



Gold Support Terms & Conditions Highlights

- Schedule Calibration 6 weeks in advance to receive a loaner unit
- All loaner equipment is the property of Fluke Networks. Dual possession of covered unit and loaner unit longer than 5 business days is a violation of contract terms. This violation can be invoiced for the replacement price (at local MSRP) and void Gold coverage.
- Some accessories are limited to one replacement per contract year.
- Non-payment for membership is grounds for termination. A re-instatement fee may be applied for Gold that has lapsed for more than 60 days.
- Gold is non-transferrable to new owner or other hardware.
- No refunds will be granted for unused services.
- Any service must be performed by a Fluke Networks authorized service center. To schedule or request service please call your regional Fluke Networks support center.

USA: #1-800-28FLUKE (1-800-283-5853)

International: #1-425-446-5500

For additional information:

<http://www.flukenetworks.com/content/gold-product-support>