support to ensure you get the most out of your investment.

Benefits of Gold Include:	1 year GOLD MEMBERSHIP	Standard Warranty on New Products	After Standard Warranty Ends
FREE Permanent Link Adaptor Set (at time of calibration)	✓	N/A	N/A
FREE Repairs	✓	Only on Mainframe and Module Mfg. Defects	N/A
FREE Annual Calibration	✓	N/A	N/A
FREE Return Shipping	✓	N/A	N/A
Zero Downtime During Repair	✓	N/A	N/A
FREE Accessory Replacements*	✓	N/A	N/A
<2 Hour Technical Support Response Time	✓	< 24 Hours	< 24 Hours
24x7x365 Customer Support – Phone and Email	✓	Limited	Limited
Technical Support Engineer as Primary Case Handler	✓	N/A	N/A
Exclusive Promotions	✓	N/A	N/A

*Applies to accessories included in the original product bundle

The business case for Gold Membership



The above graphic represents a typical example of the value you will realise from annual Gold membership over a five year period. The FREE annual calibration and FREE set of permanent link adaptors (2019 special offer: One per membership year provided at time of calibration, regardless of the condition of the original set) alone make the business case for Gold clear! Want to make the case even better? Why not upgrade to a 3 year membership and receive an additional 10% discount!



Theft Protection now included with your Gold Support!

Purchase Gold Support between January 1st and December 31st, 2019 and receive Theft Protection!

Should your Versiv Cable Analyzer be stolen we will replace the product at an 80% discount from current local list price.

Replacement will be simple and easy. Simply submit a copy of your police report and the Theft Protection form directly to ajay.dass@flukenetworks.com.

Once your theft request has been approved, you will be notified to place your order directly with Fluke Australia to receive the 80% discount. The replacement product will be shipped directly to you.

Your stolen unit serial numbers will be marked in our system and your remaining Gold support coverage will be transferred to your new unit.

Gold Support gives you the ultimate investment protection.



GOLD MEMBERSHIP PRIVILEGES

Annual Calibration

Don't risk rejection of results by using an out-of-calibration tester. Gold support includes one calibration and factory refresh per year at no charge at any of our worldwide Authorised Fluke Service Centers.

Your units will be precisely calibrated to factory specifications (traceable calibration certificate provided – calibration data is available at additional charge) using the full battery of proprietary Fluke Networks test procedures, adjusted/repared as necessary with genuine repair parts, and software/firmware updates applied. Typical turnaround time for a calibration is ten working days.

Repair with Loaner Units

Unlimited, no-hassle, no-charge repair services including labor, parts and shipping with Gold priority. A loaner unit or replacement unit will be provided during repair to minimise downtime.

Access to discounted Certified Cable Test Technician™ (CCTT) training

Stay competitive in the installation and certification of high-speed structured cabling systems by training and certifying your existing employees. All Gold support members have access to 25% off CCTT training seats for their organisation (limit of 3 discounted seats per Gold license, per membership year).

CCTT training is conducted by our third party training provider, JB Hunter. Contact your local Fluke Networks team member to obtain your discount code.



Accessories

Parts and accessories that shipped with your unit and have been qualified as defective or faulty by our technical assistance center will be replaced free of charge during the term of your Gold membership.

2019 special offer: Purchase Gold Membership between 1st January – 31st December 2019 and receive a FREE annual set of permanent link adaptors at time of calibration (regardless of the condition of original set) worth over \$1800. Free set can be claimed before annual calibration if original set has been qualified as defective or faulty by our team.

Product	Covered Accessories
DSX CableAnalyzer™ Series	Batteries, Channel adapters, Universal Permanent Link Adapters (1 set per year), chargers, cables, AxTalk Terminators (1 set per year), carrying case, headsets
OptiFiber® Pro OTDR	Interchangeable port adapters, USB interface cable, Launch fibers (1 per year), adaptors, batteries, chargers, carrying case
CertiFiber® Pro	Interchangeable port adapters, USB interface cable, Encircled Flex TRCs set of 4 TRCs (1 per year), adaptors, batteries, chargers, carrying case

Technical Support

Unlimited 24/7 technical expertise (phone and email). Gold members are provided with direct members-only contact numbers and email addresses to our world-class local and international technical assistance team.

Easy Access to Gold Entitlements

Upon purchase, your company will receive a unique Gold Membership Number and PIN for secure access to your online Gold account.

Theft Protection

See page one for more information on theft protection.

Contact your local Fluke Networks representative and order your Gold Membership today!

