

## MET/TEAM 2.3.0 HOT-FIX README

This document includes a list of updates included in the MET/TEAM 2.3.0 Hot-Fix.

Note: This Hot-Fix only applies to MET/TEAM version 2.3.0. Do not attempt to apply this update to any other version of MET/TEAM!

Refer to the table below for a list of issues that are resolved by this Hot-Fix.

## APPLYING HOT-FIX TO MET/TEAM VERSION 2.3.0

To apply this Hot-Fix, it will be necessary to shut down MET/TEAM. Also, if you use MET/TEAM Mobile, it is recommended that all mobile workstations be checked in prior to performing the update. For these reasons, plan to do this at a time that is least impactful for your organization.

- 1. On the MET/TEAM server, open Internet Information Services (IIS)
- 2. In the **Sites** node in the left pane, locate and select the **METTEAM** website node.
- 3. In the right pane under Manage Website, click Stop.
- 4. If you have installed MET/TEAM Customer Portal, repeat steps 2-3 for the **METTEAM Customer Portal** website.
- 5. Extract the files from the Hot-Fix archive.
- 6. Using File Explorer, navigate to the folder for the MET/TEAM website (typically C:\inetpub\wwwroot\METTEAM).
- 7. Copy the **MET-Track.dll** and **MetTeam-Mobile.dll** files that were extracted from the Hot-Fix archive to the **\bin** sub-folder, replacing the existing files.
- 8. Copy the **Window.Master** file that was extracted from the Hot-Fix archive to the **\Views\Shared** subfolder, replacing the existing file.
- 9. Copy the **Edit.aspx** file that was extracted from the Hot-Fix archive to the **\Views\CallSheet** sub-folder, replacing the existing file.
- 10. If you have installed MET/TEAM Customer Portal, repeat steps 7-9 for the **METTEAM Customer Portal** website (typically installed to C:\inetpub\wwwroot\CustomerPortal).
- 11. Using IIS, in the Sites node in the left pane, locate and select the METTEAM website node.
- 12. In the right pane under Manage Website, click Start.
- 13. If you have installed MET/TEAM Customer Portal, repeat steps 11-12 for the **METTEAM Customer Portal** website.
- 14. Open MET/TEAM, log in and select the **Help > About** menu item.
- 15. On the bottom left of the **About MET/TEAM** screen, verify the version number indicates **Version 2.3.0.600.**



## MET/TEAM 2.3.0 HOT-FIX CHANGES

Кеу	Issue Type	Description
MTM-39	FIXED	Resolved an issue that caused users whose user name began with the letters 'u' or 'x' to encounter blank screens when Windows Authentication was enabled, and users whose first or last name contained an apostrophe to encounter a blank Work Order screen.
MTM-110	FIXED	Resolved an issue that would occur on some non-English systems during the Mobile Check-Out process related to the date format.
MTM-183	FIXED	Resolved an issue that prevented editing result fields that contained the '%' symbol.
MTM-269	FIXED	Implemented better logging of communications between MET/TEAM and MET/CAL for troubleshooting purposes.